

Integration and interoperability experts for healthcare organisations

G-Cloud 15

Framework reference: RM1557.15

Service Definition



About us	4
Company Overview	4
InterSystems Certifications	5
Salesforce Certifications	5
Service Introduction	5
Our Recent Experience	6
How We Add Value	6
Service Details	7
InterSystems Background	7
InterSystems Technology Consulting	7
Our Approach	8
Discovery	8
Implementation	10
Unit Testing	10
Added Value	10
Clinical and End-User Validation	11
Integrated Testing	11
Deployment	11
Documentation & Training	11
Post-Deployment Support	12
Managed Services	12
Typical Scenarios	14
Scenario 1: Medium complexity	14
Scenario 2: 50% Simple 50% Medium complexity	14
Engaging With Us	15
Pre-sales Engagement	15
Service Management	15
Available Toolkits	16
Service Constraints	16
Data Protection	17



Case Studies.....	18
Coordinate My Care	18
Lincolnshire NHS	19
Conduent	19
Testimonials.....	20
Contact Details	21



About us

Company Overview

J2 Interactive is an award-winning software development and IT consulting firm specialising in customised cloud solutions for health systems, labs, research institutions, health information exchanges, and companies that serve the healthcare community.

Our approach to cloud deployments and data interoperability is rooted in a fundamental belief that systems succeed or fail based on how well they serve the people who depend upon them.

Twice ranked Number 1 for Technical Services in the annual Best in KLAS survey, J2's expertise spans a broad array of offerings including technology strategy and best practices consulting, workflow optimisation, systems integration, application development, health information exchange, CRM, and business intelligence.

J2 has been incorporated in the United States since 2001, has been registered in the UK since 2012, and launched its United Arab Emirates subsidiary in 2022. Our clients span North America, Europe, the Middle East, Africa, and Australia, with projects ranging in size from a single dedicated individual to teams of 50 or more. Our team of consultants and engineers includes nearly 300 people in North America, Europe, and the Middle East, each with years of experience implementing successful projects for clients in the healthcare and other industries.

As one of Modern Healthcare's Best Places to Work in Healthcare for each of the past eight years, we pride ourselves on the personal investment we make in each client's operational and strategic goals, and our commitment to following through until those goals are met.



InterSystems Certifications



InterSystems IRIS System
Administration Specialist



InterSystems HL7
Interface Specialist



HealthShare Patient Index
Technical Specialist



InterSystems IRIS
Developer Professional



InterSystems IRIS
SQL Specialist



HealthShare Unified Care
Record Technical Specialist

Salesforce Certifications



Health Cloud
Sales Cloud
Service Cloud



Medical Device & Diagnostics
Providers

Service Introduction

Our service focuses on **InterSystems** implementation and migration, helping healthcare organisations make better use of their data and connect often disparate, disconnected systems together to provide better access, insights and data sharing for clinicians, Trusts and other healthcare professionals.

We have been building, supporting, and enhancing implementations of InterSystems products, **Health Connect** and **HealthShare** for more than 15 years. Our customers, including some of the largest public hospital networks and health information exchanges, rely on us not only for integration and application development, but also staff augmentation, managed services, and support.

This document is designed to give you a sense of who we are and how we approach support and managed services for our existing clients in the UK. It draws on our many years of experience providing similar services for implementations of all sizes.



Our Recent Experience

For more than a decade, we've provided continuous operational and application-level support for the HealthShare infrastructure at the heart of **Healthix**, a health information exchange serving a population of over 11 million patients in the greater New York City area. We provide similar implementation planning, migration, configuration and deployment, and support/training services to **Centegra Health System, Baystate Health, MemorialCare Health System**, the **Illinois Health Information Exchange, Missouri Health Connection**, the **Pioneer Valley Information Exchange**, and the **Rhode Island Quality Institute**.

