



SERVICES CATALOGUE

JAN 2026



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AI Governance:

Secure Microsoft Copilot Operations & Guardrails

Ensure secure and efficient AI adoption across your organisation. We establish robust frameworks for data privacy, risk management, and ethical use while optimising Copilot performance. Our approach balances innovation with compliance, empowering your workforce to use AI tools confidently while protecting sensitive corporate assets and maintaining strict regulatory standards



AI Governance: Secure Microsoft Copilot Operations & Guardrails

Features of this service

- **AI ethics and responsible use policy development**
- **Data privacy and residency compliance auditing**
- **Copilot readiness** and technical infrastructure assessment
- **Sensitive data discovery** and automated labelling
- **Custom prompt library** and engineering support
- **AI usage monitoring** and performance analytics
- **Security guardrail configuration** for large language models
- **Role-based access control** and permission management
- **Ongoing AI operational support** and licence optimisation
- **Third-party AI risk** and vendor assessment



AI Governance: Secure Microsoft Copilot Operations & Guardrails

Benefits of this service

- **Reduces business risk** and costs through strict security frameworks
- **Eliminates unauthorised data exposure** using automated sensitivity labelling
- **Accelerates AI tool deployment** with pre-configured governance guardrails
- **Strengthens regulatory compliance** via automated reporting and auditing
- **Increases AI output quality** through optimised prompt engineering guidance
- **Minimises shadow AI usage** by identifying unapproved external tools
- **Optimises licence utilisation** to reduce unnecessary cloud spending
- **Protects corporate intellectual property** from external AI training models
- **Streamlines user access management** for secure cross-departmental collaboration
- **Shortens security incident response** with real-time monitoring tools



AI Transformation: Responsible AI Strategy & Implementation

Accelerate your AI journey with our specialist AI Transformation service. We implement and operationalise approved Microsoft AI initiatives, establishing robust governance frameworks and responsible AI practices. From Copilot deployment to bespoke Azure OpenAI solutions, we enable government organisations to securely embed AI-driven innovation and improve public service outcomes



AI Transformation: Responsible AI Strategy & Implementation

Features of this service

- **AI transformation readiness assessment** covering data, platforms, governance and maturity
- **Identification and prioritisation of AI use cases aligned to objectives**
- **Design of AI operating models**, governance and control frameworks
- **Microsoft Copilot, agents and AI solution design** and implementation
- **Power Platform and automation enablement** for AI-driven processes
- **Azure AI services integration** and configuration for enterprise workloads
- **Data security, privacy and responsible AI control implementation**
- **AI solution pilot delivery** and phased rollout support
- **User enablement, adoption and change management support**
- **Documentation, knowledge transfer and operational handover**



AI Transformation: Responsible AI Strategy & Implementation

Benefits of this service

- **Enables structured and responsible AI adoption** across organisations
- **Improves service delivery** through targeted AI-enabled solutions
- **Reduces risk associated with AI implementation and adoption**
- **Aligns AI initiatives with business** and operational priorities
- **Improves data readiness** and quality for AI solutions
- **Supports secure, compliant and ethical AI usage**
- **Accelerates realisation of AI-driven value**
- **Builds organisational confidence** in AI capabilities
- **Enables scalable and sustainable AI transformation**
- **Maximises value** from Microsoft AI investments



Azure App Development: Secure Cloud Modernisation & Migration

Build scalable, high-performance applications tailored to your business needs using Azure Cloud. We specialise in cloud-native development, modernising legacy systems into microservices architectures. By leveraging Azure Kubernetes Service and Serverless computing, we ensure your applications are resilient, secure, and capable of handling global demand while optimising operational costs



Azure App Development: Secure Cloud Modernisation & Migration

Features of this service

- **Cloud-native application design** and microservices architecture planning
- **Serverless computing implementation** using Azure Functions and Logic Apps
- **Containerisation strategy** utilising Azure Kubernetes Service (AKS)
- **CI/CD pipeline automation** with Azure DevOps or GitHub
- **API Management** and secure gateway architecture design
- Azure SQL and Cosmos DB database **performance tuning**
- **Identity management integration** using Microsoft Entra ID
- **Infrastructure as Code (IaC) deployment** via Bicep or Terraform
- **Application Insights** and Azure Monitor telemetry setup
- **Cloud security auditing** for OWASP and compliance standards



Azure App Development: Secure Cloud Modernisation & Migration

Benefits of this service

- **Reduces deployment times** through automated DevOps release pipelines
- **Eliminates infrastructure overhead** by utilising serverless cloud platforms
- **Accelerates time-to-market** with agile cloud-native development processes
- **Strengthens application resilience** via global load balancing and failover
- **Minimises operational costs** through auto-scaling and resource optimisation
- **Increases developer productivity** using integrated Azure coding environments
- **Optimises user experience** with low-latency content delivery networks
- **Protects sensitive data** with integrated Azure Key Vault security
- **Simplifies maintenance cycles** through modular microservices architecture
- **Scales business operations instantly** to meet fluctuating customer demand



Azure Cloud Readiness: Strategic Migration & Landing Zone Design

Validate your path to the cloud with an Azure Readiness Assessment. We evaluate infrastructure, application architecture, and security governance for migration suitability. Following the Microsoft Cloud Adoption Framework, we deliver a data-driven roadmap that optimises operational costs and ensures technical assurance for resilient, public sector cloud modernisation



Azure Cloud Readiness: Strategic Migration & Landing Zone Design

Features of this service

- Current infrastructure and workload assessment
- Application cloud migration suitability analysis
- Azure landing zone readiness review
- Identity, networking and security assessment
- Governance and policy baseline review
- Azure cost modelling and optimisation
- Backup, resilience and DR review
- Compliance and data residency assessment
- Migration approach and tooling review
- Phased Azure migration roadmap



Azure Cloud Readiness: Strategic Migration & Landing Zone Design

Benefits of this service

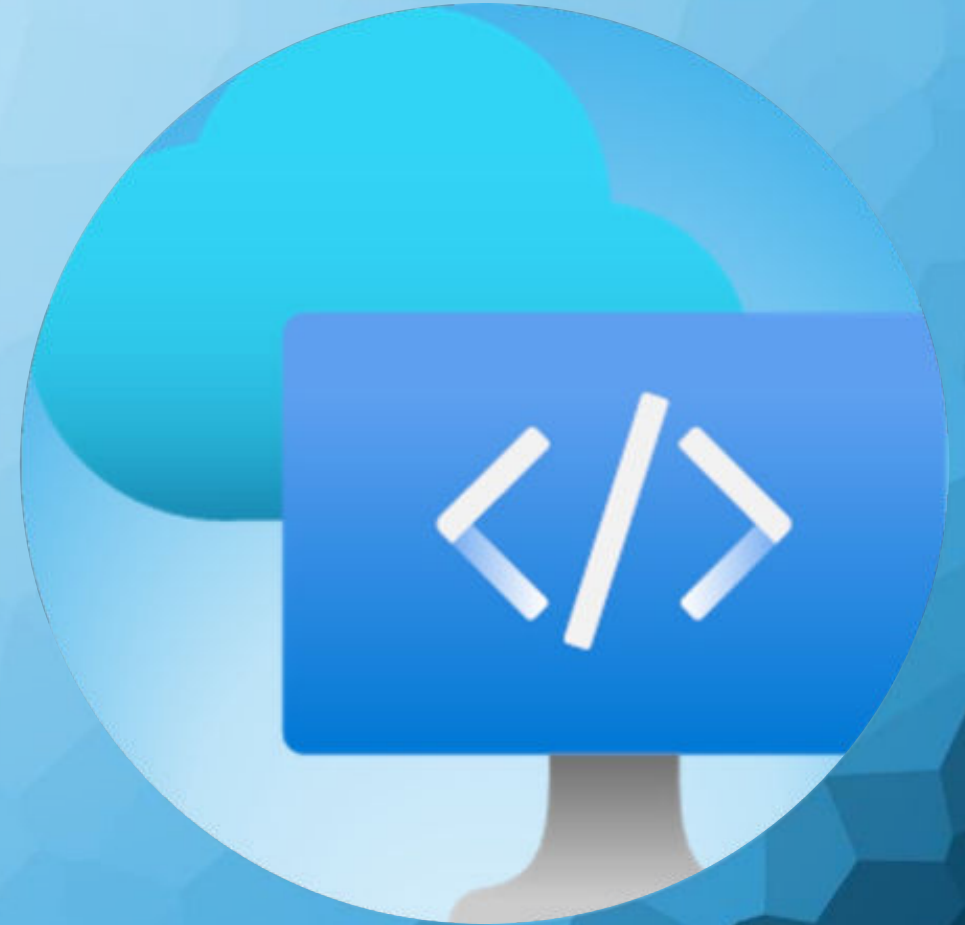
- Reduces risk of failed migrations
- Improves Azure cost predictability
- Ensures secure cloud foundations
- Supports compliant Azure adoption
- Improves migration planning accuracy
- Enables informed cloud investment decisions
- Reduces unplanned migration issues
- Improves operational readiness
- Aligns with Microsoft Cloud Adoption Framework
- Accelerates Azure adoption



