

Pricing **Gateway[®]**

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1 Document Control

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3 Introduction

This solution/service definition document has been collated for use with the Digital Marketplace – G-Cloud 15 – Software as a Service (SaaS) Framework.

4 Gateway Solution Pricing Guide

Gateway® is a Software-as-a-Service (SaaS) subscription-based solution, where the price is based upon Registered Patient Population, as recorded by NHS England (<https://digital.nhs.uk/data-and-information/publications/statistical/patients-registered-at-a-gp-practice/>)

Description	Minimum Term	Cost
Gateway Licence (including Full Implementation, Training and Support)	≤12 months	£0.25 per patient population
Gateway Licence (including Full Implementation, Training and Support)	>12 months	£0.20 per patient population

5 Rate Card

Our approach at Accenda has always been to identify the needs of our customers and through a consultative process, to tailor our offering to meet these needs. As a standard our man-days are based on the following scale:

Description	0-20 man-days	21-50 man-days	51-100 man-days	101+ man-days
Digital Health Consultant	£1,200	£1,100	£1000	£900
Software architect	£1,000	£900	£800	£700
Software developer	£800	£700	£600	£500

6 Common Standards for Day Rates

Consultant's Working Day	7.5 hours exclusive of travel and lunch
Working Week	Monday to Friday (excluding national holidays)
Office Hours	0900 - 1730
Travel, Subsistence & Mileage	To be agreed on a case by case basis with the customer
Professional Indemnity Insurance	Included in day rate

7 Ordering and Sales process

As our services are bespoke, some upfront consultancy work and investigation is required in order to ensure that our services are tailored exactly to the customer's needs to ensure that we have all the necessary knowledge and understanding to deliver the service.

Customers are able to initiate this by submitting a request to frameworks@accenda.co.uk. Accenda will contact the customer within three working days of receiving the request and make the necessary arrangements for an initial assessment visit. The initial visit will allow us to assess the ongoing process and timetable for establishing and commencing the delivery of the service as well as the initial stage on the process of fully understanding the needs and requirements of the customer

8 Invoicing

All invoicing for recurring services is quarterly in advance and all invoices are payable within 30 days of date of invoice. Where additional one-off project, other services or volume-based recurring services are provided to the Customer then these will be billed monthly in arrears but will also be payable 30 days from date of invoice.

9 General Pricing Notice

This document is to be used as a pricing guide with the price structure shown covering the base level service provided and is to be used for consultative purposes only. Accenda have made reasonable endeavours to ensure the accuracy and presentation of understanding at time of press but accept no liability for the contents of the document at that time or as a result of any subsequent changes.