



LSC
Local Supply Chain

LSC Contract Management Service Definition



G-Cloud 15

Executive Summary

LSC contract management offers Local Authorities, Councils and Health intelligent software that transforms the way data is captured, recorded and shared to minimise risk, target resources and predict trends.



It assures quality, minimises risk and maximises resources today while providing an oversight and market position so that you can plan confidently for tomorrow.

The platform captures information which can be shared without the need for cover emails, spreadsheets and attachments, enabling Local Authorities to actively chart improvement and progress, review performance and allocate resources where there's greatest need. There is no subjectivity or inconsistency.

You can use the database both on and offline, saving time and boosting productivity. For example, when making visits, team members can take an iPad or tablet with them to record details in offline working mode – they can input data, record answers to questions and add accurate information while on site which can be analysed and reviewed later.

LSC contract management offers the ability to shape the market and influence the future at a strategic level. It raises awareness and provides alerts for areas where there may be safeguarding concerns, risks and underperformance. It has tried and tested value as an oversight tool for ongoing scrutiny.

Key Benefits



Transparency



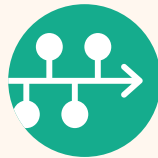
Flexibility



Proactive control



Cost effective



Streamlined and
consistent processes



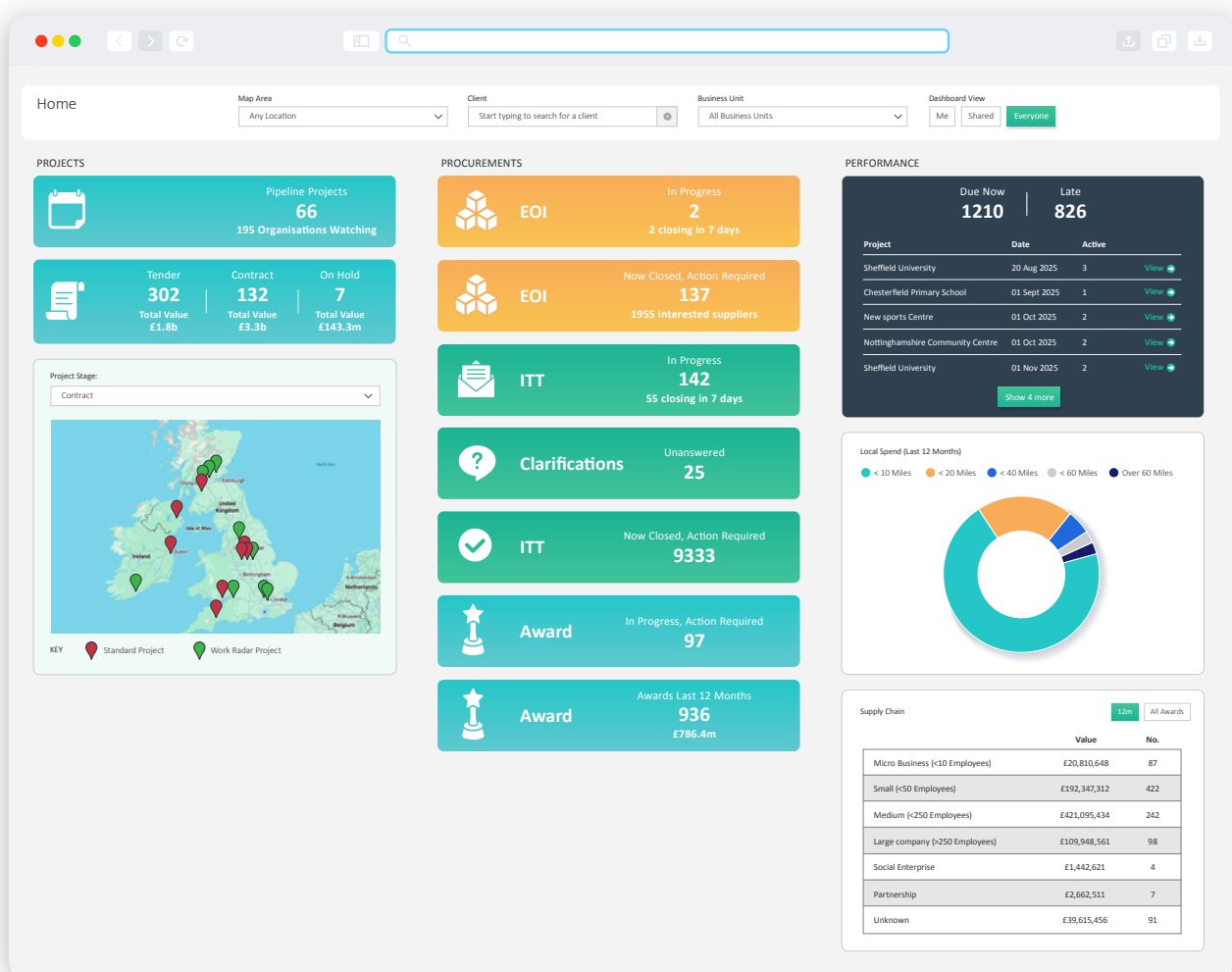
Collaboration
amongst colleagues,
teams, departments,
and suppliers

