



G-CLOUD 15

ORACLE APPLICATIONS

2025

ORACLE

Partner





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ABOUT DSP



DSP is a leading Cloud Services Provider specialising in the design, delivery, and management of business-critical data platforms across Oracle, Microsoft, AWS, and Google Cloud environments. With decades of experience and deep technical expertise, DSP helps organisations modernise, optimise, and secure their infrastructure, wherever it resides.

As a trusted Oracle Partner, Microsoft Solutions Partner, AWS Select Partner, and Google Cloud Partner, DSP delivers end-to-end services that empower customers to harness the full potential of multi-cloud ecosystems. From cloud migration and database modernisation to 24x7 managed services and proactive optimisation, DSP ensures performance, resilience, and cost-efficiency at

every stage of the digital journey.

Our mission is simple: to help businesses innovate faster, operate smarter, and achieve more through intelligent cloud solutions backed by world-class service and industry-recognised expertise.

Service Offering



SERVICES OVERVIEW

DSP Oracle Apps services listed on G Cloud 15

- EBS Archiving & Self-service
- Oracle E-Business Suite Support & Optimisation
- E-Business Suite (EBS) Upgrades
- E-Business Suite (EBS) Difusion Migrations
- E-Business Suite (EBS) On Premise to Cloud Migrations
- E-Business Suite (EBS) Integrations with Third Party Systems
- E-Business Suite (EBS) Implementations
- E-Business Suite (EBS) Purge
- E-Business Suite (EBS) Reporting
- E-Business Suite (EBS) Extensions
- Oracle Applications Modernisation Service
- Legacy App Containerisation & DevOps
- Business Intelligence (OBIEE / Hyperion) Support
- Hyperion Support Services
- Hyperion to Oracle Cloud (OCI) Migration
- Oracle Primavera to Oracle Cloud (OCI) Migration
- Oracle Primavera Extensions
- Primavera Support Services
- JD Edwards Support Services
- JD Edwards to Oracle Cloud (OCI) Migration
- PeopleSoft Support Services
- PeopleSoft to Oracle Cloud (OCI) Migration
- Fusion Applications: Oracle ERP Cloud Implementation
- Fusion Applications: Oracle ERP Cloud Managed Services
- Fusion Applications: Oracle HCM Cloud Implementation
- Fusion Applications: Oracle HCM Cloud Managed Services
- Fusion Applications: Oracle SCM Cloud Implementation
- Fusion Applications: Oracle SCM Cloud Managed Services
- Application Migration Service

Service Summary

DSP's Oracle E-Business Suite (EBS) Services provide end-to-end expertise across the full lifecycle of Oracle EBS environments, from implementation and integration through to optimisation and ongoing managed support.

As an Oracle Partner with extensive experience across public and private sector organisations, DSP delivers secure, compliant, and performance-optimised Oracle EBS services aligned with modern digital transformation goals.

Our Oracle EBS portfolio spans:

- Upgrades and Migrations
- Implementations and Integrations
- Managed Services and Optimisation
- Purge, Archiving, and Reporting
- Custom Extensions and Enhancements

DSP's services ensure your E-Business Suite remains reliable, secure, cost-effective, and fully aligned with business and regulatory requirements, whether deployed on-premises, on Oracle Cloud Infrastructure (OCI), or in a hybrid environment.

Service Overview

DSP provides comprehensive Oracle EBS consultancy, project delivery, and managed support services tailored to each organisation's environment, including:

- Upgrades: End-to-end delivery of EBS upgrades to the latest supported release, ensuring compatibility, stability, and functional enhancements while reducing downtime risk.
- Migrations: Migration of Oracle EBS environments to new platforms or Oracle Cloud Infrastructure (OCI), including replatforming, rehosting, or hybrid architecture design.
- Implementations: Design and delivery of new Oracle EBS implementations, including requirements analysis, solution design, configuration, and testing.

- **Integrations:** Seamless integration with third-party systems (e.g., HR, Finance, CRM, Procurement, and BI platforms) using Oracle Integration Cloud (OIC), APIs, and EBS adapters.
- **Managed Services:** 24/7 proactive monitoring, incident management, and performance tuning of Oracle EBS environments delivered by DSP's certified support team.
- **Purge & Archiving:** Data management and archival strategies that reduce operational overheads and improve system performance while maintaining compliance with data retention policies.
- **Reporting:** Advanced reporting and analytics services leveraging Oracle BI tools, Discoverer replacement, and integration with Oracle Analytics Cloud (OAC).
- **Extensions:** Development and deployment of tailored EBS extensions and customisations that extend core functionality without compromising upgrade paths.
- **Optimisation:** Continuous improvement services focused on cost reduction, performance enhancement, and improved user experience.

