

AI Transcription Software for UK Public Sector

Cloud-based AI transcription platform for public sector audio and video content

Secure, GDPR-compliant speech-to-text with speaker identification and timestamps

Faster documentation

Accelerate production of minutes and records with instant transcription of meetings and hearings

Lower operational costs

Reduce manual transcription spend through automated AI-driven speech-to-text processing at scale

Improved accessibility and search

Provide searchable text versions of audio to support accessibility and information retrieval

Transform Public Services

- Purpose-built AI transcription for UK public sector use cases and compliance needs
- Secure, audited, and GDPR-compliant processing with UK/EEA data residency control
- Rich functionality including real-time transcription, speaker ID, timestamps, and APIs for workflow integration
- Flexible deployment options across public, private, community, and hybrid cloud models

Service Overview

This is a cloud-based AI transcription platform that converts audio and video into accurate text, tailored for UK public sector organisations. It supports meetings, interviews, consultations, and hearings with secure processing, speaker identification, timestamps, and GDPR-compliant data handling. The service integrates with existing systems and supports multi-cloud deployment across public, private, community, and hybrid clouds.

Core Capabilities

- AI-powered speech recognition for audio and video transcription
- Speaker identification, diarisation, and automated timestamping
- Secure, GDPR-compliant processing with UK/EEA data residency options

Key Features

Advanced AI-powered speech recognition

Accurate transcription of audio and video content using cutting-edge AI models

Real-time transcription capabilities

Live transcription for meetings, consultations, and public hearings

Secure cloud infrastructure

Meets UK government security standards with robust encryption and access controls

Support for common media formats

Handles MP3, WAV, MP4, WebM, and other standard audio/video formats

RESTful API integration

Seamless integration with recording systems and collaboration tools

Speaker identification and diarisation

Distinguishes multiple speakers in multi-participant sessions

GDPR-compliant data handling

Full audit trails and compliant data processing with UK/EEA residency

Automated timestamps

Easy navigation within transcripts through precise time-coded markers

Service Benefits

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Compliance and security

Ensure compliant handling of sensitive data using UK government-approved secure cloud and GDPR-aligned processes

Accountability and collaboration

Maintain accurate, timestamped records with speaker identification and shared workspaces for cross-team use

Summary & Key Advantages

Why Choose This Service

- Purpose-built AI transcription for UK public sector use cases and compliance needs
- Secure, audited, and GDPR-compliant processing with UK/EEA data residency control
- Rich functionality including real-time transcription, speaker ID, timestamps, and APIs for workflow integration
- Flexible deployment options across public, private, community, and hybrid cloud models
- Scales capacity without proportional staffing, backed by 99.9% uptime and structured support tiers

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