Real Time Dashboards

Having access to live information on live or ongoing projects offers a host of benefits. This is often from a compliance perspective.

From the dashboard below, you'll see how easy it is to spot early warning signs in a format that's easy to understand and simple to share.

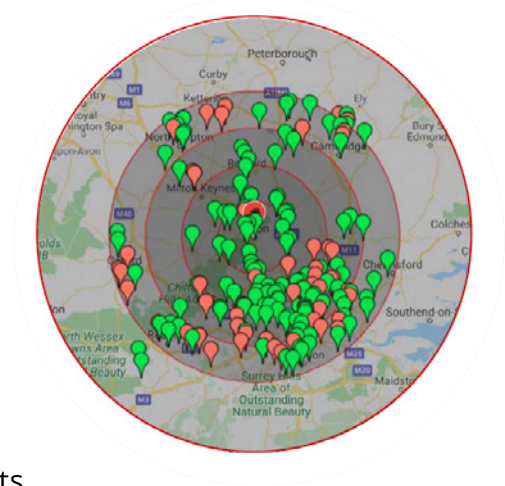
This means you can act swiftly, redirecting resources, making appropriate changes and ensuring timely interventions.



Market Shaping

With hundreds (even thousands) of providers, it is important for our Clients to be able to manage the array of information in a way that maximises performance whilst minimising the effort and costs incurred.

Firefly technology enables our Clients to store every scrap of data pertaining to each provider in an easily accessed matrix. Contact information, contract and monitoring records, as well as past performance reports are all in one place. More importantly considerable amount of this information is captured and kept up-to-date by the suppliers themselves, thus it saves you time, money and resource. Information is retrieved at the click of a mouse from your smart device or computer – it's all 'web enabled'.



Compliance

The Firefly Solution is an 'off-the-shelf' solution designed around the needs and requirements of Social Care.

At the heart of Firefly you will find our 'Award Winning' SmartForms. These are highly advanced, highly flexible, user defined forms that combine data sets and workflow processes to map virtually any business process. Our SmartForms represent 'out of the box' code with zero development required by Firefly, thus dramatically reducing timescales, costs and inherent risk of new product development. Furthermore, our Investors and Clients are continually helping us to enhance the functionality in this area with Firefly delivering more features as the model evolves – helping to future proof the software for all involved.

- » Manage your Provider Contracts
- » Contract Management
- » Performance Management
- » Always up-to-date
- » Document Management

WHICH MEANS...

- ✓ Quicker response time from Providers
- ✓ Accurate information
- ✓ Saved administration time and cost
- ✓ One place to look
- ✓ No duplication of time, effort, data
- ✓ 100% live information
- ✓ Increased visibility of the Supply Chain
- ✓ Better reporting on performance

Performance Management

Our technology has the facility to automatically lift KPI data and qualitative feedback from defined regular updates (eg monthly, or in whatever regular pattern you require) site reports and inspections and to trend that data into meaningful KPI's from which managers can compare and contrast the performance of Providers (or other services/ Suppliers).