Service Features and Benefits

Feature	Benefit
End-to-end EBS lifecycle services	Single trusted partner for all Oracle EBS requirements — from strategy through to daily operations.
Cloud-ready design	Migrate and optimise EBS for Oracle Cloud Infrastructure or hybrid deployments.
Certified Oracle expertise	Access to Oracle-certified consultants, DBAs, and developers with decades of EBS experience.
Proactive managed service	24/7 monitoring, health checks, and performance reviews ensure service continuity and stability.
Customisable engagement models	Choose from project-based delivery, managed service retainers, or outcome-focused engagements.
Data purge and archiving	Maintain performance and compliance through structured data management.
Continuous optimisation	Improve performance, lower costs, and enhance business agility through ongoing system refinement.

Service Options

Project Delivery Services

- EBS upgrade and migration planning
- Platform and architecture design
- Implementation and configuration
- System integration and testing
- Data migration and validation
- Go-live and hypercare support

Managed Services

- Proactive monitoring and incident response
- Patch and release management
- Performance optimisation
- Security management and compliance reviews
- SLA-driven service delivery
- Regular service reviews and reporting

Optimisation and Enhancement

- Functional and technical assessments
- Automation and process streamlining
- Reporting and analytics enhancement
- Custom development and APEX integration
- Cloud readiness assessment and planning

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
- Definition of service scope, KPIs, and success metrics
- Handover to delivery or managed service teams
- Knowledge transfer and access setup

Offboarding

- Full documentation handover
- Transition support to customer or alternative provider
- Secure data and credential handback
- Knowledge transfer sessions as required

Service Delivery and Support

- Delivery model: Remote, hybrid, or on-site as required
- Support hours: 24/7 coverage available (standard: 8x5)
- Support channels: Service desk portal, phone, email
- Service levels: Defined per SLA (response, resolution, and escalation times)
- Reporting: Monthly performance, availability, and capacity reports

Pricing

Pricing is based on the chosen engagement model:

- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

Full pricing available on the G-Cloud 15 portal or via DSP's commercial team.

Service Summary

DSP provides comprehensive consultancy, delivery, and management services across the entire Oracle Fusion Applications suite, helping organisations maximise the value of their Oracle Cloud investment.

Our services cover Implementations, Migrations, Integrations, Managed Services, Reporting, Extensions, Optimisation, and Upgrades across Oracle Fusion ERP, HCM, SCM, and CX.

As a Gartner-recognised Oracle Cloud Managed Services Provider (MSP) and long-standing Oracle Partner, DSP combines technical excellence with business process understanding to ensure every Fusion environment is secure, performant, and fully aligned with strategic objectives.

We help organisations at any stage of their Fusion journey, from first-time implementation through to optimisation and ongoing management.

Service Features

DSP's Oracle Fusion Applications services include:

1. Implementation Services

- Full lifecycle implementation of Oracle Fusion ERP, HCM, SCM, and CX modules
- Solution design aligned to business goals and industry best practices
- Configuration, data migration, and user enablement
- Integration of Fusion Applications with other Oracle and non-Oracle systems (e.g., Azure AD, third-party payroll, CRM, or analytics platforms)
- Comprehensive testing, training, and go-live support

2. Upgrade and Migration Services

- Migration from on-premise Oracle E-Business Suite or legacy ERP to Oracle Fusion Cloud Applications

- Version and quarterly update management, with automated regression testing support
- Data mapping and cleansing, interface rationalisation, and cutover planning
- Hybrid architecture design for customers maintaining coexistence models (e.g., EBS Financials with Fusion HCM)

3. Integration Services

- Design and development of integrations using Oracle Integration Cloud (OIC)
- REST and SOAP API-based connections to third-party and on-premise systems
- Data synchronisation and orchestration across HR, Finance, and Supply Chain processes
- Implementation of event-driven or workflow-based integrations for automated business operations

4. Managed Services

- 24x7 proactive monitoring, incident management, and functional support for Oracle Fusion Applications
- Management of quarterly updates, security patches, and configuration reviews
- SLA-backed service delivery aligned with ITIL best practice
- Continuous service improvement to optimise performance, usability, and adoption
- Optional add-ons including out-of-hours support and release impact assessment

