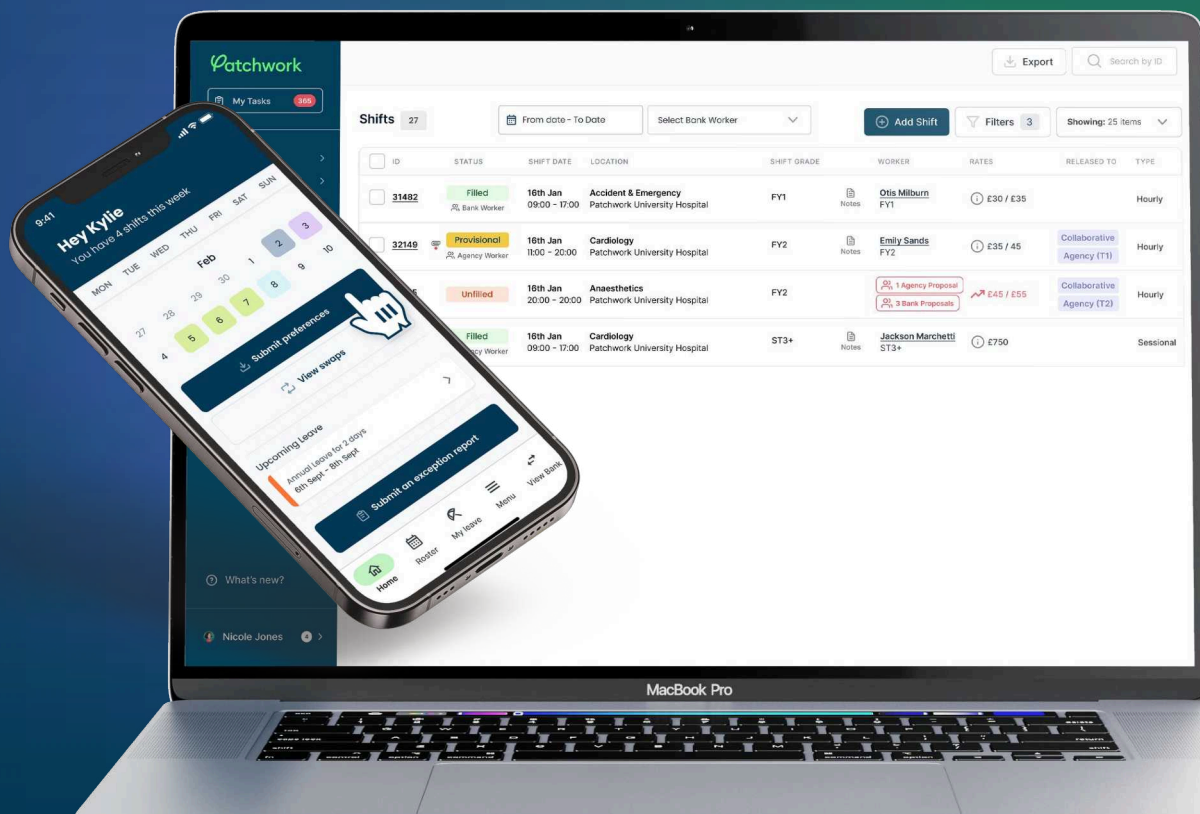


Patchwork



The **end-to-end** workforce planning and management solution built by, with and for healthcare professionals

Helping everyone working in healthcare deliver effective and sustainable staffing.

Founded by clinicians, Patchwork Health is on a mission to make truly effective and sustainable working a reality for all healthcare professionals. In 2024, Patchwork acquired L2P, creating a fully integrated workforce planning and management solution that enhances capacity planning and optimises workforce deployment.

Co-created with the NHS and guided by a team of healthcare experts, Patchwork's end-to-end solution is trusted by over 50% of the NHS and 100,000 clinicians, delivering workforce savings of over £120 million.

£120 million

and counting saved in workforce costs

50+%

of the NHS use Patchwork

100,000+

clinicians empowered



Patchwork

Job Planning

An integrated system for creating, managing, and reviewing job plans, designed to maximise clinical time, capacity, and engagement.

