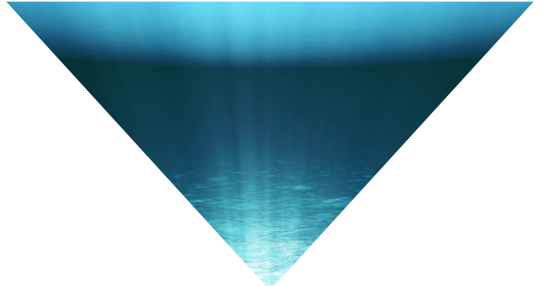




# QUALITY MANAGEMENT SYSTEM

## PRICING DOCUMENT





## Pricing Models

Hosting costs differ per model; however, base licencing costs remains consistent.

### Community Cloud

The system will be hosted in the application vendor's own cloud; customer environments are isolated from each other.

### Public Cloud

The system will be hosted in our Microsoft Azure tenant; customers' environments are isolated from each other.

*We also support hosting in the customer's tenant, provided we have access to the Azure subscription.*

### Private Cloud

The system will be hosted on-premises in the customer's office / datacentre.

*Dolphin IT Solutions will require access to the server for regular maintenance / patching.*

# BASE LICENCE FEES

**User Licence**  
£420/user/year

**Minimum Seat Count**  
20 users minimum

**Term Duration**  
One, two or three years

Licences payable for the full term up front.  
Mid-term increases will be charged pro-rata.



# COMMUNITY CLOUD – HOSTING FEES

**Additional Disk Space**  
£2/GB/month

**Included Disk Space**  
500MB/user

**Minimum Disk Space Purchase**  
Sold in batches of 25GB

Resources payable for the full term up front.  
Mid-term increases will be charged pro-rata.

# PUBLIC CLOUD – HOSTING FEES

**Production Server Cost**  
£800/month

**Included Resources**  
32GB RAM, 512GB database

**(Optional) Test Server Cost**  
£500/month

Resources payable per month.



# PROFESSIONAL SERVICES FEES

## **Initial Implementation & Deployment**

Included in licence cost

## **Extended Support**

£120/hr

## **Additional Bespoke Development and Consultancy**

£900/day

20% discount for educational organisations  
On-site work incurs mileage charge of 45p/mile

