



G-Cloud 15

Service Definition

Microsoft 365 Defender for Endpoint Security Deployment

Service Name: Microsoft 365 Defender for Endpoint Security Deployment

Supplier: Business Reform Limited

Service Summary

Business Reform Limited provides specialist Microsoft 365 Defender for Endpoint security deployment services to help public sector organisations protect devices, data, and users against modern cyber threats. Our service enables organisations to deploy, configure, and manage Defender for Endpoint as part of a secure, compliant Microsoft 365 environment.

We support customers in strengthening their security posture through structured design, implementation, and integration with Microsoft Intune and identity controls, ensuring consistent protection across corporate and bring-your-own devices.

Service Description

Our Microsoft 365 Defender for Endpoint Security Deployment service delivers end-to-end design and implementation of Microsoft's endpoint detection and response (EDR) platform. We help organisations define security requirements, configure policies, onboard devices, and integrate Defender for Endpoint with Microsoft Intune, Conditional Access, and identity services.

The service focuses on enabling secure modern working while maintaining strong governance and visibility across all endpoints. Deployments can be delivered as standalone security projects or as part of a wider Microsoft 365 or cloud security programme.

Service Scope

This service may include, but is not limited to:

- Design and implementation of Microsoft Defender for Endpoint
- Tenant readiness and security posture assessment
- Integration with Microsoft Intune for device management
- Device onboarding across Windows, macOS, and mobile platforms
- Conditional Access configuration for secure service access
- Multi-Factor Authentication enablement for device enrolment
- Security policy definition and enforcement
- Application protection policies for organisational data
- Testing, validation, and deployment assurance
- Documentation and knowledge transfer

Service Features

- Rapid deployment of Defender for Endpoint at scale
- Design and implementation of endpoint security architecture
- Intune enablement and Mobile Device Management (MDM) configuration
- Conditional Access configuration for Microsoft 365 services
- Multi-Factor Authentication for secure device enrolment
- Onboarding of all organisational devices

Service Benefits

- Strong alignment with organisational device and security strategies
- Secure enablement of bring-your-own-device (BYOD) scenarios
- Consistent security policy enforcement across all devices
- Protection of organisational data through application controls
- Improved visibility and control of device access to data
- Delivery by a certified Microsoft Cloud Solution Provider

Service Delivery Approach

Engagements typically follow a structured approach:

1. **Discovery and Assessment** – review of current security posture, device estate, and requirements.
2. **Design and Planning** – definition of Defender for Endpoint architecture, policies, and integrations.
3. **Implementation and Onboarding** – configuration of services, device onboarding, and policy deployment.
4. **Validation and Handover** – testing, documentation, and knowledge transfer.

Delivery can be remote, onsite, or hybrid depending on customer requirements.

Service Constraints

There are no specific service constraints. Delivery is subject to customer access, device readiness, and agreed scope.

Reselling Information

Business Reform Limited acts as a Microsoft Cloud Solution Provider (CSP), reselling Microsoft security services without additional reseller-only features, alongside consultancy and deployment services.

Support and Service Management

Support is delivered through our UK-based IT Support Desk.

- Email and online ticketing support available

- Phone support available 24 hours a day, 7 days a week
- Core support hours are 9am–5pm, Monday to Friday
- Typical response times within 60 minutes during business hours
- Extended and 24/7 support options available by agreement
- Customers can manage ticket status and priority

Support arrangements are aligned to the agreed support contract.

Security and Compliance

- Staff are screened in line with internal security processes
- Government security clearance up to Baseline Personnel Security Standard (BPSS)
- Security controls are implemented in line with Microsoft best practice and public sector requirements

Pricing

Pricing is provided on a transparent, engagement-specific basis and may be fixed-price or time-and-materials depending on scope.

For G-Cloud 15, Business Reform Limited provides a **G-Cloud 15 pricing rate card** for Microsoft 365 Defender for Endpoint security deployment services. All buyer pricing through the Digital Marketplace is aligned to, and governed by, this published rate card.

Microsoft licensing costs are charged separately via Microsoft CSP.

Exit and Handover

At the conclusion of the engagement, Business Reform Limited will provide documentation, configuration details, and knowledge transfer to support ongoing operation by the customer or a third party.

Contact Information

Business Reform Limited provides ongoing account management and service oversight to ensure secure, effective, and compliant delivery.