System training in 12 minutes

- 1 EDIT JOB PLAN
- 2 NOTIFY PARTICIPANTS
- 3 JOB PLAN MEETING
- 4 SIGNATURES

Timetable of activities

Add an activity

Summary of activities by week

Week 1	00:00	06:00	12:00	18:00
Monday			DCC	SPA
Tuesday			DCC	DCC

Name	Role	Attendee	Signatory	Signed
Dr Ian Folau	Consultant	✓	✓	Pending
Dr Sam Kepu	Clinical Director	✓	✓	Pending
Dr Christopher McKenna	Medical Director	✓	✓	Pending



Built for clinicians

- Simple, intuitive interface for easy adoption
- Direct helpdesk support from the UK's largest specialist job planning team - with responses in under 10 minutes

Patchwork's job planning solution helps teams plan smarter with intuitive demand and capacity tools. Uncover service gaps through integration with rostering and payroll, boost clinician engagement by removing admin friction and enhance data accuracy.



Seamless setup

- Automated migration of all past and live job plans
- No data loss or manual re-entry



Smarter planning

- Identify opportunities to increase capacity and SPA time
- Reduce workforce spend through better visibility and alignment

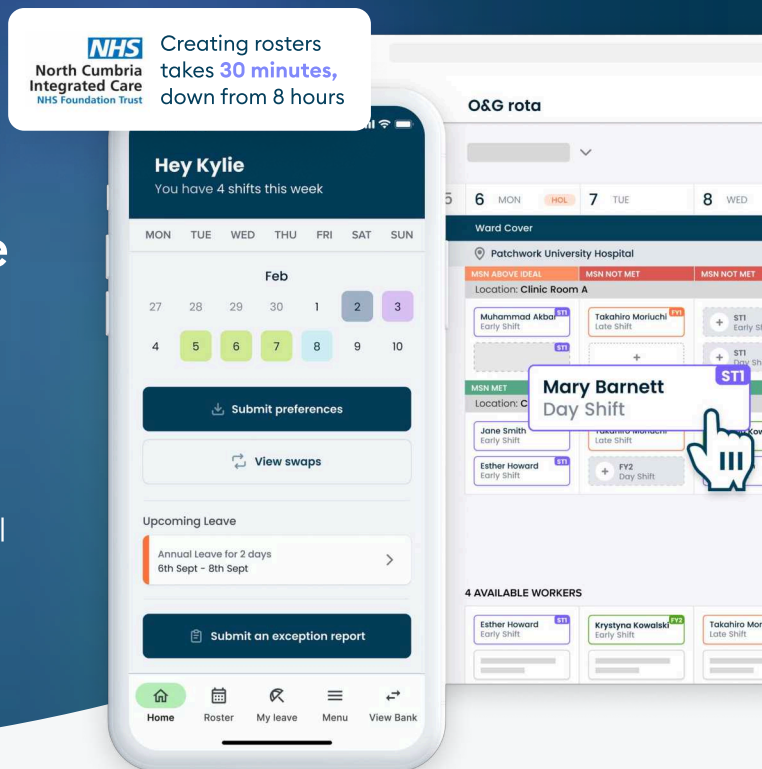
"It offers unprecedented clarity and control right down to the department level, and our NHS England returns now take a tiny fraction of the time."

Karen Asher
HR Business Partner

NHS
The Queen Elizabeth
Hospital King's Lynn
NHS Foundation Trust

Roster your entire healthcare workforce efficiently, compliantly and flexibly

An all-in-one system for service planning, rota-building, scheduling, leave management, payroll processes and exception reporting that's proven to improve user satisfaction by at least 80%.



Patchwork Rota is built with a clear flow in mind

Integrated job planning

Create a powerful feedback loop that links job plans directly to rotas, helping you deploy paid-for capacity efficiently and plan smarter from the start.

Demand-led service planning

Turn service plans into actionable rotas. Align schedules with patient demand, maintain safe staffing levels, and keep within agreed budgets – all in one place.

Smart rota templates

Build compliant, cost-effective rotas with accurate, in-built pay calculations. Every shift is scheduled to maximise safety, efficiency, and clinician wellbeing.

Preference-based self-rostering

Give clinicians more control while meeting staffing requirements. Easily design schedules around worker preferences, LTFT and clinician-led swaps – all while reducing manual admin.

