



Multiplying Project Impact

MetricsLed PROJECT

Service Information



Principles *for*
Digital Development
Page 1 of 4

MetricsLed is a trading name of Skotkonung Ltd.
registered in England and Wales. Registration number 07893442

MetricsLed™ PROJECT



About Us

MetricsLed-Project (ML-P) is a versatile and well-rounded Software-as-a-Solution (SaaS) package. ML-P offers adaptable solutions for Grant and Programme Management, ensuring robust security and compliance aligned with government and multilateral funding standards. ML-P has a strong history with numerous large scale humanitarian aid and grants; providing assurance for fair and transparent procedures in some of the most challenging environments around the globe.

So why use ML-P?

- **Purpose-Built for Aid & Development** - Tailored workflows and modules.
- **Proven Track Record** - Trusted by NGOs, UN agencies, and government bodies since 2018, managing £1.637bn in grants.
- **Deep Domain Expertise** - Our team combines decades of experience in Information Security, Data Management/Migration, Grant Programming, Finance, Risk & Audit, MREL and more.
- **Security & Compliance** - Role-based access controls, end-to-end audit trails, and strict adherence to government and multilateral funding standards.



Testimonial

"MLP provides structure, control and consistency in application of our processes, with a clear audit trail. It also provides analytics that help us track trends and risks in our portfolio, informing strategic decision-making and risk management actions. As a Fund Manager, this gives me a high degree of confidence that we are discharging our fiduciary duties efficiently and effectively."

- Project Manager on Live Programme using ML-P

Key Features

Dashboarding

- Real-time visibility into MREL, financials, risk profiles and other critical KPIs
- Customisable views for internal teams and external stakeholders

Risk Management

- Safeguarding dashboards with heatmap indicators
- Automated alerts for emerging risks and compliance breaches

Supply Chain Compliance

- Visibility of entire supply chain
- Centralised performance assessments & compliance.

Monitoring, Research, Evaluation and Learning

- End-to-end results frameworks, data collection and analysis
- Publish lessons learned and impact reports—both quantitative and qualitative

Due Diligence and Grant awards

- Flexible multistage open or closed tender workflows
- Staged process: Pre-qualification → Opportunity Advertisement → Auditable Assessment → Award & Contracting

Work Planning and Delivery Monitoring

- Step-by-step project planning and milestone tracking
- Automated reporting, workflows and delivery status updates

Financial Management

- Budget planning, expenses & approval
- Integrated receipts/contracts repository
- Analytics: Budget vs Actual, cash-flow forecasting



www.metricsled.com



contact@metricsled.com

SERVICE PROVISION

The service is developed, maintained and supported by MetricsLed, a trading name of Skotkonung Ltd. Skotkonung is an IT solutions company, focused on the design, implementation and support of secure, web-based operational management and information systems. MetricsLed PROJECT was previously listed as Touchstone Review.

HOSTING

The software services are hosted in the UK.

ACCESS

PROJECT can be accessed through all standard browsers.

SERVICE LEVELS

The uptime service target is 99.9% 24/7 except during maintenance periods.

MAINTENANCE

Planned maintenance is carried out between 9pm and 6am UK time. Users are provided with 48 hours' notice of planned maintenance.

CONTINUITY

MetricsLed has in place a business continuity plan and ensures that trained staff are available to ensure business continuity. Full back-up of client data is taken weekly with daily incremental back-up.

ASSURANCE

MetricsLed is ISO 9001 and 27001 certified and has an information security management system, which is subject to periodic review and annual external audit.

ON-BOARDING

Clients are assigned an account manager. The account manager will organise training for up to five client administrators. 12 hours of training are included in the licence. Further training is available as agreed with the client. Data can be migrated at a charge.

USER SUPPORT

Telephone and email user support is available on UK business days between 9am and 5pm.

Two hours per month of user support are included in the licence.

ON-LINE SUPPORT

Instructions for use of the software are available on-line from within the software.

OFF BOARDING



Principles for
Digital Development
Page 3 of 4

MetricsLed is a trading name of Skotkonung Ltd.
Registered in England and Wales. Registration number 07893442

On service close-down, a copy of client owned data can be provided. On written confirmation for the client, user access to the system is removed.