Azure Dev Box:

Secure High-Performance Developer Cloud Workstations

Streamline your development workflow with Microsoft Azure Dev Box, providing on-demand, cloud-based workstations optimised for developer productivity. This service offers preconfigured environments that support multiple development scenarios, ensuring seamless integration and continuous development with zero setup time



Azure Dev Box: Secure High-Performance Developer Cloud Workstations

Features of this service

- **Instantly** provision cloud-based development workstations
- **Pre-configured environments** tailored to project needs
- **Integrates** with Microsoft Visual Studio and other tools
- **Supports multiple development scenarios** including desktop and mobile
- **Builds cross-platform apps** via Windows Subsystem for Linux
- **Scalable resources** to match workload demands
- **Secure development** within Azure infrastructure
- **Simplifies collaboration** across distributed teams
- **Automated environment management** with Microsoft Intune
- **Consumption-based pricing** ensures cost efficiency



Azure Dev Box: Secure High-Performance Developer Cloud Workstations

Benefits of this service

- **Accelerates development environment setup** and provisioning.
- **Reduces overhead**, eliminates local machine setup issues.
- **Enhances productivity** with ready-to-code workstations.
- **Supports agile practices** with flexible environments.
- **Ensures security** and compliance with policies.
- **Facilitates continuous integration** and delivery.
- **Focuses developers on coding**, not setup.
- **Optimises costs** through efficient resource management.
- **Robust platform** for development and testing.
- **Offers scalable and flexible resource** allocation.



Azure DevOps: Agile Delivery & Secure Pipeline Implementation

Accelerate your digital transformation with our Azure DevOps implementation service. We design secure CI/CD pipelines, version control, and release management strategies aligned with government standards. Enabling reliable, auditable, and repeatable software delivery, we help organisations implement modern DevSecOps practices that strengthen software supply chain security and operational resilience



Azure DevOps:

Digital Skills Enablement & Workforce Adoption

Embed modern engineering standards with our Azure DevOps Adoption service. We provide technical tooling setup, collaborative working practices, and knowledge transfer to ensure sustainable DevOps maturity. By empowering teams with consistent processes and automated workflows, we enable government organisations to deliver high-quality digital services through collaborative, expert-led enablement



Azure DevOps: Digital Skills Enablement & Workforce Adoption

Features of this service

- Azure DevOps adoption readiness assessment
- DevOps process and workflow design
- Team onboarding and enablement support
- Repository, pipeline and board configuration
- Agile and DevOps working practice alignment
- Release and environment management setup
- Knowledge transfer and documentation delivery
- Adoption metrics and success measurement definition
- Continuous improvement recommendations
- Operational handover support



Azure DevOps: Digital Skills Enablement & Workforce Adoption

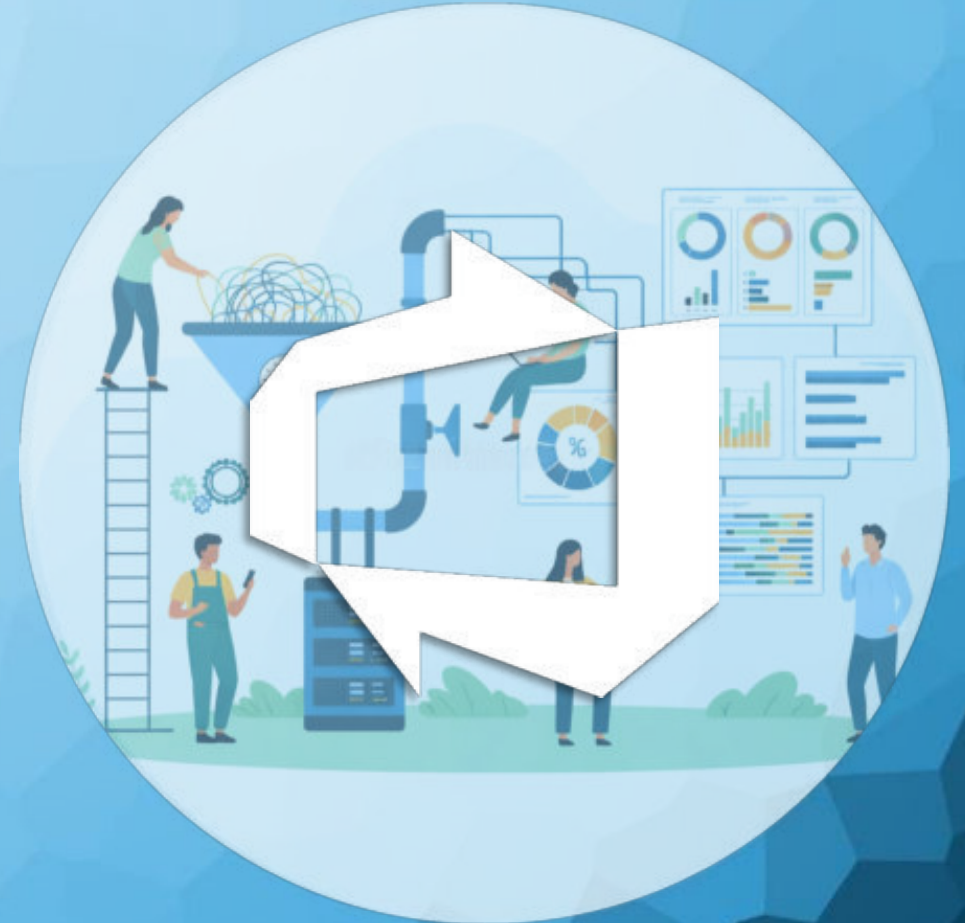
Benefits of this service

- Improves adoption of Azure DevOps tools
- Embeds consistent DevOps working practices
- Improves collaboration across delivery teams
- Reduces friction between development and operations
- Improves delivery speed and quality
- Enables sustainable DevOps adoption
- Improves team confidence and capability
- Supports modern digital delivery models
- Enables continuous improvement
- Maximises return on DevOps investment



Azure DevOps: Secure CI/CD & Automated Infrastructure (IaC)

Accelerate your delivery with professional Azure DevOps orchestration. We build automated CI/CD pipelines featuring rigorous code analysis and security scanning. By utilising Bicep for Infrastructure as Code (IaC), we ensure your cloud environments are consistent, repeatable, and securely deployed, eliminating manual configuration and reducing environmental drift



Azure DevOps: Secure CI/CD & Automated Infrastructure (IaC)

Features of this service

- **Azure DevOps organisation** and project structure configuration
- **YAML-based CI/CD pipeline design** for automated builds
- **Infrastructure as Code (IaC) development** using Azure Bicep
- **Static Application Security Testing (SAST)** and code quality gates
- **Azure Container Registry and Task automation** for images
- **Deployment Gates and manual approval workflow integration**
- **Environment management** and variable group security configuration
- **Automated unit testing** and code coverage reporting setup
- **Bicep module library creation** for reusable infrastructure components
- **Identity and access management** via Workload Identity Federation



Azure DevOps: Secure CI/CD & Automated Infrastructure (IaC)

Benefits of this service

- **Reduces deployment times** through high-speed automated release cycles
- **Eliminates manual errors** by using Bicep for infrastructure
- **Strengthens security posture** with automated code analysis and scanning
- **Minimises environmental drift** via Infrastructure as Code consistency
- **Accelerates developer feedback** through automated testing and quality gates
- **Optimises cloud costs** by deploying precisely defined resource configurations
- **Increases operational reliability** with repeatable, version-controlled deployments
- **Simplifies compliance auditing** through detailed, automated deployment logs
- **Protects production environments** using gated approval workflows and checks
- **Scales engineering capacity** by removing manual configuration bottlenecks



