

AI Healthcare Triage Platform – TriagelQ, NHS Integration

Ambient AI-powered triage and symptom analysis for clinicians

NHS-integrated, multi-language, cloud-native triage platform

Faster Triage & Reduced Waits

Accelerates triage decisions and helps reduce patient wait times in busy services.

Improved Patient Safety

Provides consistent real-time risk assessment to support safer clinical decision-making.

Reduced Clinician Workload

Automates routine triage and documentation tasks, easing clinician burden and burnout.

Transform Public Services

- Ambient AI triage designed specifically for high-volume NHS clinical environments.
- Deep integration with NHS records and workflows for smoother adoption.
- Built-in multi-language support to serve diverse patient populations.
- Strong security posture with UK data residency, GDPR-compliant handling, and certified datacentre

Service Overview

TriageIQ is an ambient AI-powered healthcare triage platform that analyses patient symptoms in real time to help clinicians prioritise care safely and consistently. It integrates with NHS electronic health records, supports multi-language patient interactions, and is designed for high-volume, high-throughput clinical settings with UK-guideline-based decision support.

Core Capabilities

- Real-time AI triage and symptom analysis aligned to UK clinical guidelines
- Native integration with NHS electronic health records and workflows
- Secure, scalable, cloud-native delivery with UK data residency and GDPR-compliant handling

Key Features

Ambient AI triage and symptom analysis for clinicians

Real-time AI-powered assessment that supports clinicians in prioritising patient care based on symptom severity.

Integration with NHS health records and existing clinical workflows

Seamlessly connects with NHS electronic health record systems to streamline clinical processes.

Multi-language support for improved patient accessibility

Enables patient interactions in multiple languages, improving access for diverse populations.

Machine learning algorithms based on UK clinical guidelines

Uses ML models trained on UK clinical standards to ensure compliance and accuracy.

Scalable cloud-native infrastructure for high-throughput environments

Built for high-volume clinical settings with cloud scalability and resilience.

GDPR-compliant, NHS-aligned secure data handling

Ensures patient data security with UK data residency and full regulatory compliance.

Automated audit trails and clinical documentation generation

Automatically creates comprehensive audit trails and clinical documentation for governance.

User-friendly browser interface, desktop and mobile compatible

Accessible via modern web browsers on any device, minimising deployment complexity.

Service Benefits

Faster Triage & Reduced Waits

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Data-Driven Prioritisation

Delivers rapid, evidence-based prioritisation for high-volume settings, supporting better resource allocation.

Equity & Compliance

Supports equitable, high-quality triage across languages while maintaining regulatory compliance and auditable records.

Summary & Key Advantages

Why Choose This Service

- Ambient AI triage designed specifically for high-volume NHS clinical environments.
- Deep integration with NHS records and workflows for smoother adoption.
- Built-in multi-language support to serve diverse patient populations.
- Strong security posture with UK data residency, GDPR-compliant handling, and certified datacentre standards.
- Rich audit trails, metrics, and reporting for governance, safety, and performance monitoring.
- Accessible, browser-based interface on desktop and mobile, minimising deployment friction.

DATASUMI

Email: sales@datasumi.com

Web: www.datasumi.com