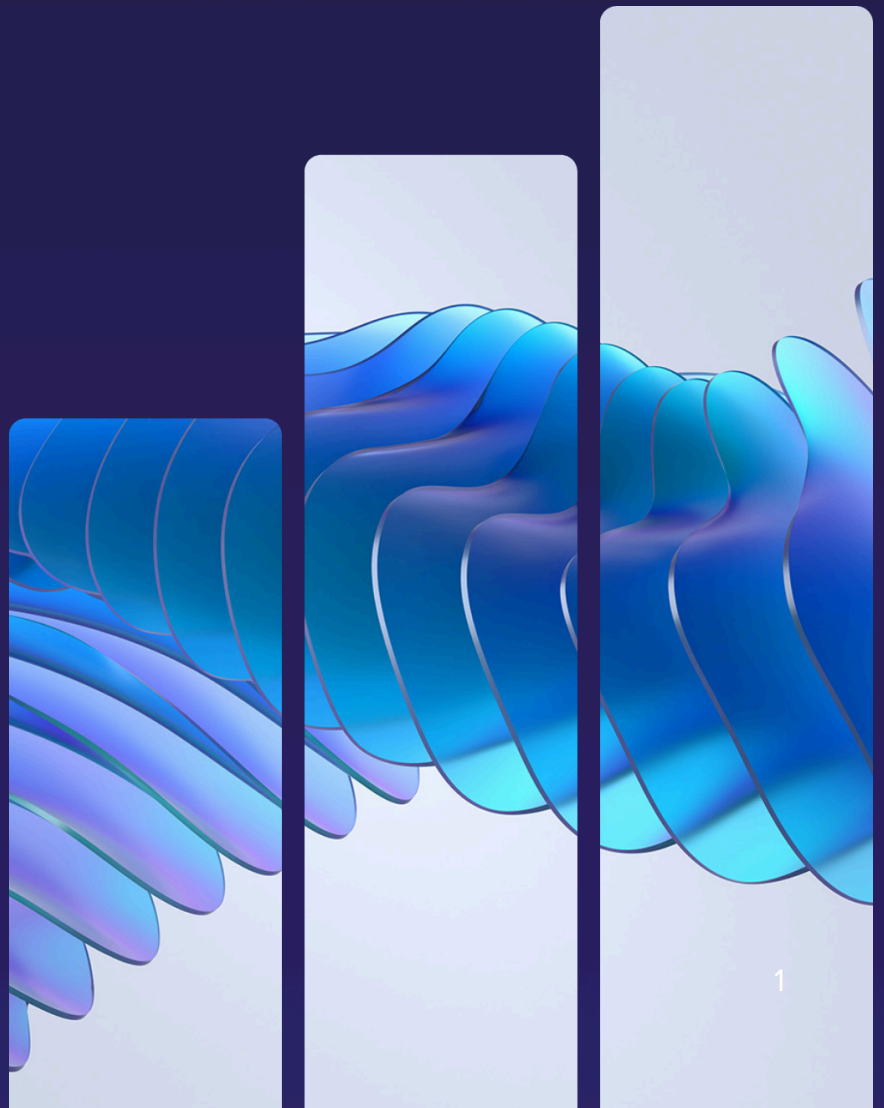


Cloud Set Up and Migration - Service Definition



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This service outlines a comprehensive approach to moving a client's environment or applications to the cloud, covering the entire lifecycle from initial review to post-migration readiness.

The key components of this service include:

Data auditing and organising

Reviewing and cataloguing existing data assets, determining their relevance, quality, and location. This includes identifying sensitive data, data owners, and establishing a plan for data cleansing, classification, and retention to ensure only necessary and compliant data is moved to the cloud.

Data/information structure design

Designing the target cloud environment's data architecture, including storage solutions, database types, and folder hierarchies. This ensures the new structure is optimised for performance, security, cost-efficiency, and user accessibility in the cloud environment.

Engagement and communication planning

Developing a comprehensive strategy to manage and communicate with all stakeholders throughout the migration process. This includes defining communication channels, setting expectations, providing regular updates, and managing change to ensure smooth user adoption and minimise disruption.

Project management and governance

Providing dedicated oversight and coordination of all migration activities. This encompasses defining project scope, timelines, resource allocation, risk management, and establishing clear decision-making processes to ensure the project is delivered on time and within budget.

Service optimisation/right sizing

Analysing the resource requirements of applications and workloads to select the most appropriate and cost-effective cloud services. This process ensures that compute, storage, and networking resources are correctly provisioned (right-sized) to meet performance demands without unnecessary expenditure, often leading to ongoing cost management strategies.

Mobilisation coordination

Focusing on the practical readiness and execution phases, including setting up the necessary cloud infrastructure, tools, and access controls. This component coordinates the technical teams and schedules the actual migration events to ensure a seamless transition from the legacy environment to the new cloud platform.

Other

This category covers auxiliary or custom services required for the specific client's migration, which may include training, post-migration support, security hardening, or integration with existing on-premises systems.