Azure FinOps: Cloud Cost Management & Spending Optimisation

Master your cloud budget with our Azure Cost Management Assessment. We evaluate spend visibility, governance guardrails, and optimisation opportunities using FinOps best practices. By identifying waste and right-sizing opportunities, we help government organisations establish predictable, controlled consumption and fiscal accountability aligned with departmental budgets and public sector value-for-money requirements



Azure FinOps: Cloud Cost Management & Spending Optimisation

Features of this service

- **Azure cost and usage analysis** across subscriptions and resource groups
- **Subscription structure and tagging review** for accurate cost allocation purposes
- **Budgeting and alerting readiness assessment** preventing unexpected cloud overspend risks
- **Reserved Instances suitability assessment** for long term Azure cost savings
- **Cost governance controls review** aligned with organisational financial management policies
- **Consumption trend analysis** identifying usage patterns, anomalies, and inefficiencies proactively
- **Optimisation opportunity identification** across compute, storage, networking, and licensing resources
- **Chargeback and show back readiness assessment** improving financial transparency organisational
- **Cost reporting assessment** ensuring accuracy, consistency, and stakeholder visibility needs
- **Cost optimisation roadmap** defining prioritised actions, timelines, and measurable savings



Azure FinOps: Cloud Cost Management & Spending Optimisation

Benefits of this service

- **Improves Azure cost visibility** across services, teams, and environments organisation
- **Prevents unexpected cloud spend** through proactive monitoring and governance controls
- **Supports budget control** using forecasting, alerts, and spending insights tools
- **Optimises Azure resource usage** to reduce waste and inefficiency levels
- **Enables informed financial decisions** using accurate, actionable cloud cost data
- **Improves cost accountability** across teams through transparency and reporting mechanisms
- **Reduces wasted cloud spend** by identifying underutilised Azure resources early
- **Supports sustainable cloud growth** aligned with organisational financial strategy objectives
- **Aligns cloud costs** directly to actual usage and business value
- **Increases financial confidence** in ongoing Azure cloud investments optimisation decisions



Azure Landing Zone: Enterprise-Scale Security & Governance

Establish a high-performance cloud foundation with our Azure Landing Zone service. We design and deploy secure, scalable environments aligned with the Microsoft Cloud Adoption Framework and NCSC Cloud Security Principles. Our Infrastructure-as-Code approach ensures standardised governance, identity boundaries, and network security, providing a robust, compliant platform



Azure Landing Zone: Enterprise-Scale Security & Governance

Features of this service

- **Subscription and management group design** aligned to Azure governance standards
- **Entra ID identity integration** supporting secure authentication and access management
- **Secure hub and spoke network architecture** for Azure workloads
- **Azure Policy controls** enforcing governance, security, and compliance requirements
- **Role based access control** configuration following least privilege principles
- **Security baseline implementation** aligned with Microsoft and government guidance
- **Centralised logging and monitoring** using Azure Monitor and Log Analytics
- **Cost management configuration** including tagging, budgets, and reporting controls
- **Compliance ready architecture design** supporting audits and regulatory requirements
- **Documentation and structured knowledge transfer** to internal operational teams



Azure Landing Zone: Enterprise-Scale Security & Governance

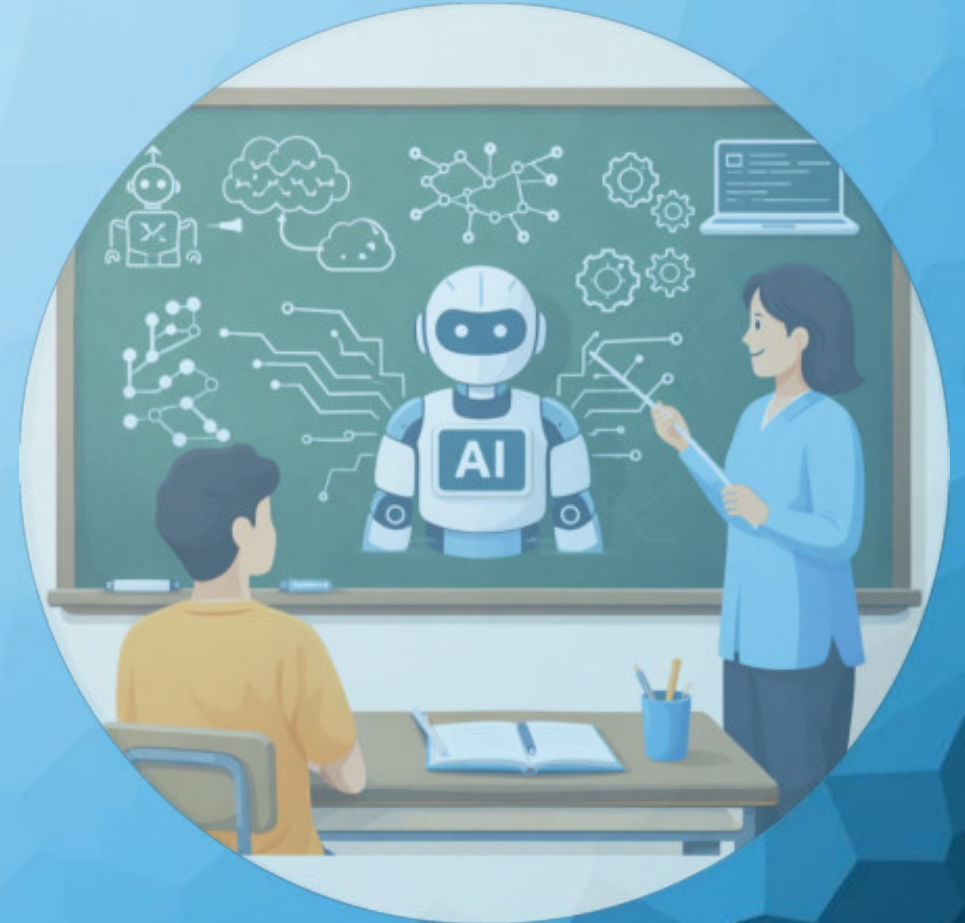
Benefits of this service

- **Secure and compliant Azure foundations** established from initial cloud adoption
- **Reduced risk of misconfiguration** across cloud environments and subscriptions
- **Faster onboarding of workloads** using standardised Azure cloud architecture
- **Consistent governance** applied across all Azure environments and subscriptions
- **Improved cost visibility** and stronger ongoing financial cloud management
- **Simplified operational management** through standardised cloud platform controls
- **Alignment with UK public sector security and compliance expectations**
- **Scalable cloud architecture** supporting future digital transformation initiatives
- **Improved audit readiness** through enforced policies and documented controls
- **Reduced long term technical debt** through structured cloud foundation design



Azure OpenAI: Generative AI Foundations & Safety

Build custom, secure AI applications with our Azure OpenAI Foundation service. We establish secure private instances, content filtering, and prompt engineering standards. We help government teams leverage LLMs within a private, sovereign cloud environment, ensuring data remains within the UK and compliant with national security policies



Azure OpenAI: Generative AI Foundations & Safety

Features of this service

- **Dedicated private instances** ensuring data remains in-tenant
- **Configurable moderation filters** to prevent harmful AI outputs
- **RAG architecture** for secure, private data grounding
- **Best-practice prompt engineering** for accurate and safe interactions
- **Granular access controls** for specific users and models
- **Restricting AI traffic** to private government networks
- **Cost controls** and rate limiting for API consumption
- **Performance testing** against specific public sector use cases
- **Tracking prompts** and completions for full accountability
- **Fine-tuning models** to understand specific departmental terminology



Azure OpenAI: Generative AI Foundations & Safety

Benefits of this service

- **Ensures AI data remains within UK-based data centres**
- **Provides accurate answers** grounded in verified departmental data
- **Prevents sensitive internal knowledge from leaking** into public models
- **Enables bespoke AI tools** for complex public services
- **Implements safety guardrails** to prevent AI bias.
- **Provides a governed foundation** for departmental AI scaling
- **Automates document analysis** and data summarisation securely
- **Prepares the organisation** for the next wave of innovation
- **Increases response times** for internal and public queries
- **Demonstrates a responsible, security-first approach** to AI



