

SYNERGI

YOUR BUSINESS. STRATEGY.

Service Definition

Lot 3: Cloud Support – Microsoft Dynamics 365 Consultancy Services

Your Business.
Protected. Transformed. Powered.



SYNERGI

YOUR BUSINESS. STRATEGY.



- FOUNDED IN 2013
- TRUSTED BY 300+ CUSTOMERS
- AWARD-WINNING TEAM OF 65+
- EMPOWERING ORGANISATIONS TO THRIVE WITH TECHNOLOGY

NEWCASTLE | LONDON | SCOTLAND



SYNERGI

YOUR BUSINESS. STRATEGY.

SENTRI

YOUR BUSINESS. PROTECTED.

MANAGED SERVICES

IT STRATEGY

CYBER SECURITY

CLOUD MIGRATION

DATA PROTECTION

COMMS & VOICE

AGILITI

YOUR BUSINESS. TRANSFORMED.

CLOUD & AI SOLUTIONS

PROCESS & AUTOMATION

AI, APPS & BI

EMPLOYEE EXPERIENCE

PORTFOLIO & PROJECTS

CUSTOM DEVELOPMENT

UNIFI

YOUR BUSINESS. POWERED.

BUSINESS APPLICATIONS & AI

BUSINESS CENTRAL

SALES, SERVICE & MARKETING

REPORTING & ANALYTICS

INTEGRATION

TOOLS & AUTOMATION

ADOPTION & CHANGE MANAGEMENT | PROJECT DELIVERY | SERVICE MANAGEMENT

ITIL ALIGNED HELPDESK, SUPPORT & TRAINING

Service Overview

Design, Implementation and Support services for organisations wishing to implement Microsoft Dynamics 365 for Business Central, Sales, Customer Service, Field Service and Customer Insights.

Features

- Discovery and Engagement sessions
- Onsite Training workshops
- AGILE Project Management
- Internal Testing
- Handover Documentation

Benefits

- Consultants who understand processes throughout public & commercial sectors
- Focus on end customer journey and outputs
- Improved Organisational Efficiency
- Integration to Backend Systems

Outcomes For Our Customers



Increased Cost Saving



Increased Efficiencies



Improved Security Posture



Trusted Partnership



Greater Operational Officiencies



Peace Of Mind



Greater Compliance



Happier Staff



Improved Customer Experience



Increased Productivity



Reduced Risk



Valuable, actionable Insights