Within the UK specifically, we are extremely familiar with commonly used NHS healthcare systems, supporting Health Connect and HealthShare environments for **NHS Birmingham and Solihull ICB, NHS Lincolnshire ICB, NHS Norfolk and Waveney ICB, East and North Hertfordshire NHS Trust, Bedfordshire Hospitals NHS Foundation Trust, North Tees & Hartlepool NHS Foundation Trust, NHS Lothian, NHS Grampian, Coordinate My Care, Pennine Care NHS Foundation Trust** and **Torbay and South Devon NHS Foundation Trust**, amongst many others. In doing so, we demonstrate our dynamic and customer-focussed approach to supporting organisations with wide-ranging needs, constraints, governance models and systems.

How We Add Value

NHS Trusts, GP practices, ambulance services, laboratories, care providers and other healthcare organisations often accumulate a series of systems to manage patient or care records. These systems are more often than not delivered via independent third-party suppliers, without clear integration or interoperability options available, preventing clean and accurate data sharing between these systems. This disconnect results in siloed working practices, increased administrative burden on staff to manually copy data across systems and risks human errors, costly staff time and wasted effort that could otherwise be directed towards patient care.

We help organisations remedy this disconnect. InterSystems enables complete and accurate data mapping and sharing between any system, providing rapid access to cross-platform data within intuitive interfaces to improve healthcare professional workflows. Commonly used systems within the field include those from:

- Oracle Health (formerly Cerner)
- Epic Systems
- Veradigm EHR (formerly Allscripts)
- InterSystems (TrakCare EMR and HealthShare HIE)



- Meditech
- ECW (E-clinical Works)
- Athena Health
- Orion Health (DCR & EMR)

However, the flexibility of the InterSystems' suite means that there is not a system with which we cannot integrate. Our integration services enable customers with legacy systems, modern SaaS solutions, or a combination of the two, to benefit from complete data interoperability, pushing and pulling patient care information where it is needed.

Service Details

InterSystems Background

InterSystems provide a globally trusted suite of interoperability products, primarily **Health Connect** and **HealthShare**, to serve healthcare organisations in connecting their backend data and allowing them to continue using the legacy systems that they have become accustomed to, with enhanced cross-platform data sharing capabilities. InterSystems do not implement their own products but instead rely on a trusted network of partners to deliver this service.

Health Connect is tailored to integration, connecting data across existing customer healthcare systems. HealthShare is a more recent product addition, providing additional layers of functionality including options for specific views for patients, GPs, or other key users; alongside additional tools for removing duplicates and validations.

InterSystems also offers its own EPR system, TrakCare, and J2 have significant Global experience supporting hospitals in fully implementing and mobilising this solution.

The award-winning HealthShare Health Connect integration platform has many built-in features and capabilities that greatly facilitate the technical tasks required to implement point-to-point interfaces, whether they leverage common healthcare IT standards such as HL7 and EDI X12 or utilise custom formats. Knowing how to make best use of the technology can make all the difference in ensuring the success of a complex integration project.

InterSystems Technology Consulting

J2 Interactive is InterSystems' longest serving and most accomplished Implementation Partner, with over 20 years' experience implementing solutions on InterSystems technology for customers of all sizes. We are regarded as InterSystems' top implementation delivery partner across their entire stack of products.

Customers around the world have relied upon J2 to design, implement, and support solutions on HealthShare and its various components, including Unified Care Record,



Patient Index, Provider Directory, Personal Community, and Health Insight. And of course, all of our HealthShare expertise rests upon decades of experience building applications with IRIS Data Platform (formerly Caché) and interoperability solutions with IRIS for Health (formerly Ensemble / Health Connect).

InterSystems has entrusted J2 to make some of its most strategic clients successful, often in close collaboration with InterSystems resources. We've worked side-by-side with InterSystems' sales, implementation, product management, and support teams on project after project, always ready to do whatever it takes to achieve positive outcomes for our mutual clients.

We've even helped InterSystems' product development team by delivering HealthShare product enhancements, time-critical certification projects, and demonstrations of capability such as the annual IHE Connectathon.

