

SYNERGI

YOUR BUSINESS. STRATEGY.

Service Definition

Lot 2b: Software as a Service (SaaS) – Microsoft 365

Your Business.
Protected. Transformed. Powered.



SYNERGI

YOUR BUSINESS. STRATEGY.



- FOUNDED IN 2013
- TRUSTED BY 300+ CUSTOMERS
- AWARD-WINNING TEAM OF 65+
- EMPOWERING ORGANISATIONS TO THRIVE WITH TECHNOLOGY

NEWCASTLE | LONDON | SCOTLAND



SYNERGI

YOUR BUSINESS. STRATEGY.

SENTRI

YOUR BUSINESS. PROTECTED.

MANAGED SERVICES

IT STRATEGY

CYBER SECURITY

CLOUD MIGRATION

DATA PROTECTION

COMMS & VOICE

AGILITI

YOUR BUSINESS. TRANSFORMED.

CLOUD & AI SOLUTIONS

PROCESS & AUTOMATION

AI, APPS & BI

EMPLOYEE EXPERIENCE

PORTFOLIO & PROJECTS

CUSTOM DEVELOPMENT

UNIFI

YOUR BUSINESS. POWERED.

BUSINESS APPLICATIONS & AI

BUSINESS CENTRAL

SALES, SERVICE & MARKETING

REPORTING & ANALYTICS

INTEGRATION

TOOLS & AUTOMATION

ADOPTION & CHANGE MANAGEMENT | PROJECT DELIVERY | SERVICE MANAGEMENT

ITIL ALIGNED HELPDESK, SUPPORT & TRAINING

Service Overview

Microsoft 365 provides industry leading productivity and collaboration tools for teams. Delivering the power of cloud productivity to organisations of all sizes, combining Microsoft Office desktop suite with cloud-based versions of next-generation communications and collaboration services, including Exchange, SharePoint, Teams & OneDrive, Entra ID and Intune.

Features

- Business class email, calendars and web browser
- File storage and sharing; share, track and control documents
- Team sites, project collaboration; organise documents, tasks and conversations

Benefits

- Access from anywhere
- Robust security and reliability
- Highly resilient infrastructure
- No longer have to buy and configure a server

Outcomes For Our Customers



Increased Cost Saving



Increased Efficiencies



Improved Security Posture



Trusted Partnership



Greater Operational Officiencies



Peace Of Mind



Greater Compliance



Happier Staff



Improved Customer Experience



Increased Productivity



Reduced Risk



Valuable, actionable Insights