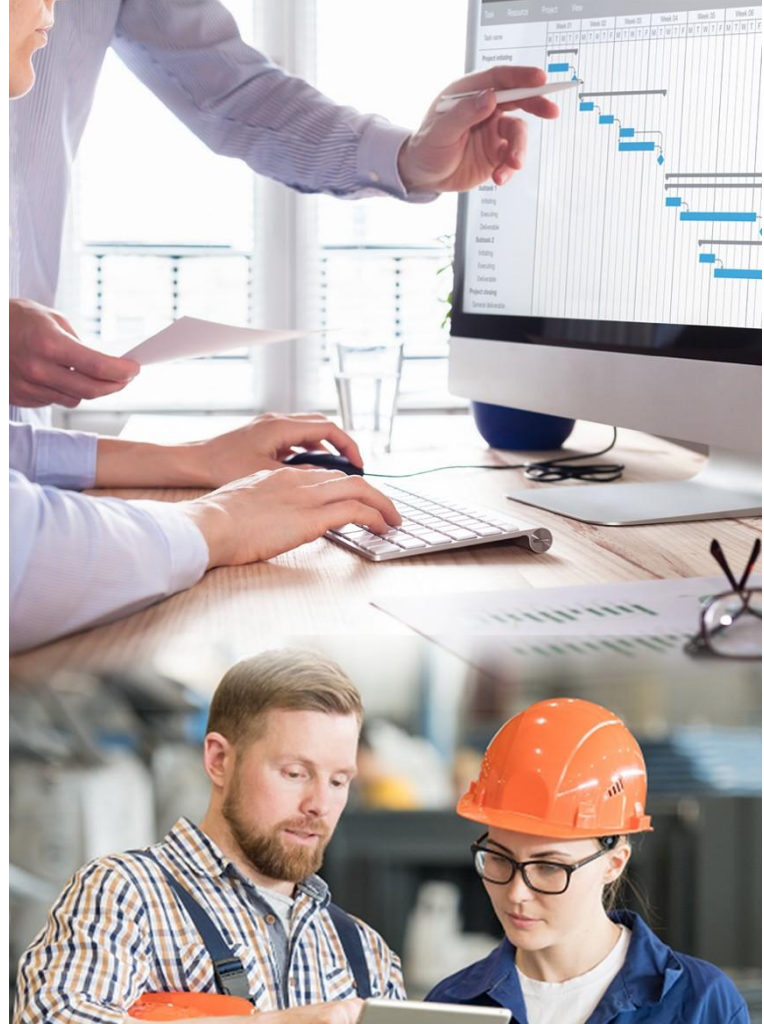




Management Consultancy
and Solutions



Lot 3: Cloud Support Pricing Document

G-CLOUD 15

Customer : G-Cloud 15
Date : 30/01/2026
Document : User Experience (UX)
Services
Version : v1.0



Lot 3 – IBM ALM

Services

MACS offers both cloud services and implementation & business consultancy on the following IBM Products;

- IBM® MAXIMO - The world's leading enterprise asset management solution keeps your most critical assets and resources operating at maximum efficiency.
- IBM® MAXIMO for Real-estate and Facilities-MREF (formerly-IBM TRIRIGA) - An outstanding, comprehensive property management system, Integrated Workspace Management System (IWMS) for the efficient control of all building-related costs and utilisation.
- IBM® Control Desk - The quintessential software for controlling IT assets and services using processes defined by ITIL.

Lot 3 – User Experience (UX) Development and Support Services

Services

MACS offers cloud services and implementation & business consultancy on the following services;

- Enterprise UX design
- User experience consulting
- EAM user interface design
- IWMS UX optimisation
- Maximo UX development
- User journey mapping
- Stakeholder workshop facilitation
- Mobile workforce interface design
- Asset management dashboard design
- Enterprise application usability testing

Lot 3 – Application Programming Interface (API) Development and Support Services

Services

MACS offers cloud services and implementation & business consultancy on the following services;

- Enterprise API development
- EAM system integration
- IWMS API services
- Maximo API development
- RESTful API design
- IoT data integration
- ERP system integration
- Asset management API solutions
- Real-time data synchronisation
- Secure API development services

Implementation & Consultancy Service Pricing

The service for this G-Cloud 15 submission is provided on a time and materials basis. The pricing for M.E.A.M is on the Maximo SIFA Rate Card, which accompanies this Service Description.

All parties interested in procuring our services can select to purchase against the rate identified in the SIFA Rate Cards or can alternatively contact our nominated focal point and provide a brief outline of the requirements to allow a more bespoke and tailored pricing solution to be created.

Extended Support Service

MACS Support Services are crafted around your bespoke requirements, please contact us to discuss your support requirements so we can provide you with competitive support solution.

Training

The MACS favoured Train the Trainer approach supplies elected delegates with an in- depth knowledge and comfort in their abilities to use the knowledge back in their workplace and the confidence to train and mentor others as Internal Trainers/Mentors. As part of this process MACS work with your internal team to identify the roles and training requirements for each role, provide a training matrix to ensure all training needs are delivered.

MACS can provide training support from as little as £225 per delegate based on class size and requirements, please contact us today to discuss your training requirements.

Security Operations Centre

The UK based Security Operations Centre (SOC) provides client organisations round the clock protective monitoring to detect, respond and help mitigate threats of all complexities using the collective experience and capabilities of our in-house security analysts and experts.

Priced according to the level of protection required.

Consultancy services

Consultancy services offered based on the following SFIA rate cards:

MACS MEAM – SFIA Rate Card (GBP, ex VAT)						
	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£528	£528	£528	£528	£528	£528
2. Assist	£694	£694	£694	£694	£694	£694
3. Apply	£1,040	£1,040	£1,040	£1,040	£1,040	£1,040
4. Enable	£1,176	£1,176	£1,176	£1,176	£1,176	£1,176
5. Ensure/Advise	£1,328	£1,328	£1,328	£1,328	£1,328	£1,328
6. Initiate/Influence	£1,588	£1,588	£1,588	£1,588	£1,588	£1,588
7. Set Strategy/Inspire	£1,680	£1,680	£1,680	£1,680	£1,680	£1,680

Standards for consultancy day rate cards:

- **Consultant's working day:** 8 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Professional indemnity insurance:** included in day rate