Our Approach

More than 20 years of working with InterSystems has given J2 a unique perspective on how to help our clients succeed with integration projects of all sizes. Though each client faces its own set of challenges, and adapting our approach to each client's needs and budget is a key differentiator for us, most projects follow a proven methodology that has served our clients well. The steps include:

- Discovery
- Implementation
- Unit Testing
- Clinical and End-User Validation
- Integrated Testing
- Deployment
- Documentation & Training
- Post-Deployment Support

Discovery

J2's approach begins with a thorough requirements discovery phase, to understand the interface needs of the customer, with the goal to produce a comprehensive specification of each interface and its configuration setup. The specification will document in detail the message formats of the source and target systems, including all relevant data transformations and all proprietary encodings of demographic or clinical information. Where personal or sensitive data is involved, we typically liaise with customer Information Governance teams and Data Protection leads, agreeing the necessary safeguards to ensure continued protection and security of data.



For standards-based messages, we pay special attention to the degree of variation from the standard (which tells us the amount of schema customisation we need to support) as well as the gap between source and target formats (which determines the complexity of the required data transformation logic). For custom-format messages, an even more detailed document is required, since we are working outside the structure provided by the standards. We take great care to formalise and finalise the requirements up-front because the most significant risk of schedule and cost overruns on an implementation project, is an incomplete, inaccurate, or shifting specification.

In our experience, the quality and accuracy of existing specifications can vary broadly among client organisations, and even among interfaces within a single project. Where specification documents do exist, we work with our client to validate their completeness and accuracy. This step is critical, particularly for legacy interface documentation, because such documents don't always reflect all changes made to the interface logic over time.

Where specification documents don't exist or are known to be incomplete or out of date, we can still complete an efficient migration of interfaces through the use of the J2 message analyser tool. This utility can take a large set of HL7 messages and parse the data to auto-generate a specification that summarises the message types, message structures/segments, data fields, maximum field lengths, and sample data for each field. While the message analyser is a powerful tool for understanding the type of data that an interface will be sending and/or receiving, we always conduct an in-depth inspection of the legacy interface code, as well as sample input and output messages. Where necessary, we will also consult with our client's staff to ascertain the purpose of legacy interface logic and ensure that it will be replicated faithfully.

Another output from our Discovery is a project and resource plan detailing the timeline and resources mapped across each phase of the implementation project. This will be bespoke to each customer's requirements and circumstances.

Core Discovery outputs typically include:

- Logical and physical integration architecture
- User access and authorisation, including definition of access roles and privileges
- Definitive list of interfaces to be migrated
- Confirmation of the anticipated complexity level for each interface
- Review of existing systems design documents and interface diagrams
- Inventory of messages and/or strategy for obtaining messages for each interface
- Review of existing naming standards and coding conventions within the current environment, and adaptation of those standards and conventions to the HealthShare Health Connect environment
- Detailed testing strategy
- Refined project effort estimate
- Final project and resource plan



Implementation

Once the specification for an interface is complete, implementation begins. Implementation includes configuration of the connections between Health Connect and/or HealthShare and the source and target systems, coding of all data transformations, enforcement of all routing rules, and support for any required conditional code paths. Getting a new interface right the first time can be a daunting task for the uninitiated, but J2's proficiency with the Health Connect framework makes implementation usually the most straightforward portion of our overall effort.

Each developer typically begins work in a designated development environment, and uploads his or her work to a testing environment at appropriate points in the process, depending on the degree of visibility that the client wishes to have on our early progress. Unlike many other kinds of software projects, interface development scales particularly well to larger teams, as multiple developers can configure their respective interfaces with a high degree of independence from one another.

Unit Testing

Each developer is responsible for conducting a rigorous unit test of his or her work before an interface is deemed ready for further testing in cooperation with the client. Wherever possible, unit testing is conducted using a sample of messages from the source system, and (when migrating from a legacy interface) Health Connect output is compared directly against the canonical output from the legacy interface engine. Unit testing includes not only properly formatted messages that Health Connect is expected to process successfully, but also negative testing with incorrectly formatted messages for which Health Connect is expected to report errors.

J2 has developed a message extraction tool which can capture the inputs or outputs of any interface component for any window of time. The extraction tool makes it easy to compare output from BizTalk and Health Connect to determine how well the new Health Connect interfaces match the functionality of the legacy interfaces. We review each interface to establish an appropriate volume of messages to be compared (7 days, 30 days, etc.) to ensure confidence in the results.

