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Lot 2a Infrastructure Software as a Service (iSaaS) Services pricing

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CloudSec Ops

Baseline Pricing

Tier	Scope	Monthly_Price_GBP
SOC Core	SIEM monitoring & reporting	3000
SOC Enhanced	Threat hunting & investigation	4250
SOC Advanced	XDR & active response	6000

Volumetric Scali ng

Environment Size	Definition	Adjustment
Small	Up to 100 log sources	Base
Medium	101–300 log sources	20%
Large	301–600 log sources	40%
Extra Large	600+ log sources	60%

CloudSec Ops – Out of Hours Wrap Around Service

Depending on operational tempo of client but typically 50% of Cloud SecOps pricing

Virtual Desktop Infrastructure

Service	Unit	Price (£)	Notes
VDI Base Desktop (Windows 11)	Per desktop / month	67,68	Includes Windows 11, 2 vCPU, 8 GB RAM, 64 GB storage
VDI Additional vCPU	Per vCPU / month	6	For higher performance desktops
VDI Additional Memory	Per GB / month	6	Scales beyond base allocation
VDI Storage	Per GB / month	0,12	Charged above 64 GB included storage

Managed MS Defender

Core Managed Defender Service

Service	Unit	Price
Managed Microsoft Defender – Essentials	Per tenant / month	£1,200
Managed Microsoft Defender – Advanced	Per tenant / month	£2,500
Managed Microsoft Defender – Premium (24×7 SOC)	Per tenant / month	£4,500

Tiers

Essentials

- Onboarding and baseline configuration
- Defender policy tuning (initial)
- Alert triage during business hours
- Monthly security summary

Advanced

- Continuous alert monitoring
- Threat investigation and analysis
- Incident response support
- Policy optimisation and tuning
- Monthly service review

Premium

- 24×7 monitoring and response
- Advanced threat hunting
- Incident containment guidance
- Named security service manager
- Monthly and quarterly assurance reporting

Per-Endpoint / User Management (Optional)

Service	Unit	Price
Managed Defender per Endpoint	Per endpoint / month	£6
Managed Defender for Identity	Per user / month	£3
Managed Defender for Office 365	Per user / month	£2
Managed Defender for Cloud Apps	Per user / month	£2

Onboarding & Configuration

Service	Unit	Price
Initial Defender Onboarding (single tenant)	One-off	£3,000
Advanced Environment Hardening	One-off	£2,500
Integration with SIEM (e.g. Sentinel)	One-off	£2,000

Incident & Specialist Support (Optional)

Service	Unit	Price
Incident Response (remote)	Per day	£1,200
Threat Hunting (proactive)	Per day	£1,100
Post-Incident Review & Lessons Learned	Fixed price	£1,500

Commercial Notes

- Microsoft licences are **not included**
- Service available **pay-as-you-go**, no minimum term
- UK-based delivery and support
- Remote delivery unless otherwise agreed
- Volume discounts may be applied at call-off
- Prices represent **maximum framework prices**

Traceable Time as a Service

Service	Unit	Price
Hoptroff Time-as-a-Service – Standard	Per month	£1,250
Hoptroff Time-as-a-Service – High Availability	Per month	£2,000
Hoptroff Time-as-a-Service – Ultra-Resilient	Per month	£3,500

Included:

- Secure, managed time distribution service
- UK-hosted service delivery
- API access for time synchronisation
- Monitoring and service management
- Standard support

Precision Time Distribution Options

Service	Unit	Price
Precision Time API Access	Included	£0
Secure Network Time Feed (NTP/PTP)	Per month	£500
High-Precision Time Feed (sub-microsecond)	Per month	£1,500

Security and Assurance Add-Ons

Service	Unit	Price
Cryptographically Assured Time Source	Per month	£750
Independent Time Integrity Monitoring	Per month	£500
Secure Key Management for Time Services	Per month	£400

Onboarding and Configuration

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Service	Unit	Price
Service Onboarding & Configuration	One-off	£2,500
Integration Support (API / Network)	Per day	£900

Service	Unit	Price
Standard Support (Business Hours)	Included	£0
Enhanced Support (24×7)	Per month	£750
Service Review & Assurance Reporting	Per review	£1,000

DR Data replication and protection Veeam backup Service

Service Tier	Scope	Monthly_Price_GBP
Core	Backups & annual test	1500
Enhanced	Immutable backups & biannual tests	2750
Advanced	Tiered recovery & simulations	4250

Environment Size	Definition	Adjust-ment
Small	Up to 20 sys-tems	Base
Medium	21–50 systems	25%
Large	51–100 sys-tems	50%
Extra Large	100+ systems	75%

Microsoft 365 Backup

Service	Unit	Price (£)	Notes
Microsoft 365 Backup (Veeam Backup for Microsoft 365)	Per user / month	2,98	Managed backup service. Microsoft 365 licences excluded. Requires additional archive/backup storage
Pricing Notes			
Pricing is per protected Microsoft 365 user and includes backup, retention management, and restore support. Service delivered as a managed operational service under Lot 3.			