Rolling, flexible rotas

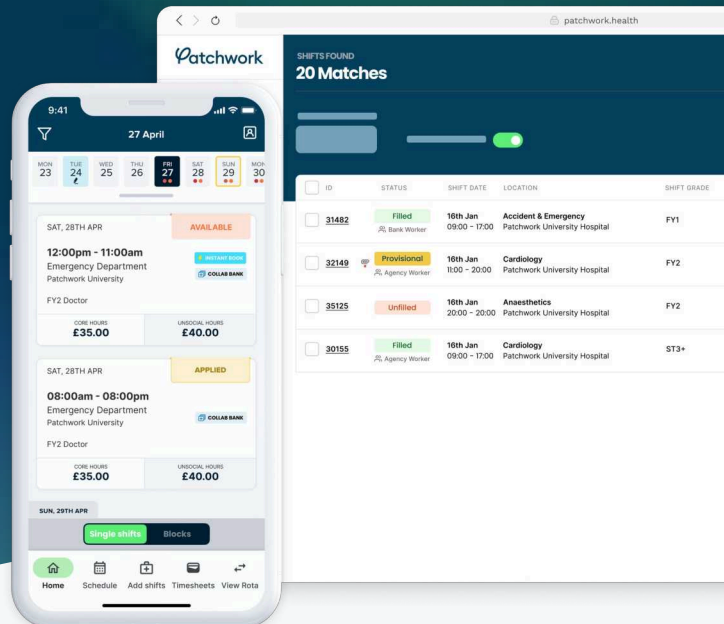
Publish in parts, extend schedules, or revert to draft with ease. Maintain accurate records while adapting quickly to service changes and unexpected events.

In-built leave management

Capture every type of leave, syncing automatically with ESR. Reduce admin, eliminate spreadsheets, and keep everyone updated in real time.

Access a pool of temporary workers quickly, safely and cost-effectively

A flexible marketplace enabling tens of thousands of clinicians to work flexibly, saving £120 million and counting for healthcare organisations.



All of your temporary staffing needs managed in one place

Fill shifts, with no extra hassle

- Open marketplace model safely grows your pool of available staff with in-built compliance
- Workflows handle block bookings, hourly, itemised, and on-call shifts
- Full integration with rostering, with easy shift cascade to bank and agency
- Access to a wider pool of clinicians in the area, through our award-winning collaborative bank offering

“Patchwork Bank is so much more straightforward than other systems we’ve used. I appreciate partnering closely with the Trust and trying to understand how the system can help us work smarter not harder. I really like it and so does everyone else – it’s a dream!”

Lia Lethbridge
Temporary Staffing Administrator



Financial grip and control

- Robust financial controls with standardised rate cards and a unique rate escalation tool aligned to NHSE targets
- Monitor workforce spending trends across departments and specialties
- Digital payment, in-app tracking, and instant pay via Stream

Seamless, integrated workflow

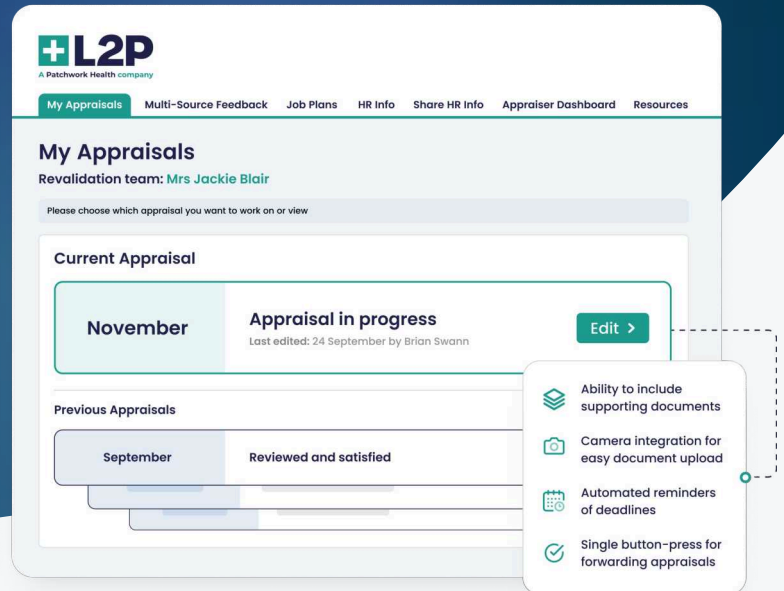
- Manage agency proposals, contracts, and bookings in one platform
- In-system communication, automated visa checks, and secure document storage
- Easily swap between bank and agency views with built-in flexibility

Smart agency management

- Straightforward agency tiering with configurable auto-cascade options
- Access the only vendor management system that includes fully integrated direct engagement contracting, saving you up to 20% instantly in agency costs

Patchwork Appraisals

Reach new standards of care and drive organisation-wide improvements with a more powerful, intuitive and engaging revalidation management suite.