Azure Virtual Desktop: Secure Remote Access & Hybrid Work

Enable secure remote access with our Azure Virtual Desktop (AVD) implementation service. We deploy centralised desktop management aligned with NCSC security principles, supporting hybrid working models. By integrating Microsoft Entra ID and robust data protection, we provide a compliant, high-performance virtual environment that secures Official-Sensitive data across any location



Azure Virtual Desktop: Secure Remote Access & Hybrid Work

Features of this service

- **Host pool and virtual machine image design for Azure desktops**
- **Identity and access integration** using Entra ID and Conditional Access
- **User profile management** using FSLogix for performance optimisation
- **Application publishing configuration** for secure desktop and application access
- **Network connectivity design** including VPN and Azure networking integration
- **Performance optimisation** for scalable multi session virtual desktop workloads
- **Security hardening** aligned with Microsoft and government security guidance
- **Monitoring and diagnostics** using Azure native monitoring tools
- **User onboarding support** and operational readiness guidance
- **Documentation and handover** for support and operational teams



Azure Virtual Desktop: Secure Remote Access & Hybrid Work

Benefits of this service

- **Secure remote access** to applications and desktops for users
- **Centralised desktop management** reducing endpoint complexity and security risk
- **Reduced reliance on physical devices** for secure workforce access
- **Improved user experience** through optimised virtual desktop performance
- **Flexible hybrid working support** for public sector organisations
- **Faster provisioning of users and desktops** through standardised environments
- **Improved compliance** with security and data protection requirements
- **Scalable desktop environments** supporting workforce growth and change
- **Reduced endpoint security risks** through centralised access controls
- **Lower operational support overhead** for desktop management teams



Copilot Agents: Secure AI Extensions, Plugins & Governance

Safely extend your AI capabilities with our Copilot Agents Readiness Assessment. We evaluate security, governance, and technical maturity for deploying agents, plugins, and connectors. By assessing data sources, APIs, and compliance controls, we enable safe, scalable AI extensions that enhance productivity while protecting Official-Sensitive government information



Copilot Agents: Secure AI Extensions, Plugins & Governance

Features of this service

- **Copilot Agents technical readiness review** across Microsoft platforms and services
- **Power Platform and connector assessment** for Copilot agent extensions
- **API and data source suitability review** for agent integrations
- **Security and access controls assessment** for Copilot agents
- **Data governance and permissions review** supporting safe agent behaviour
- **Custom Copilot agent** use-case identification aligned to organisational needs
- **AI lifecycle, monitoring and operational readiness** assessment
- **Compliance and risk assessment** for Copilot agent implementations
- **Extension architecture review** for scalable Copilot agent solutions
- **Copilot agent enablement** roadmap and delivery planning



Copilot Agents: Secure AI Extensions, Plugins & Governance

Benefits of this service

- **Enables safe Copilot agent deployment** across organisational environments
- **Prevents AI misuse risks** through controlled agent design
- **Supports scalable AI extensions** using Copilot agents
- **Improves data access controls** for AI-powered agents
- **Aligns AI capabilities** with real business needs
- **Reduces AI governance risks** across agent implementations
- **Accelerates agent development** readiness and delivery confidence
- **Improves AI trustworthiness** through governed agent usage
- **Enables controlled innovation** using Copilot agent extensions
- **Maximises value** from Copilot agent investments



Cyber Security Audit: NCSC & ISO 27001 Compliance Review

Strengthen your Information Assurance with a comprehensive security readiness assessment. We evaluate identity, access controls, data protection, and configurations against NCSC Cloud Security Principles. By identifying vulnerabilities, we provide a prioritised remediation plan to harden your cloud security posture, mitigate Official-Sensitive data risks, and ensure compliance



Cyber Security Audit: NCSC & ISO 27001 Compliance Review

Benefits of this service

- **Identifies security vulnerabilities** early across Microsoft 365 and Azure
- **Strengthens overall cloud security posture** across Microsoft platforms
- **Improves identity and access protection** for organisational users
- **Reduces risk of data breaches** and security incidents
- **Supports public sector compliance** with security and governance requirements
- **Improves visibility of security risks** across cloud environments
- **Prioritises effective remediation** actions based on risk levels
- **Aligns security controls with Zero Trust principles**
- **Improves security governance** across Microsoft cloud services
- **Increases organisational cyber resilience** against evolving security threats



Digital Legacy Modernisation: App Innovation & Containers

Modernise legacy applications with our Azure App Innovation service. We transition monolithic on-premise software to cloud-native microservices using Containers and Serverless architecture. This improves scalability, reduces hosting costs, and accelerates feature delivery for critical citizen-facing digital services, effectively eliminating technical debt



Digital Legacy Modernisation: App Innovation & Containers

Features of this service

- **Assessment of legacy on-premise apps** for cloud readiness
- **Secure, managed container clusters** using Azure Kubernetes Service
- **Serverless architecture** to reduce idle resource costs
- **Monolith decomposition** into manageable, scalable microservices
- **Securing and governing** internal and external data gateways
- **Automated environments** using Terraform or Bicep code
- **Security scanning** embedded directly into build processes
- **Migrating legacy SQL** to modern Azure data platforms
- **Comprehensive app monitoring** via Azure Monitor and Insights
- **Vulnerability scanning** for containerised workloads and images



Digital Legacy Modernisation: App Innovation & Containers

Benefits of this service

- **Moves services away from aging, unsupported hardware**
- **Pay only for used resources** via cloud-native scaling
- **Handles sudden spikes** in public demand automatically
- **Enables faster feature updates** via automated pipelines
- **Minimises downtime** through self-healing, containerised architectures
- **Implements "Secure-by-Design" principles** at the application layer
- **Maximises hardware utilisation** through high-density hosting
- **Enables portable apps** that run consistently across environments
- **Facilitates rapid redeployment** of entire app stacks via code
- **Modernises technology stacks** to attract and retain talent



Endpoint Management: Secure Microsoft Intune Device Governance

Optimise your organisational device management with our comprehensive services using Microsoft Intune. Enhance device security, streamline app deployment, and enforce compliance across mobiles, tablets, and PCs, ensuring a protected and efficient digital workspace



Endpoint Management: Secure Microsoft Intune Device Governance

Features of this service

- **Intune readiness and device management maturity assessment**
- **Secure device enrolment and onboarding design**
- **Windows, iOS and Android device configuration**
- **Compliance policies aligned to government security standards**
- **Endpoint security and baseline configuration implementation**
- **Application deployment** and update management configuration
- **Conditional Access** and identity integration setup
- **Device lifecycle and ownership model design**
- **Monitoring, reporting and compliance visibility** enablement
- **Documentation, knowledge transfer and operational handover**



Endpoint Management: Secure Microsoft Intune Device Governance

Benefits of this service

- **Enables secure and consistent device onboarding**
- **Aligns endpoint management** with government security standards
- **Improves visibility** and control of organisational devices
- **Reduces risk** from unmanaged or non-compliant devices
- **Supports secure remote** and hybrid working
- **Simplifies device lifecycle management processes**
- **Improves endpoint security** and compliance posture
- **Reduces operational overhead** for IT teams
- **Enables scalable device management** across the organisation
- **Maximises value** from Microsoft Intune investment



Green IT: Microsoft Cloud for Sustainability & Carbon Reporting

Accelerate your journey to net-zero. We help you record and reduce environmental impact through automated data collection. Our Green IT strategies optimise digital infrastructure, allowing your business to meet ESG goals while lowering operational costs and energy consumption.



