



G-Cloud 15

Service Definition

Microsoft Azure Consultancy Services

Service Name: Microsoft Azure Consultancy Services

Supplier: Business Reform Limited

Service Summary

Business Reform Limited provides Microsoft Azure Consultancy Services to support public sector organisations in the planning, design, implementation, optimisation, and ongoing management of Microsoft Azure environments. Our services help organisations adopt cloud technologies securely, efficiently, and in line with UK public sector requirements, enabling scalable, resilient, and cost-effective digital services.

We work collaboratively with customers to understand business objectives, assess technical readiness, and deliver tailored Azure solutions that align with operational, security, and compliance needs. Services can be delivered as short advisory engagements or as part of longer-term programmes covering migration, optimisation, and managed support.

Service Description

Our Microsoft Azure Consultancy Services provide end-to-end support across the Azure lifecycle. This includes discovery and assessment of existing environments, cloud architecture and solution design, migration planning and execution, and post-deployment optimisation. We also provide governance, cost management, security configuration, and operational best practice to ensure Azure environments remain efficient and compliant over time.

The service is technology-agnostic within the Microsoft Azure ecosystem and supports hybrid, cloud-only, and transitional architectures. Engagements are delivered by experienced consultants with strong public sector and Microsoft cloud expertise.

Service Scope

This service may include, but is not limited to:

- Azure readiness assessments and technical discovery
- Cloud strategy, roadmap development, and architecture design
- Azure landing zone design and implementation
- Migration planning and execution (workloads, data, and services)
- Azure configuration, security hardening, and compliance alignment
- Identity, access management, and single sign-on design
- Cost management, inventory review, and right-sizing
- Governance frameworks, policies, and operational procedures

- Ongoing optimisation, review, and advisory support
- Knowledge transfer and documentation

Service Features

- Azure consultancy services covering planning, design, deployment, and support
- Azure environment readiness assessments
- Azure platform optimisation and health reviews
- Cost management, licensing review, and cost minimisation
- Centralised billing, licensing, and support via Microsoft CSP
- Governance and operational best practice alignment

Service Benefits

- Reduced reliance on on-premise infrastructure through cloud adoption
- Secure, scalable, and resilient Azure-based platforms
- Centralised authentication with single sign-on
- Improved security aligned with Microsoft and public sector standards
- Business continuity and disaster recovery capabilities
- Flexible scaling with pay-as-you-go or reserved resources
- Faster deployment and adoption of cloud services
- Enterprise-grade cloud services from Microsoft

Service Delivery Approach

Engagements typically follow a structured approach:

1. Discovery and Assessment – understanding business requirements, current state, risks, and readiness.
2. Design and Planning – defining target architecture, migration strategy, governance, and security controls.
3. Implementation and Migration – deploying Azure resources and migrating workloads where required.
4. Optimisation and Handover – cost optimisation, performance tuning, documentation, and knowledge transfer.

Delivery can be remote, onsite, or hybrid depending on customer requirements.

Service Constraints

There are no specific service constraints. Delivery is subject to customer availability, access to required systems, and agreed scope.

Reselling Information

Business Reform Limited operates as a Microsoft Cloud Solution Provider (CSP), reselling Microsoft Azure services with additional consultancy, support, and management capabilities not provided directly by Microsoft.

Support and Service Management

Support is provided by a UK-based helpdesk team.

- Email and online ticketing support available
- Phone support available 24 hours a day, 7 days a week
- Flexible support packages ranging from business-hours support to full 24/7 coverage
- Ticket status and priority can be managed by customers

Support arrangements are agreed at the start of the engagement or as part of an ongoing support agreement.

Security and Compliance

- Staff are screened in line with internal security processes
- Government security clearance up to Baseline Personnel Security Standard (BPSS)
- Azure services are designed in line with Microsoft security best practice and public sector requirements

Pricing

Pricing is provided on a transparent, engagement-specific basis. Costs may be fixed-price or time-and-materials depending on scope and duration.

For G-Cloud 15, Business Reform Limited provides a G-Cloud 15 pricing rate card which sets out standard day rates for Microsoft Azure Consultancy Services. All pricing offered to buyers through the Digital Marketplace is aligned to, and governed by, this published G-Cloud 15 rate card.

Azure consumption costs are charged separately via Microsoft CSP and are billed based on actual usage.

Exit and Handover

At the end of an engagement, Business Reform Limited will provide relevant documentation, configuration details, and knowledge transfer to enable the customer or an alternative supplier to continue operating the Azure environment.

Contact Information

Business Reform Limited provides ongoing account management and support throughout the service lifecycle to ensure successful outcomes and continuous improvement.