Quick to learn

- Clinicians can learn how to use the system in just 5 minutes and 38 seconds
- Simple, intuitive design for effortless adoption

Secure and centralised

- Appraisal cycles, MSF, notes, and comments stored in one place
- All documentation linked to each clinician's profile for maximum visibility and continuity

Seamless migration

- Our expert team handles all data imports
- No loss of historic information, solving change management headaches

Driving meaningful improvement

- Structured format encourages thoughtful, impactful appraisals
- Transforms a tick-box exercise into a genuine tool for development

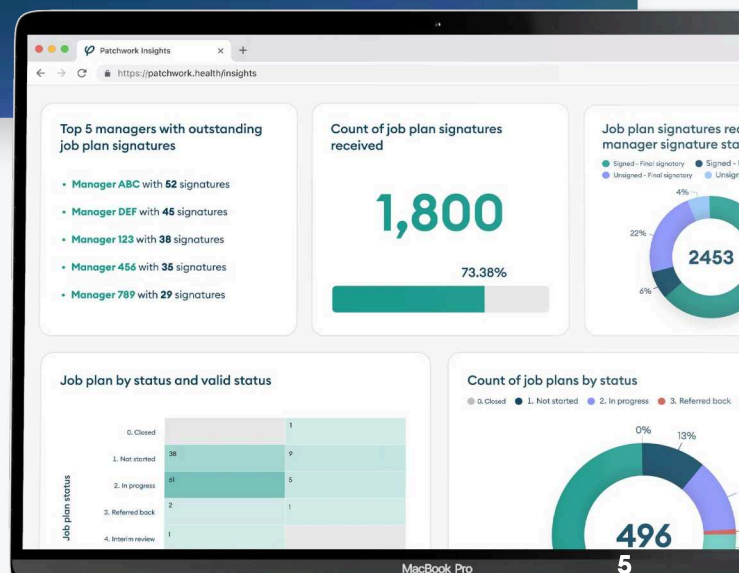
"In my role as Responsible Officer, L2P has saved me literally hundreds of hours. At the same time it's helped us to universally improve the quality of all our appraisals."



Dr Frances Spears
Responsible Officer

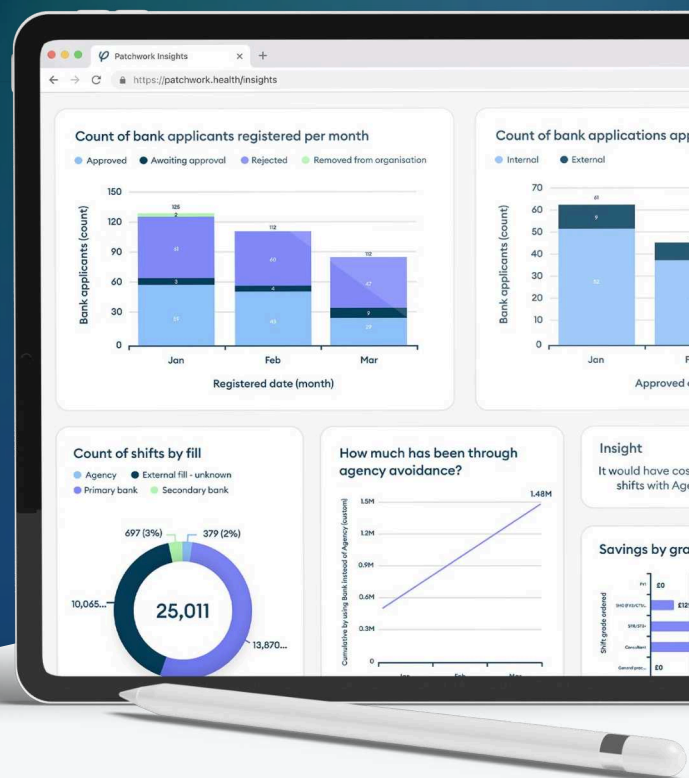
Insight and oversight

- Monitor appraisal completion and quality across services
- Identify trends to inform workforce planning and development
- Support compliance and audit readiness



The data analytics platform that improves decision-making and drives workforce efficiencies on-demand, in one place and accurately

Collaborative, intuitive and proven to reduce manual reporting from hours to minutes.



Fully integrated

Connected to Patchwork's end-to-end suite, with the flexibility to link to other tools when needed.



Secure

Customisable access controls protect sensitive information while ensuring the right teams see the appropriate data.



Made for action

Intuitive dashboards with accurate, live indicators to support better decision-making for every user.



Scalable

Built for growth with continuous development and supported by expert data analysts to drive long-term change.

"Patchwork has been really impactful at King's. The insights unlocked through the extensive range of dashboards has helped us improve decision making and to drive agency spend down. Patchwork Insights was a key determination in our procurement - it's great to see those benefits coming through."