Green IT: Microsoft Cloud for Sustainability & Carbon Reporting

Features of this service

- **Carbon footprint calculation** and automated data ingestion
- **ESG reporting** and sustainability compliance framework design
- **Cloud infrastructure energy efficiency and optimisation audits**
- **Supply chain environmental impact and vendor monitoring**
- **IoT sensor integration** for real-time utility tracking
- **Renewable energy credit** and offset management systems
- **Predictive environmental impact** modelling and analytics
- **Circular economy and waste reduction strategy development**
- **Sustainability dashboard design** for executive stakeholders
- **Green IT policy** and hardware lifecycle management



Green IT: Microsoft Cloud for Sustainability & Carbon Reporting

Benefits of this service

- **Automates carbon emissions** tracking across all business operations
- **Reduces operational costs** by identifying energy-inefficient IT resources
- **Simplifies ESG compliance** with standardised, audit-ready reporting templates
- **Accelerates sustainability goals** using predictive environmental impact analytics
- **Increases supply chain transparency** by monitoring partner emissions data
- **Minimises physical server footprints** through optimised cloud migration
- **Reduces manual data entry** with automated IoT and cloud connectors
- **Improves stakeholder confidence** through transparent sustainability dashboards
- **Optimises resource management** to lower water and waste impact
- **Drives faster climate action** with real-time environmental performance insights



HR System Integration Service (such as Unit4 and MHR iTrent) with Microsoft Services

Enable seamless data synchronisation by integrating HR systems like Unit4 and MHR iTrent with Microsoft 365. Using Azure services, we design secure, reliable integrations that automate Joiners, Leavers, and Movers (JLM) processes. This ensures accurate identity management, improves operational efficiency, and enables powerful line-of-business applications across your digital estate



HR System Integration Service (such as Unit4 and MHR iTrent) with Microsoft Services

Features of this service

- **Unit4 and MHR iTrent API integration** with Microsoft Azure services
- **Custom Azure integration services development** using secure scalable cloud patterns
- **Secure authentication** and token management for enterprise HR integrations solutions
- **HR data ingestion and transformation** using governed Azure pipelines services
- **Microsoft 365 service integration** supporting HR processing and workflows securely
- **Power Platform application enablement** for HR line of business solutions
- **Workflow automation** using Power Automate for HR processes and approvals
- **Role-based access and security controls** aligned to public sector standards
- **GDPR and data protection alignment** for sensitive HR information processing



HR System Integration Service (such as Unit4 and MHR iTrent) with Microsoft Services

Benefits of this service

- **Enables secure HR system integration** with Microsoft cloud platforms reliably
- **Improves HR data accuracy and consistency** across integrated enterprise systems
- **Supports compliant HR data handling** meeting GDPR and regulatory requirements
- **Enables scalable, reliable integrations** using Azure cloud architecture best practices
- **Improves line-of-business applications** through trusted HR data availability and automation
- **Automates HR workflows** and processes improving efficiency and service delivery
- **Reduces integration complexity** and risk for enterprise HR system connectivity
- **Improves interoperability** across systems using standardised APIs and Azure services
- **Maximises value from Microsoft services** through integrated HR data solutions



Information Assurance: NCSC-Aligned Data Protection & Compliance

Safeguard Official-Sensitive information across your department. We implement Microsoft Purview DLP to prevent unauthorised disclosure and ensure data sovereignty. Our services align with National Cyber Security Centre (NCSC) guidelines, providing automated encryption and information assurance across Teams, SharePoint, and government digital estates



Information Assurance: NCSC-Aligned Data Protection & Compliance

Features of this service

- **Official-Sensitive information type and custom classifier design**
- **Cross-platform protection** for Teams, SharePoint, and Exchange
- **Automated sensitivity labelling** aligned with Government Security Classifications
- **Endpoint DLP** for securing government-issued devices
- **Mandatory policy tips** for civil servant security education
- **Incident management workflows** for departmental security officers
- **Regulatory mapping for GDPR** and DPA 2018 compliance
- **Granular sharing controls** for cross-departmental collaboration
- **Forensic audit logging** and data exfiltration analytics
- **Microsoft Purview integration** for sovereign data governance



Information Assurance: NCSC-Aligned Data Protection & Compliance

Benefits of this service

- **Reduces departmental risk** by preventing data breaches
- **Eliminates unauthorised disclosure** through automated blocking
- **Strengthens Information Assurance** with audit-ready reporting
- **Increases security awareness** using real-time policy tips
- **Minimises accidental loss** of sensitive citizen data
- **Accelerates incident response** via centralised security dashboards
- **Optimises compliance management** through automated protective actions
- **Protects national interest** by securing intellectual property
- **Simplifies governance** by standardising policies across departments
- **Ensures data sovereignty** by controlling information residency



Managed Azure Governance: Cloud Landing Zone Optimisation

Reclaim control of your cloud estate with our Azure Governance & Health Check. We audit existing Landing Zones against the Microsoft Cloud Adoption Framework (CAF). We remediate security drifts, optimise resource queries, and enforce Azure Policy to ensure long-term stability, compliance, and operational excellence for government departments



Managed Azure Governance: Cloud Landing Zone Optimisation

Features of this service

- **Auditing existing Azure setups** against Microsoft CAF standards
- **Technical guardrails** to prevent non-compliant resource creation
- **Redesigning management structures** for better cost control
- **Auditing accounts** to remove over-privileged or stale permissions.
- **Automating the creation** of pre-governed Azure subscriptions
- **Optimising network topology** for performance and security
- **Implementing automated recommendations** for waste reduction
- **Continuous monitoring** for unauthorised cloud configuration changes
- **Enforcing resource tagging** for accurate cost allocation
- **Securing and auditing** all cloud ingress and egress points



Managed Azure Governance: Cloud Landing Zone Optimisation

Benefits of this service

- **Stops cloud sprawl** and unmanaged resource creation
- **Automatically blocks actions** that violate organisational policy
- **Identifies idle resources** to optimise licensing usage
- **Eliminates configuration drift** and Shadow IT infrastructure
- **Provides clear visibility** into departmental cloud usage
- **Provides developers with pre-approved, secure environments**
- **Ensures all departments follow consistent architectural patterns**
- **Replaces manual checks** with efficient governance automation
- **Provides a transparent, code-based record for audits**
- **Provides a solid foundation** for rapid cloud scaling



Microsoft 365 Information Architecture: Secure SharePoint & Teams Governance

Optimise your digital workspace with expert SharePoint Information Architecture. We design structured Microsoft Teams governance frameworks, focusing on lifecycle management and metadata schemas. Our approach ensures information findability, improves collaboration, and enforces security controls to prevent digital sprawl across your organisation



Microsoft 365 Information Architecture: Secure SharePoint & Teams Governance

Features of this service

- **Site hierarchy design** and **SharePoint hub site architecture**
- **Metadata schema development** and **Content Type configuration**
- **Teams provisioning workflows** with **automated approval processes**
- **Lifecycle management policies** for archiving and deletion
- **Sensitivity labelling** and secure external sharing configuration
- **Naming convention standards** for Teams and Sites
- **Permission models** and access review automation
- **Navigation and search optimisation** for user experience
- **Governance board establishment** and policy documentation
- **File migration strategy** and data structure mapping



Microsoft 365 Information Architecture: Secure SharePoint & Teams Governance

Benefits of this service

- **Reduces digital sprawl** by enforcing structured provisioning
- **Eliminates information silos** through centralised hub architecture
- **Speeds up findability** using optimised metadata and search
- **Strengthens data security** via automated sensitivity labelling
- **Minimises administrative overhead** through automated lifecycle policies
- **Accelerates user adoption** with intuitive navigation and design
- **Protects intellectual property** by controlling external sharing
- **Improves regulatory compliance** with standardised document management
- **Optimises storage costs** by archiving inactive content
- **Drives operational consistency** across all departmental workspaces



Microsoft 365 Security: Zero Trust Governance & NCSC Compliance

Harden your defences with our Zero Trust security services. Aligned with NCSC and CIS guidance, we implement robust identity, device, and data controls using Microsoft 365 and Azure. We reduce cyber risk and support government security obligations, ensuring a resilient, verified-access environment for Official-Sensitive public sector data



Microsoft 365 Security: Zero Trust Governance & NCSC Compliance

Features of this service

- **Security and Zero Trust readiness assessment** aligned to NCSC guidance
- **Identity and access security design** using Zero Trust principles
- Multi-factor authentication and Conditional Access implementation
- **Device security and compliance configuration** using Microsoft Intune
- **Application and data protection controls** implementation
- **Microsoft Defender** security capability configuration
- **Azure security baseline** and hardening implementation
- Logging, monitoring and incident visibility enablement
- **Alignment with CIS** Critical Security Controls
- **Security documentation** and operational handover