Added Value

As for the file comparisons themselves, we typically use another J2-developed utility, designed specifically for the purpose of comparing HL7 messages with an eye toward discounting strict text differences (such as differing time stamps) that are immaterial. The utility displays file discrepancies in a format that greatly facilitates further investigation and resolution, allowing us to quickly determine whether the discrepancies represent legitimate errors in the interface logic.



Clinical and End-User Validation

When an interface has been thoroughly unit tested, it is promoted to a shared testing environment in which we can work with our client to conduct clinical and end-user validation. This phase of the testing effort focuses on validation of the clinical accuracy of message content, identifying subtle errors and omissions that can escape the notice of even the most experienced healthcare IT professionals.

Because the best people for this task are individuals with a clinical background and a high degree of familiarity with the culture of the particular healthcare organisation, and because completion of this phase represents formal acceptance of our work by the client, it is typically led by client personnel; though we will fully support and manage this phase.

Integrated Testing

Interfaces that have passed through clinical validation are pushed to a staging environment designed to mimic every detail of the client's intended production environment. Depending on the complexity of the project and the direction we receive from our client, the staging environment can be the same as the testing environment, its own environment, or even the production environment before it has been made available for public access.

We use the staging environment to run a complete integrated test of all interfaces to ensure that there are no unforeseen conflicts when the interfaces are working in concert. We also conduct performance tests on the integrated system under simulated load that emulates the volume of message traffic expected in production.

Deployment

The final step in the interface development effort is to roll out each interface to the production environment. For some projects, a group of interfaces (potentially quite a large group) is deployed in tandem; other projects enable us to take interfaces live on a rolling basis. Either way, we take an active role in promoting each interface to the live environment and ensuring that it is functioning properly.

Documentation & Training

For all of the work we do, we make it our business to produce self-documenting code designed to be easy to maintain over time. Every interface we configure is thoroughly documented, both with an updated draft of the specification that is guaranteed to include any modifications or additions made during development and testing, and with a comprehensive description of any HealthShare-specific configuration details about its deployment to the live environment. For each HealthShare Health Connect environment, we will provide detailed documentation that includes:



- Step-by-step instructions for building the environment from scratch
- Policies and procedures for monitoring, maintenance, and support
- Policies and procedures for failover and disaster recovery

When asked by our clients, we are also available to perform more structured training in HealthShare Health Connect, either on our own or in concert with InterSystems. J2's training is designed to supplement Health Connect product training by placing the general principles covered by InterSystems in the specific context of your Health Connect environment, requirements, and preferred methodologies. This training is not typically delivered through classroom sessions, although this can be delivered if required, but rather structured shadowing, floor walking, Q&A sessions and embedding our experts within local teams to train in operational contexts.

Post-Deployment Support

Once interfaces have been deployed into production, it's common for J2 to remain engaged for a brief period, in order to assist with production troubleshooting and provide an expedited escalation path for critical issues. Our goal, however, is to not foster a dependency on J2 services. We strive for all customers to become self-sufficient and be able to self-manage the interfaces for a more sustainable solution.

Managed Services

Where there is appetite for longer-term support beyond the scope of our Post-Deployment Support, J2 have significant experience in providing a sustained Managed Service offering.

Under a Managed Service arrangement, J2's team of HealthShare Health Connect System Engineers would:

- Monitor databases underlying Health Connect, including workload, errors, and warnings.
- Establish detective controls for system monitoring and automatic issue escalation.
- Modify tuning parameters in order to optimise performance.
- Create and configure user accounts as required and authorised by the customer.
- Effect critical updates required to support security patches.
- Apply InterSystems ad-hoc software patches as needed.
- Manage Health Connect development, testing, and production environments.
- Proactively monitor application, operating system, and network security logs.
- Participate in the creation and maintenance of systems policies and procedures.
- Work with the customer's systems management team to conduct periodic capacity planning and performance reviews.
- Cooperate with the customer's systems management team to ensure stability



and high performance.

- Provide customer's management teams with periodic utilisation and availability reports.
- Maintain infrastructure documentation to account for changes over time.

