

G-Cloud 15

Umbraco Heartcore



Umbraco Heartcore Overview

Umbraco Heartcore is a cloud-native, headless content management platform that enables organisations to manage content centrally and deliver it across multiple digital channels via APIs. It is designed for modern, composable architectures where content must be reused across websites, mobile applications, portals and third-party systems.

Built on Microsoft Azure, Umbraco Heartcore provides a scalable, resilient and secure SaaS platform, supporting REST and GraphQL APIs, role-based access control, and strong content governance. It is well suited to organisations seeking flexibility, performance and integration with wider digital ecosystems.

Cantarus can provision Umbraco Heartcore and support organisations through implementation, integration and ongoing operation of the platform.

Umbraco Partnership

Cantarus is a long-standing Umbraco Contributing Platinum Partner—Umbraco’s highest tier of partnership—and the first agency to achieve dual transatlantic Platinum status.

Our expertise spans the full lifecycle of Umbraco delivery, from discovery, UX and implementation through to optimisation, governance and ongoing support. We support large-scale, business-critical Umbraco platforms for 40+ organisations,

Our team includes multiple Umbraco Certified Professionals, with two developers recognised as Umbraco MVPs (Most Valuable People)—an accolade held by around 100 practitioners globally. As a Contributing Partner, we maintain a close working relationship with Umbraco HQ in Odense, staying aligned to best practice and the product roadmap, and ensuring we can draw on specialist input where needed. This gives our clients added confidence that support, maintenance and enhancements will be delivered using proven patterns, with strong engineering standards and a focus on long-term maintainability.

Umbraco Cloud Packages

Umbraco Heartcore is available in multiple subscription tiers, allowing organisations to scale capacity and features based on usage and complexity. Packages are licensed directly by Umbraco and are priced separately from Cantarus services.

Heartcore packages typically vary based on:

- API usage and request volumes
- Content and asset capacity
- Environment configuration
- Support and service levels

Cantarus will advise on the most appropriate Heartcore package based on functional requirements, anticipated traffic, integration needs and future growth.

Umbraco Heartcore Services

Cantarus provides end-to-end services to support Umbraco Heartcore, from initial setup through to long-term optimisation. Services include:

- Provisioning and configuration of Umbraco Heartcore environments
- Solution architecture and technical design
- Content modelling and content migration
- Integration with frontend frameworks, websites, mobile apps and portals
- Integration with CRM, marketing automation and line-of-business systems
- Ongoing support, maintenance and continuous improvement

Services can be delivered via fixed-scope projects, Timebank, Timeblock or Continuous Improvement engagements, aligned to ISO 27001 and ISO 9001 accredited delivery processes.



Cantarus are a collective of strategic consultants, creatives and technologists blending digital strategy with craft to act as an amplifier for our client’s ambitions. We help our clients understand their audiences’ needs, optimise their investment in technology, drive meaningful engagement and offer deeply personalised end-user experiences. Our experience enables us to work across the entire digital ecosystem and we thrive on challenging projects that require a diverse skillset and close collaboration with our clients.

We’re an independent, full-service agency wholly owned by our employees and with locations in the UK, Europe and the US. Our ownership structure is highly advantageous; we have no tactical pressure – e.g., short-term financial targets – from external investors and zero bank debt. This facilitates strategic thinking combined with rapid decision-making and agility, enabling us to make long-term investments in our relationships with clients, our people, and our technology; we believe this ultimately leads to dramatically better results for all parties.

Our people are at the heart of everything we are and we’re extremely proud that so many talented and diverse individuals have elected to work and grow with us. We provide a true meritocracy where skillsets are continually honed, challenged, and expanded; a place to do the best and most rewarding work of our people’s careers whilst having a great time doing so.

We believe our deep cross-sector expertise, including membership, commercial, government, public sector, charitable and not-for-profit organisations, is truly unique in the UK. This experience gives us the ability to offer our clients knowledge and best practice from outside their sector.

Our client portfolio includes diverse commercial, Not for Profit (NFP) and public sector organisations in the UK, EMEA and the USA. In the UK, we are proud to have been accepted onto the Crown Commercial Services G-Cloud framework, enabling us to offer our services to the UK governmental organisations and the public sector.

Security Accreditation

Cantarus are ISO 9001 (quality), ISO 27001 (security) and Cyber Essentials Plus certified; demonstrating our commitment to placing information security and quality management at the centre of services we provide. Our data protection, communications and freedom on information practices are reviewed on an annual basis. We maintain and execute a number of internal policies around GDPR and Data Protection that each team within the business is responsible for executing, with managers of each team accountable for implementation.

We work closely with a number of government bodies and local authorities. As such, we're well versed in the extensive regulatory and compliance standards imposed upon suppliers, including GDPR and the DPA.



The logo consists of the word "cantarus" in a white, lowercase, sans-serif font, centered within a white-outlined rectangular box that is slightly tilted to the right.

cantarus

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