Microsoft 365 Security: Zero Trust Governance & NCSC Compliance

Benefits of this service

- **Aligns security controls with NCSC and CIS** expectations
- **Reduces cyber risk** across government cloud environments
- **Strengthens identity, device and data protection**
- **Improves visibility of threats** and security incidents
- **Supports secure hybrid and remote working**
- **Enables consistent Zero Trust adoption** across departments
- **Supports compliance** with government security standards
- **Reduces likelihood of account compromise**
- **Improves organisational cyber resilience**
- **Maximises value** from Microsoft security investments



Microsoft 365: Readiness Assessment & Strategic Adoption

Ensure a secure and compliant transition with our Microsoft Readiness Assessment. We conduct a comprehensive review of your security posture, identity management, information governance, and licensing optimisation. By identifying risks and gaps, we provide a roadmap and remediation strategy that ensures successful adoption, efficiency, and alignment with public sector standards



Microsoft 365: Readiness Assessment & Strategic Adoption

Features of this service

- **Microsoft 365 tenant configuration** review
- **Licensing and subscription optimisation** assessment
- **Identity and access readiness** review
- **MFA and Conditional Access** assessment
- **Security and compliance** baseline review
- **SharePoint information architecture** readiness
- **Teams collaboration** readiness assessment
- **Endpoint and device management** review
- **Governance and operating model** assessment
- **Prioritised readiness improvement** roadmap



Microsoft 365: Readiness Assessment & Strategic Adoption

Benefits of this service

- **Reduces Microsoft 365 implementation risk**
- **Improves security and compliance** posture
- **Identifies configuration gaps** early
- **Avoids unnecessary licensing costs**
- Supports **smoother Microsoft 365 adoption**
- **Provides clear, actionable recommendations**
- Aligns with **Microsoft best practice**
- **Improves collaboration** and productivity
- **Enables informed deployment decisions**
- **Accelerates time to value**



Microsoft Azure Dev Box: Managed Developer Desktop-as-a-Service

Accelerate digital delivery with our Microsoft Azure Dev Box service. We provide on-demand, cloud-based workstations pre-configured for your development projects. Aligned with NCSC security standards, this service eliminates local setup friction, ensuring your government developer teams can code securely from any device with high-performance, zero-trust integrated environments



Microsoft Azure Dev Box: Managed Developer Desktop-as-a-Service

Features of this service

- **On-demand provisioning** of high-performance cloud development workstations
- **Pre-configured project-specific environments** tailored to developer needs
- **Native integration** with Visual Studio, VS Code, and SDKs
- **Supports cross-platform development** via Windows Subsystem for Linux (WSL)
- **Automated environment management** through Microsoft Intune and Endpoint Manager
- **Scalable compute and storage resources** to match workload demands
- **Secure development** within Azure private networks and identity boundaries
- **Seamless collaboration** across distributed and multi-departmental delivery teams
- **Built-in support for desktop, mobile, and web application development**
- **Integration with Azure Deployment Environments** for automated CI/CD flows



Microsoft Azure Dev Box: Managed Developer Desktop-as-a-Service

Benefits of this service

- **Eliminates time-consuming** manual local machine setup and troubleshooting
- **Accelerates developer onboarding** from days to minutes
- **Enhances productivity** with ready-to-code, high-performance virtual hardware
- **Enables secure, remote coding** for hybrid public sector workforces
- **Ensures compliance with NCSC-aligned security** and data protection policies
- **Reduces hardware costs** by utilising flexible, consumption-based cloud resources
- **Minimises cyber risk** by keeping source code off local devices
- **Simplifies IT management** with centralised, automated workstation patching
- **Optimises project budgets** with transparent "pay-as-you-use" pricing model
- **Drives agile delivery** by providing standardised, repeatable dev environments



Microsoft Cloud Support: Managed Services & Operational Excellence

Gain confidence in your Microsoft Cloud infrastructure with our expert support. From first-line troubleshooting to advanced issue resolution, our certified team ensures operational excellence. We align with government standards to enhance performance and security while providing the guidance necessary for continued cloud compliance and innovation across your digital estate



Microsoft Cloud Support: Managed Services & Operational Excellence

Features of this service

- **24/7 access to certified experts** for critical issues
- **Personalised support** for Azure and Microsoft 365
- **Proactive cloud best practices and architecture guidance**
- **Direct assistance** with Microsoft cloud configurations
- **Advanced troubleshooting** and problem resolution
- **Periodic health checks** for cloud service optimisation
- **Tailored security** and compliance alignment advice
- **Updates and feature enhancements** support
- **Escalation support** for unresolved Microsoft issues
- **Continuous knowledge transfer** and educational resources



Microsoft Cloud Support: Managed Services & Operational Excellence

Benefits of this service

- **Rapid issue resolution** minimises downtime and maintains operational continuity
- **Maintains peak operational performance** and cloud service health
- **Ensures an updated secure and compliant cloud environment**
- **Reduces ownership costs** through optimised cloud resource use
- **Expert assistance** provides peace of mind for IT leadership
- **Customised support** tailored to specific organisational requirements
- **Empowers in-house teams** with expert technical knowledge
- **Ensures data protection** and strict regulatory compliance
- **Provides access** to the latest Microsoft innovations and updates
- **Strengthens internal IT team** capabilities with expert insights



Microsoft Fabric: Unified Data Analytics & Secure ETL Pipelines

Unify your data estate with Microsoft Fabric and high-performance data integration. We build scalable ETL pipelines that consolidate disparate sources into a single OneLake environment. By modernising your data architecture, we enable real-time analytics and data-driven decision-making while reducing the complexity of managing multiple siloed data platforms



Microsoft Fabric: Unified Data Analytics & Secure ETL Pipelines

Features of this service

- **Microsoft Fabric capacity planning** and OneLake workspace architecture
- **Data Factory pipeline design** for automated ETL/ELT processes
- **Data integration from on-premises and multi-cloud sources**
- **Synapse Data Engineering** using Spark and Notebook automation
- **Real-time analytics setup** using Fabric Eventstreams and KQL
- **Data Warehouse and Lakehouse modelling** for enterprise reporting
- **Data Mesh implementation** and domain-driven data governance
- **Automated data quality checks** and error handling workflows
- **Direct Lake mode configuration** for instant Power BI reporting
- **Secure data access** via OneSecurity and Microsoft Purview



Microsoft Fabric: Unified Data Analytics & Secure ETL Pipelines

Benefits of this service

- **Reduces data silos** by unifying information in OneLake
- **Eliminates manual data entry** through automated ETL pipelines
- **Speeds up insights** using real-time data integration and processing
- **Strengthens data governance** with centralised management and security
- **Minimises storage costs** by reducing redundant data duplication
- **Accelerates reporting cycles** with Direct Lake connectivity to Power BI
- **Optimises operational efficiency** via automated data engineering tasks
- **Protects sensitive information** with integrated Purview sensitivity labels
- **Simplifies architecture** by replacing multiple tools with Microsoft Fabric
- **Scales analytics capacity** to handle massive enterprise data volumes



Microsoft Intune: NCSC-Aligned Zero Trust Device Management

Modernise your estate with our NCSC-aligned device management service. Using Microsoft Intune, we design and implement secure onboarding, automated configuration, and compliance policies for all endpoints. We ensure consistent, manageable security across government organisations, hardening devices against threats while supporting hybrid work and Cyber Essentials Plus requirements



Microsoft Intune: NCSC-Aligned Zero Trust Device Management

Features of this service

- **Device management readiness assessment** aligned to NCSC and CIS benchmarks
- **Secure device onboarding** and enrolment process design
- **Windows, iOS and Android device configuration implementation**
- **Endpoint security baselines** aligned to government standards
- **Microsoft Intune compliance policy configuration**
- **Application deployment** and update management configuration
- **Device lifecycle** and ownership model design
- **Monitoring, reporting and compliance visibility enablement**
- **Security documentation and operational handover**



Microsoft Intune: NCSC-Aligned Zero Trust Device Management

Benefits of this service

- **Aligns device management** with NCSC and CIS government benchmarks
- **Reduces risk** from unmanaged or non-compliant devices
- **Improves visibility** and control of organisational endpoints
- **Supports secure remote** and hybrid working models
- **Strengthens endpoint security** and compliance posture
- **Enables consistent device onboarding** across departments
- **Reduces operational burden on IT teams**
- **Improves resilience** against endpoint-based threats
- **Supports scalable** device management across organisations
- **Maximises value** from Microsoft Intune investment