In addition, J2's team of HealthShare integration engineers and application developers would:

- Monitor the Health Connect application on an ongoing basis for workload, errors, and warnings, including proactive 24x7 automated monitoring of feeds activity and queues, with well-defined thresholds beyond which alerts will be sent to key support personnel.
- Perform and maintain application configuration to support existing and new projects.
- Document and deploy an integrated approach to managing changes based on a defined configuration management process, including the use of software version management and version control tools in combination with deployment checklists that enumerate manual configuration items and required running services for InterSystems product patches and deployments as required.
- Deploy, and manage change control of any customer-specific feature customisations.
- Respond to and resolve Health Connect support incidents raised by the customer and/or third parties.
- Participate in post-mortem incident reviews with the customer.
- Maintain interface documentation to account for changes over time.



Typical Scenarios

Every engagement will be different, and every implementation plan will be tailored to the nuances of the customer, their ecosystem of systems and organisational requirements. However, we have provided two scenarios to allow prospective customers to understand “typical” implementation models:

Scenario 1: Medium complexity

Deliverable	Estimated Effort
Requirements Discovery	5 days
HealthShare Health Connect Setup	13 days
Interface Migration	92 days
Integrated Testing and Deployment	12 days
Documentation, Knowledge Transfer, and Mentoring	12 days
Project Management / Technical Leadership 1 FTE for 10 weeks	50 days
Post Go-Live Support 1 FTE for 6 weeks	30 days
TOTAL	214 days

Scenario 2: 50% Simple 50% Medium complexity

Deliverable	Estimated Effort
Requirements Discovery	5 days
HealthShare Health Connect Setup	13 days
Interface Migration	70 days
Integrated Testing and Deployment	12 days
Documentation, Knowledge Transfer, and Mentoring	12 days
Project Management / Technical Leadership 1 FTE for 10 weeks	50 days
Post Go-Live Support 1 FTE for 6 weeks	30 days
TOTAL	192 days



Engaging With Us

Pre-sales Engagement

First engagement with our sales team will trigger an initial kick-off call and a request for customers to provide a high-level view of the interfaces and systems currently in operation, along with the integration capabilities required. This will enable us to formulate a tailored proposal based on our submitted roles and rates before contracting under a G-Cloud Call-off contract.

Service Management

J2's will assign a dedicated project lead / technical architect to each customer to provide leadership throughout the project, including supervision of all work performed by J2 resources. This individual will own all of the responsibilities outlined in the specification, typically including:

- Primary coordination with all vendors and customer system application staff for testing and go-live
- Migration project schedule
- Weekly status reports
- Coordination with external vendors (including InterSystems) and internal project teams
- Coordination of requirements signoff and acceptance
- Tracking and ensuring completion of each of the quality checks within the project's testing phases
- Issue, risk, and lessons-learned management, including issue resolution and risk mitigation
- Interface migration dashboard showing detailed status and "traffic light" for each interface
- Go-live dashboard and related coordination with vendors and internal teams
- All peer project management communication and communication to senior management

Our wider team of consultants and engineers includes nearly 300 people, spanning all of the necessary skillsets, competencies and experience necessary for delivering our services. Key potential resources available to customers include:

Account Manager

The Account Manager provides overall project ownership and will serve as an escalation point for any issues that may arise. The role will be to supervise all project staffing decisions and ensure that our work for customers is well coordinated with our work on similar projects, so that knowledge and resources may be shared whenever that is mutually beneficial to all clients.



Project Manager

A dedicated Project manager is not always necessary, but helps coordinate communications between subject-matter-experts to ensure a well-documented flow of information between contributors. They will report on progress to customer stakeholders at agreed milestones.

Systems Engineers

J2 systems engineers help with recommendations regarding hosting options, hardware and operating system, and high availability strategies; install and configurations; provide best-practice recommendations for systems architecture and monitoring; and, when appropriate, conduct a structured handoff of responsibilities to your internal staff.

J2 resources work remotely but, when the need arises, will make business trips to customer offices or branches. Under those circumstances, out-of-pocket expenses would be reimbursable at cost, and J2 staff would follow the Customer established expense policies.

