

Lone Worker and Employee Protection Service Prices

Pricing is based on the number of devices/employees being monitored – not the number of people accessing the software to manage the employees, which is included and unlimited. An option to use our BS8484:2016 accredited ERC is available at an additional cost.

Smart phones - running our Alert Client App, compatible with iOS and Android, offers a better overall experience with an easy-to-use interface and auto-located using a range of location technologies.

Specialist devices – can either be provided by yourselves or TrackaPhone at additional cost. If you provide the device, some technical development may be necessary to integrate them to our platform. If the device is to be provided by ourselves, we will work with you to find the best solution for your needs. The cost of the devices and SIMs can then either be paid upfront or over the term of the contract.

The following is the monthly prices per user for tracking a Device or Alert Client App for Smart Phones, where you monitor the platform and respond to alerts in house.

Users	12 months	24 months	36 months
Up to 50	£7.75	£7.50	£7.25
51 - 200	£7.25	£7.00	£6.75
201 – 500	£6.75	£6.50	£6.25
501 – 1000	£6.00	£5.75	£5.50
1001+	POA	POA	POA

If you wish to use our 24/7 Emergency Response Centre (ERC) to monitor the platform and respond to alerts this will cost an extra £3 per user.

N.B. There is also a one-off connection fee in the first month, equivalent to one month's subscription per new mobile device added to cover the initial service set-up costs.

Additional optional service requirements	
On Site Training or Consultancy	£600.00 per half day
Device Setup Service <i>(not normally required for smartphones and standard mobiles)</i>	£25.00 each
Technical Development Requests	£800.00 per day
Bespoke Weekly ERC Activity Reports <i>(To customer specification)</i>	£150.00 per month
Bespoke Monthly ERC Activity Reports <i>(To customer specification)</i>	£100.00 per month
Standard System and ERC Reports	Included

All prices are quoted exclusive of VAT