- » 360° view of performance
- » Easy to update
- » Live information
- » Spot trends
- » Identify risks



Firefly provides a consistent, logical means for capturing all the KPI's that you require, from risk ratings, bed occupancy, funder analysis, customer mix, safeguarding, financial, umbrella views, CQC data, capability and staffing ratio's. This data is not fixed and can be quickly aligned to your needs. It can then be "sliced & diced" to view by Region, Provider, Sector etc...

This is crucial insight and underpins the ability of Local Authorities' to manage and monitor an organisations performance, not only on a single contract but as a trend over time. Through inbuilt assessment systems and the gathering of relevant information from other 'trusted' sources KPI's and benchmark data are used to systematically 'encourage' these organisations to improve their performance.

WHICH MEANS...

- ✓ Increased Performance
- ✓ Saved administration time and cost
- ✓ One place to keep updated
- ✓ No duplication of time, effort, data
- ✓ 100% live information
- ✓ Visibility of areas of Risk
- ✓ Better reporting on performance



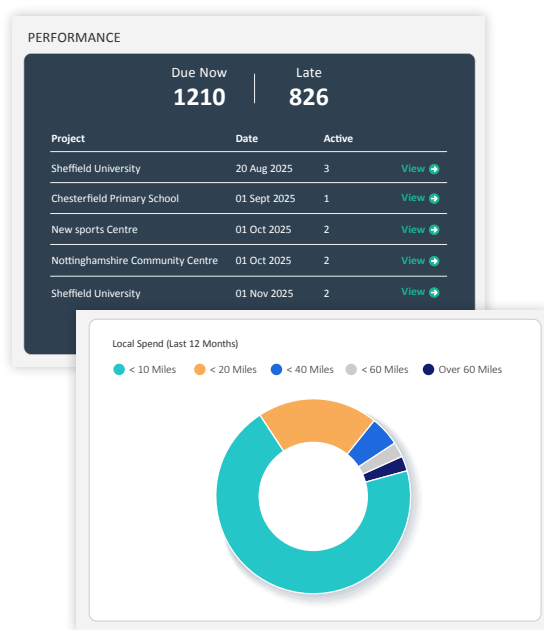
**REDUCE YOUR
COSTS
ADMINISTRATION
WASTED TIME
RISK
RELIANCE ON 'KNOWLEDGE SILOS'
ERRORS AND DUPLICATION**

Intelligence

You can use the Firefly platform to measure and drive performance across your organisation.

You can define your own measures and processes that define the way you deliver your services and easily view key trends regarding performance and risk. You can set thresholds and alerts, so you can keep informed and updated on important events and make the right decisions at the right time.

- » Standard Dashboards
- » Client designed Dashboards
- » Multiple graphing options
- » Flexible



All successful businesses benchmark their services as a matter of good practice. With Firefly it is possible for you to compare the performance of one service with another via our advanced analytics.

You can share your working practices with other departments or organisations and what's more they can share with you. In this way you can learn from each other and drive best practice throughout your organisation. As a subscriber to the Firefly service you are joining a best practice, benchmarking club with members sharing their ideas and business processes with each other.

WHICH MEANS...

- ✓ Increased knowledge on your Providers performance
- ✓ No more spreadsheets
- ✓ Consistent approach across your Providers
- ✓ Less administration
- ✓ Accurate and timely information
- ✓ No duplication of data
- ✓ Less Risk



INCREASE YOUR

EFFICIENCY

CUSTOMER AND PROJECT INTELLIGENCE

CONTROL

GOVERNANCE

COLLABORATION

SAVINGS

REPORTING AND MANAGEMENT INFORMATION

SECURITY

VISIBILITY



Local Supply Chain
18 Westminster Drive,
Radcliffe-on-Trent,
NG12 2NL

 support@localsupplychain.co.uk

 0800 197 6958