

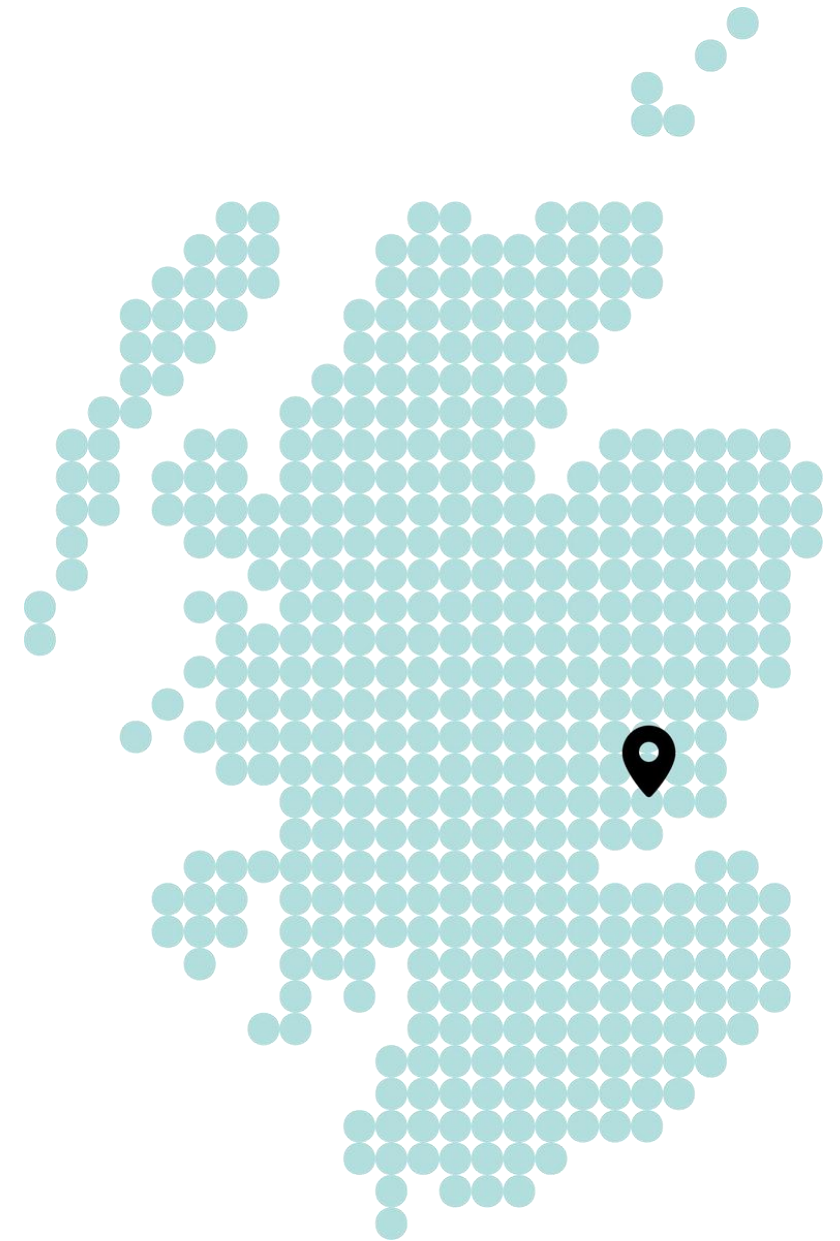
GCloud 15 Lot 3 Services



Experts in Cloud Engineering Service Design & Data and AI

We are an ISO27001, ISO9001, ISO14001 and Cyber Essentials Plus certified Scottish-based company that delivers user-centric software solutions, driving digital transformation for public and private sector clients. Our expertise includes citizen-centric service design, digital transformation projects, data management, cloud architectures, artificial intelligence and software development.

Our experience and deep understanding of the public sector with a particular expertise in digital service standards makes us a trusted partner for government agencies and organisations seeking to enhance their digital services.



Ember are always trying to push the boundaries of technology and of what's feasible and what's possible. That's an attitude I love. I love pushing the boundaries of what's possible and never settling for 'good enough'





Security and Compliance Support Services

Find out more on Ember by visiting: www.ember.ltd

Security and Compliance Support Services

How we can help

Maintaining security and compliance across live cloud services is complex and resource-intensive.

Many organisations struggle to keep pace with evolving threats, patching requirements and audit expectations.

Without structured operational security support, vulnerabilities persist and assurance becomes difficult to evidence.

We provide operational security and compliance support to help organisations protect live cloud services.

Our service maintains controls, supports assurance activities and manages risk, enabling organisations to meet security obligations with confidence.

Our Security and Compliance Support Services

- **Maintain security controls**
- **Monitor vulnerabilities and risks**
- **Support remediation activities**
- **Assist with audits and assurance**
- **Respond to security incidents**
- **Review access management**
- **Assess configuration compliance**
- **Support supply chain security**
- **Track risk mitigation actions**
- **Deliver security awareness sessions**

Security and Compliance Support Services

We provide operational security and compliance support for live cloud services. The service focuses on maintaining security controls, supporting audits, responding to incidents and ensuring ongoing compliance with relevant standards and policies.

Features

- Operational maintenance of security controls for cloud services and platforms
- Vulnerability management support including triage, remediation and evidence
- Audit and assurance support (e.g., ISO 27001/9001 alignment, buyer assurance packs)
- Security monitoring guidance and incident response support for cloud environments
- Access management reviews: least privilege, MFA, joiner/mover/leaver processes
- Secure configuration reviews against baselines and standards
- Policy and process support for secure change, logging, retention and data handling
- Third-party and supply chain security support for key vendors
- Risk assessments with prioritised remediation actions
- Security awareness and enablement sessions for delivery and support teams

Benefits

- Improves security posture of live services without disrupting operations
- Reduces likelihood and impact of incidents through proactive control maintenance
- Provides audit confidence with evidence and structured assurance packs
- Shortens remediation cycles by supporting triage & prioritisation
- Strengthens access controls to protect sensitive data & services
- Reduces configuration drift and misconfiguration-related vulnerabilities
- Supports compliance with organisational policies and buyer expectations
- Improves supply chain assurance for integrated and third-party services
- Creates a clear, trackable path to risk reduction and continuous improvement
- Builds stronger security capability across teams through practical enablement



For all questions and queries related to our pricing,
please contact frameworks@ember.ltd

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