Microsoft Purview: Data Privacy & Risk Management

Strengthen your data posture with our Microsoft Purview Risk Management service. We implement Data Loss Prevention (DLP), Insider Risk Management, and Adaptive Protection to secure sensitive citizen data. We ensure your organisation meets GDPR and DPA 2018 obligations through automated discovery and proactive risk mitigation across your digital estate



Microsoft Purview: Data Privacy & Risk Management

Features of this service

- **Automated discovery** and classification of sensitive citizen data
- **Data Loss Prevention (DLP)** for Official-Sensitive information
- **Insider Risk Management** to detect malicious or accidental leaks
- **Communication monitoring** for regulatory and policy violations
- **Ethical walls between departments** to prevent unauthorised data exposure
- **Adaptive Protection adjusting** security based on real-time user risk
- **Automated workflows** for fulfilling Data Subject Access Requests
- **Compliance Manager mapping** to UK regulatory frameworks
- **Extended audit log retention** for legal and forensic discovery
- **Integrated Privacy Impact Assessments** for new digital projects



Microsoft Intune: NCSC-Aligned Zero Trust Device Management

Benefits of this service

- **Ensures full compliance** with UK GDPR and DPA 2018
- **Protects citizen trust** through high-standard data stewardship
- **Proactively identifies and secures exposed sensitive information**
- **Early warning** of risky behaviour before data loss occurs
- **Automates data retrieval** for statutory FOI and SAR requests
- **Replaces manual audits** with continuous automated monitoring
- **Clear visibility of sensitive data** across the entire estate
- **Aligns technical controls** with government privacy policies
- **Creates auditable trails** of data movement for investigators
- **Enables safe data sharing** within governed boundaries



Microsoft Sentinel: Managed SIEM/SOAR & Enterprise Security Ops

Achieve a unified view of your security posture across the entire Microsoft 365 estate. We deploy Microsoft Sentinel to aggregate signals from Defender for Endpoint, Office 365, and Identity. Our enterprise reporting provides real-time visibility, allowing you to detect, investigate, and respond to threats across your digital environment



Microsoft Sentinel: Managed SIEM/SOAR & Enterprise Security Ops

Features of this service

- **Microsoft Sentinel SIEM and SOAR architecture** and deployment
- **Data connector configuration** for Microsoft 365 and Azure
- **Custom Kusto Query Language (KQL)** for advanced threat hunting
- **Unified security dashboards** using Microsoft Azure Workbooks
- **Automated incident response** playbooks and remediation logic
- **Cross-platform integration** with Microsoft 365 Defender stack
- **Entity behaviour analytics (UEBA)** for detecting insider threats
- **Scheduled enterprise security posture** and compliance reporting
- **Multi-tenant lighthouse management** for distributed organisational structures
- **Continuous threat intelligence integration** and proactive alerting



Microsoft Sentinel: Managed SIEM/SOAR & Enterprise Security Ops

Benefits of this service

- **Reduces mean time to respond** through automated orchestration
- **Eliminates visibility gaps** by centralising cross-platform security signals
- **Strengthens enterprise security** with proactive threat hunting capabilities
- **Optimises security operations** by reducing false positive alerts
- **Increases executive visibility** through high-level compliance dashboards
- **Minimises manual investigation** using AI-driven incident correlation
- **Accelerates forensic analysis** with centralised, long-term log storage
- **Protects digital assets** across identities, endpoints, and cloud apps
- **Simplifies regulatory auditing** with automated, exportable security reports
- **Lowers operational costs** by streamlining the security toolset



Microsoft Viva:

Digital Employee Experience & Hybrid Work Culture

Enhance workplace engagement using Microsoft Viva. We foster a thriving hybrid culture by integrating communication and insights into Teams. Our solutions bridge the gap between remote and office work, ensuring every employee feels connected and empowered to reach their full potential



Power Apps: Secure Business App Design & Rapid Delivery

Transform public service delivery with our Power Apps readiness and implementation service. We design and build secure, scalable low-code applications tailored to your needs. By assessing governance, data security, and user requirements, we deliver automated solutions that modernise legacy processes, boost workforce productivity, and drive operational efficiency



Power Apps: Secure Business App Design & Rapid Delivery

Features of this service

- **Power Apps readiness assessment** covering governance, security, environments and maturity
- **Power Apps solution design** and build for business applications
- **Canvas and model-driven app development** using Power Platform
- **Secure data source integration** with Microsoft and third-party systems
- **Environment and governance configuration** aligned to organisational standard
- **DLP and security policy implementation** for Power Apps solutions
- **Role-based access configuration** ensuring secure application usage
- **App testing, deployment** and release management processes
- **User enablement** and training support for Power Apps adoption
- **Application documentation**, handover and ongoing optimisation recommendations



Power Apps: Secure Business App Design & Rapid Delivery

Benefits of this service

- **Digitises manual business processes** using low-code applications
- **Improves productivity** and efficiency across teams
- **Enables secure low-code application development** at scale
- **Reduces reliance on spreadsheets and manual tools**
- **Improves data accuracy** and consistency across applications
- **Supports compliant Power Apps development** aligned to policies
- **Accelerates solution delivery** using low-code platforms
- **Improves user experience** through intuitive applications
- **Enables scalable application growth** across the organisation
- **Maximises value** from Power Platform investments



Power BI: Public Sector Data Analytics & Secure Dashboarding

Transform complex data into actionable intelligence with our Power BI delivery service. We design secure, scalable analytics solutions aligned with UK public sector standards. By assessing data governance, security boundaries, and user needs, we build trusted dashboards that enable real-time insights, informed decision-making, and robust performance reporting



Power BI: Public Sector Data Analytics & Secure Dashboarding

Features of this service

- **Data modelling and transformation** for reliable analytical data structures
- **Semantic layer design** supporting consistent enterprise reporting definitions
- **Secure Power BI workspace** configuration and access controls
- **Row level security implementation** protecting sensitive organisational data
- **Visual design standards** aligned to accessibility and usability guidance
- **Performance optimisation** for scalable Power BI reporting solutions
- **Automated data refresh scheduling** and management
- **Governance configuration** for controlled reporting and dataset management
- **Usage monitoring** and reporting adoption insights
- **Documentation and guidance** for report consumers and administrators



Power BI: Public Sector Data Analytics & Secure Dashboarding

Benefits of this service

- **Improved decision making** through timely and accurate data insights
- **Reduced manual reporting effort** across teams and departments
- **Secure access to insights** aligned with user roles
- **Faster access to information** supporting operational efficiency
- **Consistent reporting** across organisational teams and services
- **Improved data governance** and reporting lifecycle management
- **Higher adoption of analytics** across business and operational teams
- **Scalable analytics platform** supporting future reporting requirements
- **Enhanced visibility of performance** across organisational services



Power Platform:

Secure Automation & Low-Code Delivery Service

Transform public sector operations with our Automation Readiness service. Using the Microsoft Power Platform, we assess processes, governance, and security to deploy secure, scalable workflows. We automate manual tasks, integrate legacy systems, and improve operational efficiency, delivering compliant automation that reduces administrative friction and enhances service delivery



Power Platform: Secure Automation & Low-Code Delivery Service

Features of this service

- **Power Platform readiness assessment** covering governance, security, environments and maturity
- **Power Automate workflow and process automation** across Microsoft 365 services
- **Secure connector and data source integration** using Power Platform connectors
- **Environment strategy** and lifecycle management deployment model design
- **DLP and data governance policy implementation** for low-code solutions
- **Role-based access** and security configuration aligned to organisational controls
- **Integration with Microsoft 365** and Azure services for automation
- **Solution testing**, deployment and controlled release management processes
- **Optimisation and continuous improvement recommendations** for Power Platform solutions