Available Toolkits

As added value, we can offer a number of J2-developed tools and utilities designed to establish and support HealthShare Health Connect best practices and enables us to excel in our integration service, delivering accuracy and functionality within expedited timeframes. These tools include:

- Our Subversion-based source code control solution
- Our HealthShare Workbench, a collection of useful tools for developing, testing, and troubleshooting HealthShare interfaces, including:
 - Interface Analyzer
 - IP Port Lister
 - Message Extractor
 - Anonymizer
 - Diff Utility

Access to these tools will be available to customers for the duration of any engagement.

Service Constraints

Our services offered are dependent upon the following assumptions:

- All systems involved in the project will be operational and stable (i.e., they will not undergo an upgrade or any other configuration changes that would materially change their functionality) for the duration of the project.
- Third party Customer providers are capable of supplying interface specification,



sample data sets, and other collateral necessary to support the deliverables.

- No out-of-hours work is expected and, should it become necessary, will be agreed in advance.

Data Protection

J2 Interactive is fully compliant with all Data Protection and GDPR regulations. We take the risks around data very seriously and have appointed our founder and Chief Technology Office as the overall Data Protection Officer for the company and our clients.

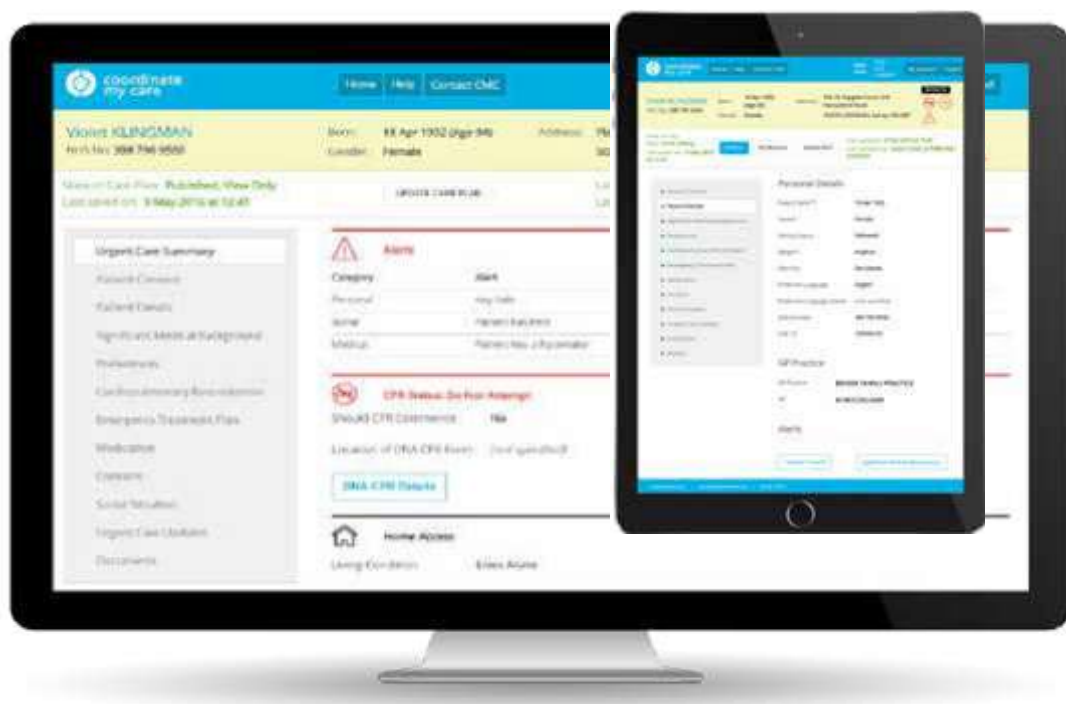
Furthermore, as our team of consultants work on multi-national projects, we also ensure that all staff are compliant with international regulations such as the Health Insurance Portability and Accountability Act (HIPAA) and Information Security (InfoSec). All staff are trained on their responsibilities with respect to data protection, and that training is required to be renewed on regular basis.

