

This is an extract from the mCB Pricing tool, which forms Mikkom's submission for pricing within its G-Cloud 15 submission January 2026. These prices are valid for at least 12 months from this date.

tiered clinic pricing, system hosting and support/maintenance charges (all prices are EXCLUDING VAT at the prevailing rate)

Man-day charge	£1,100.00
mCB "Clerk" (administration) system	<u>fee/month</u> £1,500.00
Base functionality licence fee per clinic/month	<u># clinics/month</u> (Base fee includes up to 3 clinics as standard)
Clinic pricing - 1 - 3	£80.00 (e.g. 1 clinic = £80/month, 2 clinics = £160/month, 3 clinics = £240/month)
SUPPLEMENTAL PRICING PER CLINIC	
4 - 10 clinics	£70.00 (e.g. 4 clinics = first 3 clinics (£240) + 4th clinic (£70) = £310/month, etc.)
11-25 clinics	£60.00 (as above)
>25 clinics - Price on Application	POA Custom pricing is negotiable
SYSTEM IMPLEMENTATION / DEPLOYMENT FEES	
Standard set-up / deployment charge	£5,000.00
Customisation / localisation	£1,100.00 per man-day
Additional development required	£1,100.00 per man-day
Hosting by Mikkom	<u>cost/month</u> £120.00
by Trust/Client	£0.00 plus 2 man-days for local deployment and testing
Training	£0.00 Basic 1/2 day "train the trainer" £550.00 per additional session

Support & maintenance costs	£0.00 System maintenance included in deployment fee
12% total licence costs	System support - email / telephone, 8.00-18.00, Monday-Friday, excluding Bank and Public Holidays
	POA additional support - dependent on requirements
MISCELLANEOUS FEES	
SMS	£0.026 per SMS "segment" (approx. 160 characters)
WhatsApp	
Additional language	£1,100.00 per language, to implement localised language settings (NB translation to be done by client)
Mapping fees	As per Google maps pricing
Postcode lookup fees	Dependent on Postcode lookup tool used
