

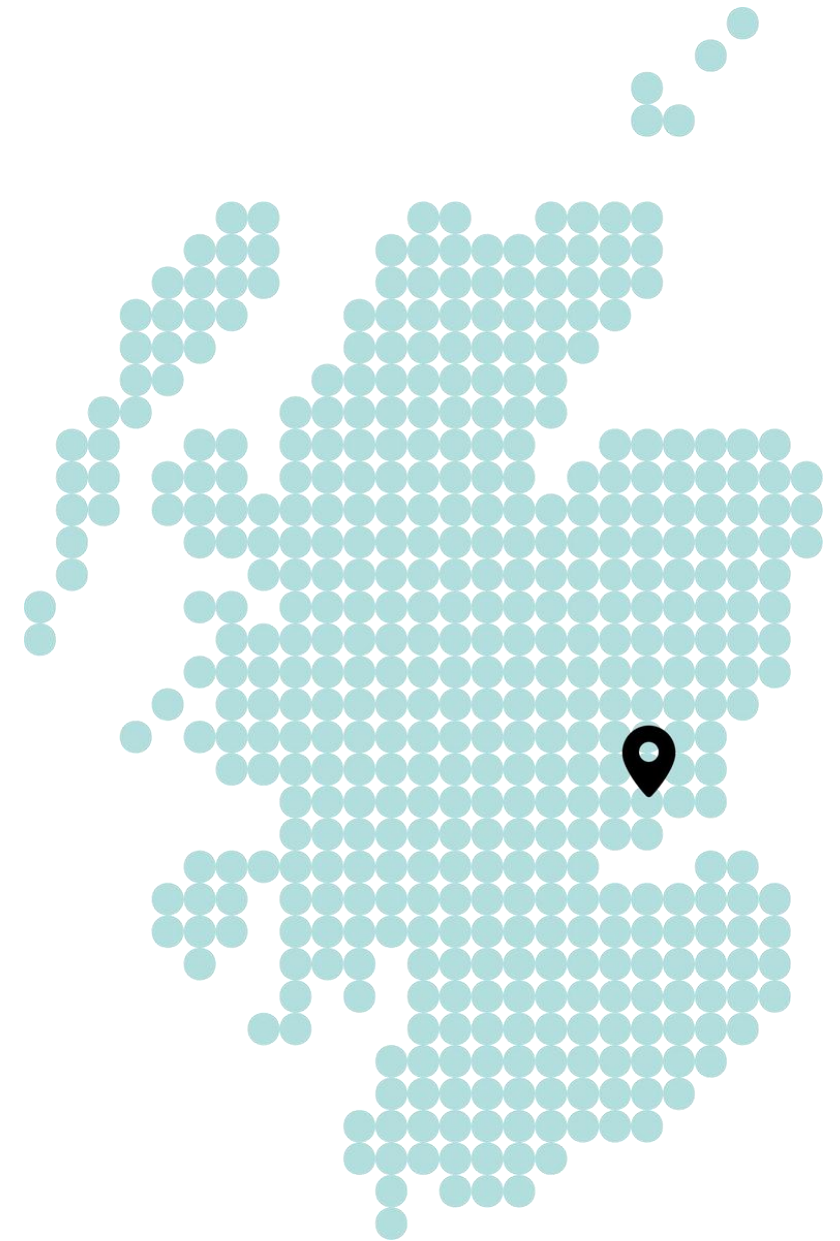
GCloud 15 Lot 3 Services



Experts in Cloud Engineering Service Design & Data and AI

We are an ISO27001, ISO9001, ISO14001 and Cyber Essentials Plus certified Scottish-based company that delivers user-centric software solutions, driving digital transformation for public and private sector clients. Our expertise includes citizen-centric service design, digital transformation projects, data management, cloud architectures, artificial intelligence and software development.

Our experience and deep understanding of the public sector with a particular expertise in digital service standards makes us a trusted partner for government agencies and organisations seeking to enhance their digital services.



Ember are always trying to push the boundaries of technology and of what's feasible and what's possible. That's an attitude I love. I love pushing the boundaries of what's possible and never settling for 'good enough'





Cloud Consultancy Services

Find out more on Ember by visiting: [**www.ember.ltd**](http://www.ember.ltd)

Cloud Consultancy Services

How we can help

Organisations frequently face complex operational challenges in their cloud environments but lack access to timely, specialist advice.

Traditional consultancy models can be slow, expensive and poorly aligned to live service needs.

As a result, operational risks remain unresolved and teams struggle to make informed, confident decisions.

We offer targeted cloud consultancy focused on resolving live operational challenges.

Our service provides rapid, practical advice aligned to real service needs, helping organisations address risks, optimise performance and make confident decisions without long consultancy engagements.

Our Cloud Consultancy Services

- Assess operational cloud challenges
- Review reliability and security risks
- Provide architecture and cost advice
- Troubleshoot live service issues
- Recommend practical improvements
- Support resilience planning
- Advise on secure configurations Run hands-on workshops
- Produce lightweight documentation
- Provide follow-up advisory support

Cloud Consultancy Services

We provide specialist cloud consultancy as an operational support service, offering expert advice to resolve issues, improve performance and guide ongoing service optimisation. The service complements live delivery rather than replacing existing teams.

Features

- Operational architecture reviews for existing platforms and service estates
- Resilience assessment: single points of failure, recovery paths and dependencies
- Security alignment checks against organisational standards & NCSC guidance
- Scalability & capacity planning guidance for forecast demand
- Technical debt identification with prioritised remediation backlog
- Change impact assessments for proposed platform or supplier changes
- Reference architecture patterns for repeatable, supportable cloud designs
- Network and connectivity reviews including segmentation & secure access patterns
- Logging/monitoring architecture review to ensure end-to-end observability
- Architecture documentation updates

Benefits

- Improves long-term reliability and reduces the risk of major outages
- Supports safe scaling to meet demand without service degradation
- Strengthens security by aligning architecture to best practice and policy
- Reduces cost and complexity by addressing technical debt
- Improves confidence in change by understanding impacts and dependencies
- Creates repeatable patterns that accelerate future work and reduce rework
- Enhances observability so issues are detected and diagnosed faster
- Improves audit readiness through clear, current architecture documentation
- Reduces vendor and platform risk through well-understood design choices
- Extends platform lifespan by keeping architecture fit for purpose



For all questions and queries related to our pricing,
please contact frameworks@ember.ltd

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