



G-Cloud 15

Service	Community Services Directory & Virtual Coach Portal
Document	Pricing Information

SAAS PRICING

The system can be deployed as a standard package with client specific branding, integrations & data migrations. Additional customisations can be implemented at Ember professional services rates. Prices shown exclusive of VAT.

Element	Unit	Price/Rate	Notes
SaaS Charges	Annual Subscription	£12,000 - £24,000	Based on regional population and estimated usage level.
Standard Configuration & Deployment	Per Instance	£10,000 - £20,000	Based on standard configuration & deployment
User Research, Integrations Customisation & Feature Development	Professional Services	Please see Ember Rate Card	The system can be further developed and tailored to client use case and regional requirements
Admin Training	Training sessions	FOC	Online training sessions & video
Content & Community Management Services	Per Day, Pro-Rata	£500/day	Please see Ember G-Cloud listings: Cloud Content Support, and, Cloud Community Management Support

PROFESSIONAL SERVICES PRICING

We have a single rate card price for all roles within our agency. Prices shown exclusive of VAT.

SFIA Level	Day Rate £ (Ex VAT)
Follow	£500
Assist	£550
Apply	£600
Enable	£650
Ensure, advise	£700
Initiate, influence	£800
Set strategy, inspire, mobilise	£900

TRAVEL & SUBSISTENCE

Ember reserves the right to charge travel and subsistence expenses in addition to the SFIA rates – this includes work being undertaken within central London. No expenses will be incurred for work undertaken in any Embers office locations by staff that are local to these offices. Pricing does not include the cost of 3rd party content or copyright rights licences.

RPI

Ember reserves the right to review our SFIA Rate Card annually (31st March) in line with RPI.

PAYMENT TERMS

- As detailed in our T&Cs, our SFIA Rate Card assumes that all work undertaken will be on a Time and Materials basis with billing monthly in arrears based on actual utilisation.

- Standards for Consultancy Day Rate cards
- Consultant's Working Day – 7.5 hours exclusive of travel and lunch
- Working Week – Monday to Friday excluding national holidays
- Office Hours - 09:00 – 17:00 Monday to Friday
- Travel and Subsistence – Payable at agreed standard T&S rates
- Professional Indemnity Insurance – included in day rate.