

Ambient Voice-to-Text & Accessibility Solutions for UK Public Sector

Real-time speech transcription for compliant, inclusive public services

Cloud-hosted accessibility tooling for councils, NHS, education, and central government

Digital inclusion for citizens and staff

Boosts accessibility for diverse users, including those with hearing or processing needs, across public

Productivity and time savings

Reduces manual note-taking and transcription workload for teams running meetings, calls, and webinars

Compliance and data protection

Supports Accessibility, GDPR and Equality Act compliance with UK/EU hosting and privacy-focused

Transform Public Services

- Purpose-built for UK public sector, including councils, NHS, education and central government
- Strong alignment to WCAG, Equality Act and GDPR with UK/EU data residency and security controls
- Real-time, high-accuracy transcription that reduces administrative overhead and frees staff time
- Secure integration with existing systems and workflows, including legacy environments and UK cloud

Service Overview

Ambient Voice-to-text software automates accurate speech transcription to support UK public sector organisations to meet WCAG and Equality Act requirements while improving accessibility for citizens and staff. The service is UK/EU cloud hosted and helps councils, NHS, education and government bodies accelerate digital transformation across meetings, citizen services and communications.

Core Capabilities

- Real-time, high-accuracy speech-to-text for meetings, calls, webinars and events
- Accessibility and compliance tooling aligned to WCAG, Equality Act and GDPR, with UK/EU data residency
- Secure integration with existing public sector systems and workflows across councils, NHS, and education

Key Features

Converts speech to text in real time with high accuracy

Enables immediate transcription for live meetings, calls, webinars and events

Enhances accessibility across government digital platforms and communications

Supports digital inclusion and Equality Act compliance

Supports multiple UK regional accents and languages natively

Accurate transcription across diverse citizen and staff populations

Integrates securely with existing public sector workflows and systems

Seamless deployment with councils, NHS, and education infrastructure

Customisable transcription formats

Flexible output options to support data privacy and compliance requirements

Automated meeting, call and webinar transcription

Increases productivity by reducing manual note-taking workload

Mobile and web dashboard with user-friendly accessibility controls

Intuitive interfaces for both users and administrators

WCAG and Equality Act compliant voice data processing pipeline

Hosted in UK/EU cloud with privacy-focused architecture

Service Benefits

Digital inclusion for citizens and staff

Boosts accessibility for diverse users, including those with hearing or processing needs, across public sector services

Productivity and time savings

Reduces manual note-taking and transcription workload for teams running meetings, calls, and webinars

Compliance and data protection

Supports Accessibility, GDPR and Equality Act compliance with UK/EU hosting and privacy-focused transcription controls

Improved citizen experience

Delivers accurate, timely written information from spoken interactions, improving clarity and service quality

Support for modern working

Enables remote and hybrid teams with secure, searchable records of conversations and events

Summary & Key Advantages

Why Choose This Service

- Purpose-built for UK public sector, including councils, NHS, education and central government
- Strong alignment to WCAG, Equality Act and GDPR with UK/EU data residency and security controls
- Real-time, high-accuracy transcription that reduces administrative overhead and frees staff time
- Secure integration with existing systems and workflows, including legacy environments and UK cloud
- Flexible deployment across public, private, community and hybrid cloud models
- Comprehensive support tiers and accessibility-focused interfaces for both users and support channels

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