

AI Document Classification & Knowledge Extraction Suite for UK Public Sector

Automated document processing and knowledge extraction for UK public sector organisations

Secure, GDPR-compliant cloud platform for councils, NHS trusts and central government

Reduced manual effort

Cuts time spent on manual document handling, freeing staff from repetitive processing tasks

Higher data accuracy

Improves accuracy of classification and extraction, reducing errors in public sector data processing

Faster service delivery

Accelerates access to knowledge so teams can respond more quickly in citizen-facing services

Transform Public Services

- Purpose-built for UK public sector, including councils, NHS trusts and central government bodies
- Combines document AI, workflow automation and real-time dashboards in a single cloud service
- Designed for secure, GDPR-compliant deployment with UK/EEA data residency options
- Integrates with existing case management, ERP, CRM and document repositories to fit current estates

Service Overview

The service automates document classification, knowledge extraction and compliance activities, reducing manual handling and improving accuracy across government document workflows. It streamlines operations, boosts staff productivity and enhances data security through secure cloud deployment within UK/EEA locations. Designed for councils, NHS trusts and central government, it supports modern, digital public services and regulatory compliance.

Core Capabilities

- Automated classification of high-volume public sector documents across departments and services
- AI-powered extraction and structuring of key information from multiple document types
- Secure, GDPR-compliant cloud deployment with audit trails and configurable workflows for UK public bodies

Key Features

Automates document classification processes

Streamlines classification for UK government and council use across departments

Extracts and organises valuable knowledge automatically

AI-powered extraction from multiple document types for structured insights

Seamlessly integrates with legacy and modern systems

Connects with existing public sector IT infrastructure and repositories

Real-time dashboards for monitoring performance

Track processing performance, accuracy and throughput in real time

Secure cloud deployment ensuring compliance

GDPR and UK regulations compliance with UK/EEA data residency

Configurable workflows tailored for diverse needs

Flexible workflows adapted to different public sector user requirements

Comprehensive audit trails for accountability

Full visibility and regulatory accountability across all processing activities

Scalable performance for all organisation sizes

Scales from departmental pilots to regional or national workloads

Service Benefits

Reduced manual effort

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Higher data accuracy

Improves accuracy of classification and extraction, reducing errors in public sector data processing

Faster service delivery

Accelerates access to knowledge so teams can respond more quickly in citizen-facing services

Lower operational costs

Decreases costs by automating classification and knowledge extraction at scale

Stronger compliance and security

Enhances data privacy, security and regulatory compliance for government users

Focus on strategic work

Allows staff to focus on higher-value transformation initiatives instead of routine document tasks

Summary & Key Advantages

Why Choose This Service

- Purpose-built for UK public sector, including councils, NHS trusts and central government bodies
- Combines document AI, workflow automation and real-time dashboards in a single cloud service
- Designed for secure, GDPR-compliant deployment with UK/EEA data residency options
- Integrates with existing case management, ERP, CRM and document repositories to fit current estates
- Scales from departmental pilots to regional or national workloads without additional headcount
- Backed by structured onboarding, multi-tier support and accessible web-based interfaces

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