



CelloSoftware

Pricing Document



Online Leave Management and Staff Development System
Effective 2026

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Prologue

The general pricing policy is set in order not to exploit but to provide a fair service for a fair price. We have worked with the NHS and provided IT solutions for over 25 years. With our system, the price you see is the price you pay. **There are no hidden costs or additional payments.**

When comparison is made with the prices of other systems, please note that our system

- **Online Paperless Leave Management System, tracker2, encompasses a**
- ***local meeting attendance monitoring module***
- ***expenses module***

These modules are integral to the system and there are ***no additional charges*** levied for their use. Cello Software will constantly strive to keep tracker2 as the best value for money software in this category.

Pricing

The price is dependent on the number of users entered on the system and there is no additional cost for the size of an organisation. Consequently, this translates into a much lower cost to the client.

There is **no limit** to the number of administrators who can be added to the system.

System Component	Leave Management Per individual /per year	Local Meeting Attendance System	Expenses Module	Trainer Accreditation Per individual /per year (Optional)**	Portfolio Per individual /per year (Optional) **
Annual Licence	£18*	£0	£0	£4	£3
Annual Hosting	£0	£0	£0	£0	£0
Annual Support	£0	£0	£0	£0	£0
Annual Upgrades	£0	£0	£0	£0	£0
Setup Charge	£1600	£0	£0	£0	£0

*Our charge **excluding VAT** starts at £4.700 per annual contract to include, ***Annual Licence, Hosting, Backup, annual Support and Upgrades, for a maximum of 250 individuals.*** There is no up-front purchase price to the system.

Discount for the National Health Service is available.

- There are no other hidden charges
- Additional individuals can be added to the system but attract additional cost at the rate of £500/per 50 entrants. This is sensitively adjusted down in order not to disadvantage large organisations.
- **For entrants more than 1000 individuals there is a generous volume discount resulting in the price dropping to £8 per individual /per year for the Leave

- Management System.
- Administrator user accounts are not capped and are included free within the system cost.

What is included in the price of the annual licence?

Tracker2 is a real cloud system with nothing to install on client computers. All aspects of the system are available to use through a single login for a single charge. However, it's not just the system you have purchased, our service and support throughout the process of purchasing, commissioning, use and renewal or termination is friendly, efficient and client centred. We'll be with you every step of the way.

All data are backed up in the UK on secure dedicated servers. The cost of hosting, backup and server maintenance is included in the price.

What is not included is the cost of additional support such as site visits, major upgrades, and requests for major additional features. All this is agreed with the client as and when a request is made, or a new service is offered.

Additional Services

The following services are usually required when the system is initiated in the first year.

Service			
Initial Training*	£600 /2 Hours	£800 /3 Hours	£900 /5 Hours
Subsequent Training	£650/2 hours		
Import of Data and commissioning**	£ 1600		
Demonstration of the System***	£0		

* Provided training takes place within a radius of 200 miles from one of our offices, there will be no charge made for travel. Beyond 200 miles charges may be levied.

** A simple import of demographic data presented in the required format. Variation to the format of the data and import of additional variables will need to be discussed with Cello Software.

*** There is no fee chargeable for demonstrating the System. There is an optional minimal charge to subsidise travel, refundable if the system is purchased.

Contact

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