Case Studies

Coordinate My Care

Coordinate My Care (CMC) is an NHS clinical service hosted by The Royal Marsden NHS Foundation Trust. It's goal was to integrate, coordinate, and improve urgent and palliative care for patients across London by helping patients record their wishes within electronic personalised urgent care plans, and ensure those care plans are available to all those who care for them: doctors, nurses, social care, and emergency services including the Ambulance Service, NHS 111 and the Out of Hours GP service.

J2 supported a full implementation of InterSystems to deliver a new and improved system for care plan management and care coordination across its community of over 80 healthcare organisations.



J2 completed HealthShare environment setup and configuration, implementation of all integration points and application functionality, and migration of legacy provider, patient, and care plan data into the new system. Moreover, J2 resources were instrumental in product testing, data validation, and the development of specialised e-learning materials for CMC end users. The result was a highly accessible and easy-to-use solution that not only supported the key workflows of several distinct user roles, but also fulfilled a complex array of information governance, privacy, consent, and security requirements.



Lincolnshire NHS

Lincolnshire NHS is committed to improving the quality of health and care services provided in Lincolnshire and boosting health and well-being for all of their residents. They do this by working together, across all organizations from general practice to mental health, and side by side with patients, to create services fit for the future.

Lincolnshire NHS selected InterSystems HealthShare to power the Care Portal initiative, with J2 serving as InterSystems' implementation partner for the project. In close collaboration with InterSystems, J2 designed and configured a platform for Lincolnshire NHS that provides patient data to hospital and clinical staff via a full-featured web interface.

Behind the scenes, the Care Portal combines data from all providers within the county, creating a single, complete record that is easy to read and understand. This single record eliminates the need for redundant tests and x-rays, saving a projected £23 million over five years. J2's responsibilities included establishing Lincolnshire NHS' HealthShare systems infrastructure, developing the necessary interfaces to integrate participant data, and customising the Care Portal user interface to meet the Lincolnshire NHS community's specific requirements.

Conduent

J2's twenty-year history as InterSystems' premier implementation partner has included multiple projects where we were asked by InterSystems customers to update their legacy terminal-based applications to a more modern, responsive user interface. Within the laboratory space alone, Laboratory Corporation of America, Quest Diagnostics, and Covance are among the many clients that we've helped in recent years to modernise their legacy solutions.

Conduent delivers a diverse array of mission-critical services and solutions on behalf of businesses and governments. Conduent solutions and services automate workflows, improve efficiencies, reduce costs, and enable revenue growth. Their differentiated services and solutions improve experiences for millions of people, including two-thirds of all insured patients in the US, 10 million employees who use its HR Services, and nearly nine million people who travel through toll systems daily.

J2 have been providing IT consulting and software implementation services to Conduent for fifteen years. In 2020, we were contracted to modernise the user interface for their Care Management platform, a highly-complex, multi-module

application built on InterSystems legacy Caché, alongside updates to the back end to bring it more in line with modern Caché Object Script developments.

The initial work scope covered two of the ten modules in the Conduent solution, together with the supporting platform developments. This included UI development for more than 30 distinct functional capabilities. Phase 1 included a Solution Architect and eight developers for a thirteen-week assignment.

Following the successful completion of this first phase, J2 was commissioned to undertake additional modernisation of further solution modules. After successful implementation of our updates, Conduent sold their business, including the software we worked on, to Symplr, who continued utilising J2's team as a valued partner.

Testimonials

“ J2 is a trusted partner who, like InterSystems, puts a high value on client success ”

*John Paladino
VP, Client Services
InterSystems Corporation*

“ J2's expertise on the InterSystems platform is broad and deep.” ”

*John Halamka, MD
Former CIO, Beth Israel Lahey
Health President, Mayo Clinic
Platform*

“ J2 Interactive and InterSystems helped us design and build an intuitive system that meets the needs of our users and elevates the CMC service to the next level. ”

*John Middleton
General Manager
Coordinate My Care*

“ J2's commitment to Health IT and understanding of the HIE landscape have been critical to the advancement of our strategic vision. ”

*Tom Check
President and CEO
Healthix*



Contact Details

Framework Manager

Christopher Brown – VP, International Business

Email

info@j2interactive.com

Website

<https://www.j2interactive.com/>