Power Platform: Secure Automation & Low-Code Delivery Service

Benefits of this service

- **Automates manual and repetitive business processes efficiently**
- **Improves productivity and operational efficiency** for business teams
- **Reduces development time** and overall solution delivery costs
- **Improves data accuracy and consistency** across automated processes
- **Supports secure and compliant low-code application development**
- **Reduces reliance on spreadsheets** and legacy manual tools
- **Improves user experience** and engagement with digital solutions
- **Enables scalable digital transformation** using Microsoft Power Platform
- **Maximises value** from Power Platform investments



SharePoint Migration & Microsoft Purview Records Management

Master your compliance with our Records Management service using SharePoint and Microsoft Purview. We evaluate current practices to design compliant classification, retention, and disposal workflows. Supporting Official-Sensitive requirements, we implement secure, auditable, policy-led information management that ensures legal discovery readiness and regulatory alignment across your digital estate



SharePoint Migration & Microsoft Purview Records Management

Features of this service

- **Records management readiness assessment** for SharePoint and Microsoft 365
- **Records classification and file plan design**
- **Retention and disposal policy configuration**
- **Microsoft Purview records management implementation**
- **Metadata and content type design**
- **Security, permissions and access controls configuration**
- **Audit, compliance and reporting enablement**
- **Legacy records migration and onboarding**
- **User enablement and records management training**
- **Documentation, governance and operational handover**



SharePoint Migration & Microsoft Purview Records Management

Benefits of this service

- **Enables compliant records management** in Microsoft 365
- **Supports public sector information governance requirements**
- **Improves control** over organisational records
- **Reduces compliance** and information governance risk
- **Ensures consistent retention** and disposal practices
- **Improves auditability and transparency**
- **Enhances information discoverability** and classification
- **Supports secure access to records**
- **Enables scalable records management solutions**
- **Maximises value** from Microsoft 365 investments



SharePoint Migration: File Share, Lotus Notes & OpenText to Microsoft 365

Consolidate fragmented legacy data with our SharePoint Migration service. We specialise in migrating content from File Shares, On-Premises SharePoint, Lotus Notes, and OpenText into Microsoft 365. Our approach ensures data integrity, metadata preservation, security, reducing legacy hosting costs while enabling modern, collaborative working for government organisations



SharePoint Migration: File Share, Lotus Notes & OpenText to Microsoft 365

Features of this service

- **Full discovery and analysis** of legacy content repositories
- **Automated migration** from File Shares and SharePoint Server
- **Legacy application conversion** for Lotus Notes and Domino
- **Intelligent content re-mapping** for OpenText eDocs and Content Server
- **Metadata enrichment** and taxonomy alignment during data transfer
- **NCSC-aligned security permission mapping** from source to target
- **Automated resolution** of internal document links and references
- **Comprehensive pre-migration checks** to identify and mitigate risks
- Migration of complex workflows, forms, and business logic
- **Post-migration audit reports** verifying data integrity and success



SharePoint Migration: File Share, Lotus Notes & OpenText to Microsoft 365

Benefits of this service

- **Eliminates high maintenance costs** of legacy on-premises servers
- **Consolidates fragmented data** into a single, searchable platform
- **Preserves critical metadata** and document version history
- **Minimises business disruption** with high-speed incremental migrations
- **Improves data discoverability** through advanced Microsoft 365 search
- **Strengthens compliance** with UK GDPR and retention policies
- **Reduces cyber risk** by decommissioning vulnerable legacy software
- **Enhances collaboration** via native integration with Microsoft Teams
- **Enables secure, remote access** to sensitive documents
- **Accelerates digital transformation** by modernising legacy information estate



SharePoint Premium: AI- Powered Content Processing & Governance

Enable AI-powered content understanding with our SharePoint Premium (formerly Syntex) service. We deploy automated document classification and metadata extraction to transform unstructured data. This enhances information governance, ensures Official-Sensitive compliance, and improves Copilot data quality, providing a structured foundation for intelligent document processing and automation



SharePoint Premium: AI-Powered Content Processing & Governance

Features of this service

- **SharePoint Premium readiness assessment** covering content, governance, security and licensing
- **SharePoint Premium configuration** and setup across Microsoft 365 environments
- **Document understanding model design** and deployment for organisational content
- **Automated document classification** and tagging using SharePoint Premium models
- **Metadata extraction configuration** for structured and unstructured documents
- **OCR and scanned document processing** using SharePoint Premium capabilities
- **Content automation and routing configuration** for business processes
- **Security and permissions configuration** aligned to organisational access controls
- **Compliance and retention alignment** with information governance requirements
- **Documentation and knowledge transfer** supporting operational adoption



SharePoint Premium: AI-Powered Content Processing & Governance

Benefits of this service

- **Improves content quality and structure** for Copilot responses
- **Automates document classification** and metadata extraction processes
- **Reduces manual content processing** and administration effort
- **Strengthens information governance** across Microsoft 365 content
- **Improves compliance, retention and audit control**
- **Enhances document discoverability** and search experience
- **Reduces Copilot oversharing** and information exposure risk
- **Supports scalable content management** across the organisation
- **Improves productivity** and operational efficiency
- **Maximises value from SharePoint Premium investment**



Windows 365 Cloud PC: Secure Managed Digital Workspaces

Empower hybrid work with secure, persistent cloud desktops. Fully integrated with Microsoft Intune and Entra ID, our Windows 365 service provides reliable remote access on any device. We ensure NCSC-aligned security, simplified endpoint management, and predictable per-user pricing, helping government organisations eliminate hardware dependency and accelerate digital transformation



Windows 365 Cloud PC: Secure Managed Digital Workspaces

Features of this service

- **Instant provisioning** of personal persistent Windows 365 Cloud PCs
- **Secure access to applications and data** from any location
- **Centralised device management** using Microsoft Intune and Endpoint Manager
- **Automated security patching** and configuration via cloud-based governance
- **Scalable compute resources** for varying public sector workloads
- **Predictable per-user monthly subscription pricing** for budget control
- **Seamless integration with Microsoft 365** apps and Entra ID
- **Support for high-performance virtual hardware** for power users
- **Persistent user profiles and settings** across multiple login sessions
- **Direct connection to Azure virtual networks** for private access



Windows 365 Cloud PC: Secure Managed Digital Workspaces

Benefits of this service

- **Delivers a consistent work environment** across all user devices
- **Supports efficient hybrid work environments** for distributed teams
- **Reduces physical hardware overhead** and local maintenance requirements
- **Minimises cyber risk** through centralised identity-driven security controls
- **Facilitates rapid onboarding** for new employees and contractors
- **Eliminates upfront hardware investment** through a SaaS model
- **Enhances data security** by keeping information off local devices
- **Improves IT efficiency** by simplifying workstation deployment workflows
- **Meets government security compliance** for Official-Sensitive remote work
- **Offers flexible resource allocation** to meet changing organisational needs



Zscaler & Microsoft 365: Zero Trust Secure Cloud Access (SASE/SSE)

Enhance your Information Assurance with our Zscaler implementation service. We design Zero Trust Network Access (ZTNA) and Secure Web Gateways integrated with Microsoft 365 and Entra ID. This provides government organisations with secure, high-performance cloud access, reducing cyber risk and ensuring compliant connectivity for Official-Sensitive data across hybrid environments



Zscaler & Microsoft 365: Zero Trust Secure Cloud Access (SASE/SSE)

Features of this service

- **Zscaler readiness assessment** aligned to government security requirements
- **Zero Trust Network Access design** and implementation
- **Secure web gateway configuration** for Microsoft 365 traffic
- **Integration with Microsoft Entra ID** and Conditional Access
- **Zscaler Internet Access policy design** and configuration
- **Device posture and access enforcement integration**
- **Secure access** for remote and hybrid users
- **Logging, monitoring and security visibility enablement**
- **Alignment with NCSC and CIS** security principles
- **Security documentation** and operational handover



Zscaler & Microsoft 365: Zero Trust Secure Cloud Access (SASE/SSE)

Benefits of this service

- **Enhances Microsoft 365 security** through Zero Trust access
- **Reduces exposure** to internet-based threats
- **Improves secure access** for remote and hybrid users
- **Aligns cloud access** with government security expectations
- **Strengthens identity and access security controls**
- **Improves visibility** of user and application access
- **Reduces reliance on traditional network perimeters**
- **Supports scalable, cloud-native security architecture**
- **Improves organisational cyber resilience**
- **Maximises value from Microsoft and Zscaler investments**





<https://www.konsolute.com/services>