

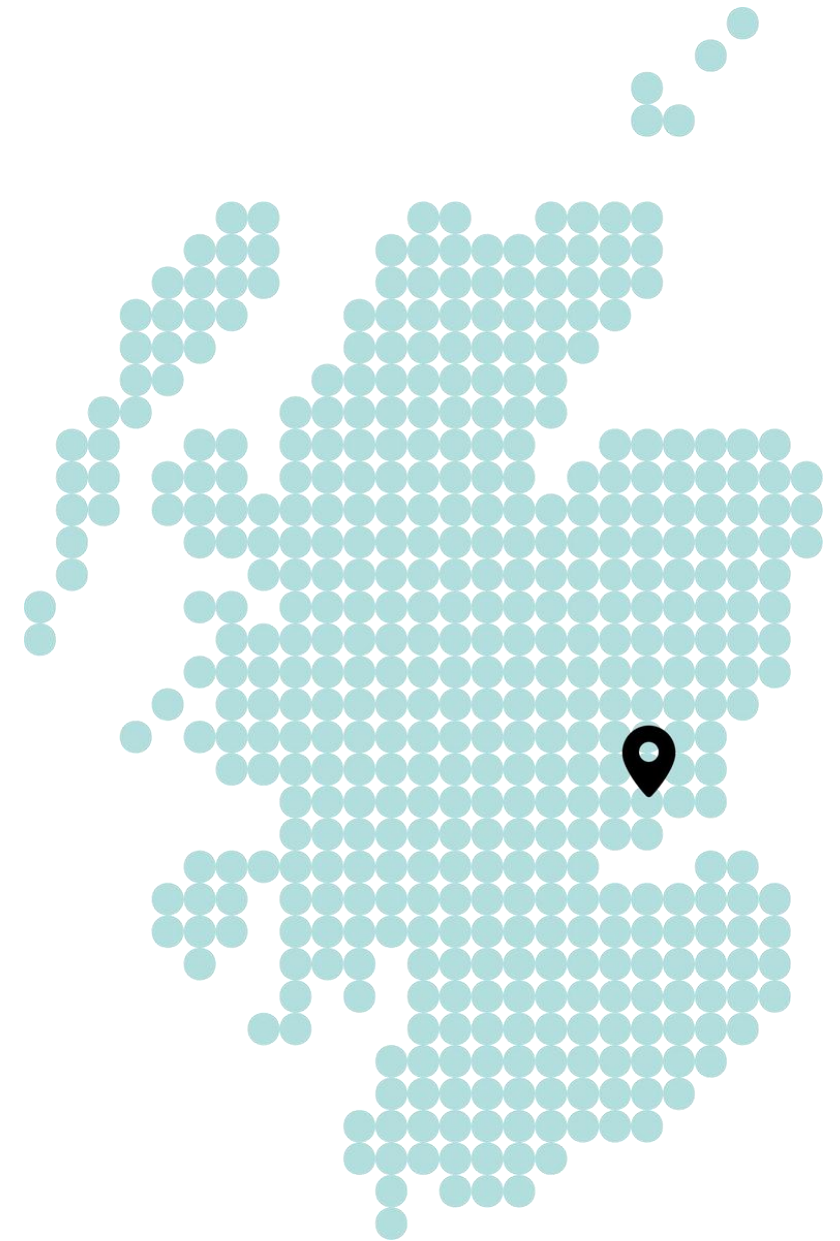
GCloud 15 Lot 3 Services



Experts in Cloud Engineering Service Design & Data and AI

We are an ISO27001, ISO9001, ISO14001 and Cyber Essentials Plus certified Scottish-based company that delivers user-centric software solutions, driving digital transformation for public and private sector clients. Our expertise includes citizen-centric service design, digital transformation projects, data management, cloud architectures, artificial intelligence and software development.

Our experience and deep understanding of the public sector with a particular expertise in digital service standards makes us a trusted partner for government agencies and organisations seeking to enhance their digital services.



Ember are always trying to push the boundaries of technology and of what's feasible and what's possible. That's an attitude I love. I love pushing the boundaries of what's possible and never settling for 'good enough'





Legacy Platform Support and Transition Management Services

Find out more on Ember by visiting: www.ember.ltd

Legacy Platform Support and Transition Management Services

How we can help

Many organisations rely on ageing legacy platforms that are business-critical but poorly documented and difficult to support.

These systems introduce increasing security, resilience and continuity risks, yet immediate replacement is often unrealistic.

Without structured support, organisations struggle to manage risk and plan safe transition.

We provide operational support for legacy platforms to maintain stability, security and compliance.

Our service reduces risk through structured support, knowledge capture and controlled change.

We also support transition planning so organisations can modernise at a safe, manageable pace.

Our Legacy Platform Support and Transition Management Services

- Support legacy platforms
- Manage incidents and issues
- Apply security patches
- Reduce operational risk
- Capture system knowledge
- Manage dependencies
- Support controlled change
- Plan transition activities
- Prepare exit documentation
- Enable safe handover

Legacy Platform Support and Transition Management Services

We provide operational support for legacy digital platforms and infrastructure, helping organisations maintain stability, security and compliance while planning future change. The service focuses on managing risk, supporting day-to-day operations and enabling controlled transition from legacy environments without disrupting live services or users.

Features

- Operational support for legacy applications & infrastructure
- Incident and problem management for legacy environments
- Security patching and risk mitigation support
- Performance monitoring and stability improvements
- Knowledge capture from legacy suppliers & documentation
- Dependency and integration management
- Operational cost and risk visibility
- Transition planning support for future migration
- Exit readiness and handover preparation
- Controlled change support to minimise service disruption

Benefits

- Keeps critical legacy services running reliably
- Reduces operational and security risk
- Protects service continuity during uncertain transition periods
- Improves understanding of legacy system dependencies
- Reduces reliance on single suppliers or individuals
- Supports informed decision making about future change
- Prevents unplanned outages and emergency interventions
- Enables smoother, lower-risk future migration
- Improves audit and governance confidence
- Buys time to modernise without disruption



For all questions and queries related to our pricing,
please contact frameworks@ember.ltd

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