



ICT REVOLUTIONS

G-Cloud 15 ICT Revolutions Ltd Pricing Document

Introduction

This Pricing Document covers our pricing regime for our service offerings on the G-Cloud Framework. Here we provide a description of the pricing elements that may need to be considered when buying our services, the standard pricing tables for our products and services, and some examples of typical user journeys for price calculations.

Contents

1 Introduction.....	2
2 Pricing Elements and Considerations.....	4
2.1 Pricing Elements.....	4
2.1.1 On-boarding costs.....	5
2.1.2 Off-boarding costs.....	5
2.1.3 On-going/License/Subscription Costs.....	5
2.1.4 Training.....	5
2.1.5 Support.....	5

Pricing Elements and Considerations

Pricing Elements

Services – From £500 - £1,400 per day on a Time and Materials basis.

- Project/Programme Management – working alongside organisational staff to deliver defined project areas such as data migration, configuration and Training to the project and programme management of an entire case management system implementation.
- Change Management – working alongside staff to support the transformation and cultural change that goes alongside the implementation of a new system.
- Communication Strategies – as part of the change and transformation to practice that is usually required alongside the implementation of a new system.
- Business Process Re-Engineering – working alongside staff to understand, challenge and support change processes to current practice.
- Training Needs Analysis, Staff engagement and training (physical) – assessing and planning a programme to address training needs, provision of end user training, working with service user champions, floor walking services.
- Programme Governance Training/Support – provision of best practice templates, setting up and running programme boards and Data Quality boards whilst ensuring a capacity building approach that “develops with” rather than “does to” an organisation.
- Leadership Action Learning Sets and coaching – working with senior leaders and members as part of the service transformation process.
- Systems Management – enabling the Application Support Teams to manage the new systems effectively from day one.
- Data Cleansing, ETL migration and Transfer.
- Existing systems integration
- Performance management and intelligence reporting.
- Cutover Planning – The changeover period from old to new systems contains unique and complex challenges, in effect transitioning users into the new operating model.
- Education and community Health System Data Migration, Configuration, System Administration.
- Procurement

Products

- RETAIN – eLearning. Remote training and support, either “off the shelf” Quick Start packages, semi bespoke Workflow Processes, or fully bespoke. £10,000 each for Quick Start for LAS, LCS, EHM, EYES and ContrOCC.
Workflow Processes from £1,500 per video, subject to specification. Fully bespoke packages are available which will be tailored to the customer's unique context. These are available from £3,000 per video.
- REVIEW – Reporting Dashboards for Adults' and Children's social care. These provide a comprehensive suite of reports to enable managers and case workers to access key information about all aspects of their service.

- £50,000 core licence, £5,000 installation and training (based on 5 days). If an ongoing support, maintenance and development is required this would cost £10,000 per annum.
- REVAULT – an Archiving solution that provides easy storage for legacy case files, and a simple process for accessing them via a web-based tool.
- Base licence £55,000. For each system to be archived, an additional charge from £12,000 will be levied. REVAULT is a licensed product. The annual support & maintenance charge for the base licence is £20,000 pa

On-boarding costs

N/A

Off-boarding costs

N/A

On-going/License/Subscription Costs

REVAULT and REVIEW are licensed products. The base licence costs described above are a one-off cost.

REVAULT is a licenced product. The annual support & maintenance charge for the base licence is £20,000 pa.

Training

We offer Training both physical and virtual. Where the training is part of a service, it carries a day rate cost as described above. We also offer virtual training via our RETAIN product, prices also outlined above.

Support

Support for REVAULT is included in the £20k p.a. annual licence charge.

All ICT Revolutions products contain an element of support and maintenance should something cease to work. Additional support can be purchased at the quoted day rates.