Rob Chidlow
Site Director of Finance

Automate data-led improvements

- Eliminate manual reporting and spreadsheet manipulation
- Automate NHSEI and central returns with ease
- End-to-end data that covers the entire product suite, providing a single source of truth for full visibility

Our unrivalled service

Built by clinicians and workforce experts – from rota managers to staffing coordinators – we understand the everyday challenges of NHS teams. With decades of experience across healthcare, we're building technology that lifts the load, boosts productivity, and helps the NHS thrive with happier, more empowered teams.

Here's how we deliver our solution - supporting your teams every step of the way.



Implementation

Change doesn't have to be difficult

- We evaluate your current ways of working, identifying areas for improvement
- Collaboratively design your new solution, including standardisation of processes (e.g. pay rate harmonisation)
- Manage change with extensive communication support and dedicated team training



Customer success

We go beyond day-to-day technical support

- Ongoing account management to maximise outcomes for clinicians and managers
- Our tech team is available to ensure our products are working for you, all of the time
- Comprehensive engagement and communication plans post go-live
- Transformation projects support your organisation in maximising the success of your digital solutions



Ongoing support

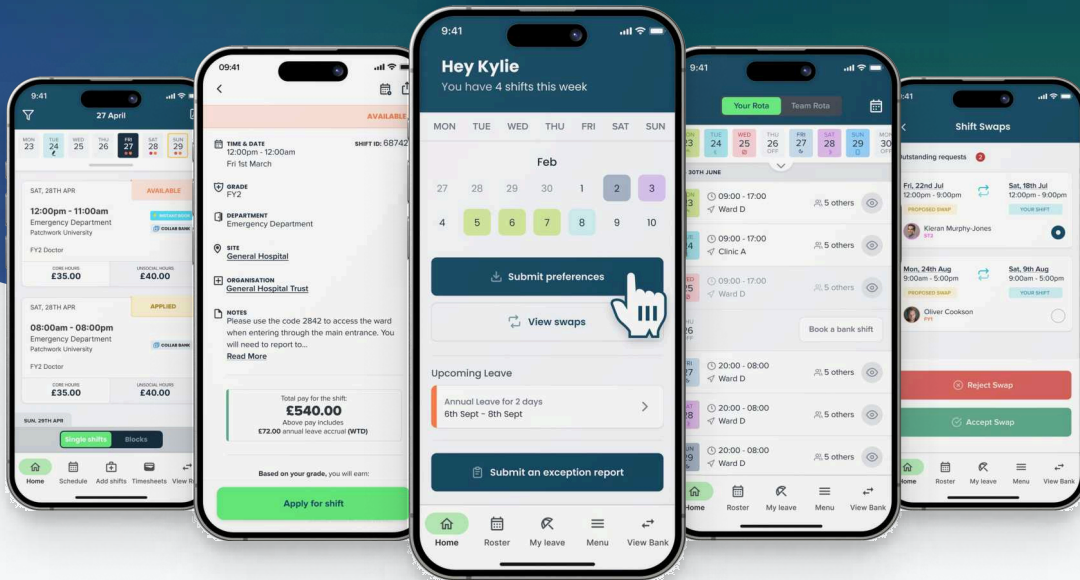
Committed to your success

- Scale our support services up or down to meet fluctuating demand
- Best in-class Customer Care team provides a highly responsive help desk service for users, clinicians and managers
- Build on your solution throughout our partnership and attract thousands of workers through the Patchwork Community, with tailored support from our team



Support flexible working for clinicians

More than 100,000 clinicians are managing where, when and how they're working - all in one place.



Empower clinicians to work flexibly

- Give staff more choice and control with instant shift booking, 24/7
- Reduce admin with built-in planners that track hours, locations, and pay automatically
- Improve engagement and retention with a seamless single onboarding process



Unlock more opportunity across regions

- Enable clinicians to work across multiple organisations with a single login
- Eliminate repeat onboarding and paperwork with secure, reusable credentials
- Broaden your professional development with shifts across different specialties and organisations



Simplify rostering for everyone

- Provide one place for clinicians to manage schedules, leave, and exception reports
- Keep rotas up to date with real-time changes via an easy-to-use mobile app
- Reduce confusion and manual intervention with side-by-side team visibility and leave approvals



Get in touch today for
a demo or to discuss
your requirements

✉ hello@patchwork.health

🌐 patchwork.health

☎ 020 3983 1470

in Patchwork Health

Patchwork