5. Reporting and Analytics

- Configuration of Oracle Transactional Business Intelligence (OTBI) and BI Publisher reports
- Development of dashboards, KPIs, and visual analytics using Oracle Analytics Cloud (OAC)
- Integration with external BI platforms and data lakes
- Data modelling and validation for improved decision-making

6. Extension and Customisation

- Development of custom extensions using Oracle Visual Builder Studio and APEX
- Enhancements that respect Oracle's "no code/low code" and upgrade-safe principles
- UI customisation, additional workflows, and validation logic
- Continuous innovation and automation initiatives aligned with business priorities

7. Optimisation and Continuous Improvement

- Performance benchmarking and configuration optimisation
- Functional health checks and usage analysis
- Licensing and cost optimisation reviews
- Business process re-engineering and automation recommendations

Service Benefits

- Faster time-to-value: Proven methodology for rapid, low-risk deployments.
- Reduced operational overhead: DSP's managed service model reduces internal support burdens.
- Improved reliability: Proactive monitoring, update management, and support from certified Oracle specialists.
- Scalable and secure: Solutions designed to grow with your business, leveraging Oracle's secure Cloud infrastructure.
- Business alignment: Continuous improvement to ensure Fusion Applications evolve with organisational change.

Service Options

- Advisory & Assessment Services: Pre-implementation workshops, readiness assessments, and roadmap planning.
- Project Delivery Services: End-to-end delivery using DSP's proven Oracle project framework.
- Co-Managed Services: Shared responsibility models for customers retaining partial in-house capability.
- Fully Managed Services: Complete functional and technical ownership of the Oracle Fusion environment.

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
- Definition of service scope, KPIs, and success metrics
- Handover to delivery or managed service teams
- Knowledge transfer and access setup

Offboarding

- Full documentation handover
- Transition support to customer or alternative provider
- Secure data and credential handback
- Knowledge transfer sessions as required

Pricing

Pricing is based on the chosen engagement model:

- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

Full pricing available on the G-Cloud 15 portal or via DSP's commercial team.

Service Summary

DSP provides comprehensive professional and managed services for Oracle JD Edwards EnterpriseOne and World environments, helping organisations modernise, optimise, and manage their ERP landscape across on-premise, hybrid, and cloud platforms.

As an Oracle Partner and Gartner-recognised Oracle Cloud Managed Services Provider (MSP), DSP combines deep technical expertise with a proven delivery framework to ensure JD Edwards environments remain secure, performant, and aligned with business objectives.

Our offerings span Upgrades, Migrations, Managed Services, Integrations, Implementations, Reporting, Extensions, Archiving, and Optimisation, designed to support every stage of the JD Edwards lifecycle, from transformation to ongoing management.

Service Features

DSP's Oracle JD Edwards services include:

1. Implementation Services

- Full lifecycle JD Edwards EnterpriseOne implementations tailored to your industry and operating model
- System configuration and module deployment across Financials, Supply Chain, Manufacturing, and HR
- Functional design workshops, data migration, and user training
- Coexistence strategies with Oracle Cloud Applications (Fusion ERP, HCM, SCM, CX) for hybrid ERP models

2. Upgrade and Migration Services

- Upgrades to the latest JD Edwards EnterpriseOne release, ensuring Oracle support compliance and access to new functionality
- Cloud migration services — lift-and-shift, re-platforming, or hybrid cloud design on Oracle Cloud Infrastructure (OCI)

- Data conversion, testing automation, and upgrade impact analysis
- Streamlined migration from JD Edwards World to EnterpriseOne

3. Integration Services

- Development of integrations between JD Edwards and other Oracle or third-party systems
- Use of Orchestrator Studio, REST APIs, and Oracle Integration Cloud (OIC) for process automation
- Design of hybrid data models supporting real-time reporting and analytics
- Integration of JD Edwards with Oracle Cloud services such as OAC, OIC, and Autonomous Database

4. Managed Services

- 24/7 proactive monitoring, incident management, and administration for JD Edwards environments
- Application, database, and infrastructure management delivered under ITIL-aligned processes
- Patch management, security reviews, and performance optimisation
- Flexible support tiers, including out-of-hours and co-managed options
- Regular service reporting and continuous improvement planning with a dedicated Service Delivery Manager (SDM)

5. Reporting and Analytics

- Design and optimisation of One View Reporting (OVR) and BI Publisher reports
- Integration with Oracle Analytics Cloud (OAC) and third-party BI platforms
- Development of dashboards, KPIs, and interactive visualisations
- Data warehouse and ETL integration for cross-system analytics

6. Extensions and Customisation

- Creation of upgrade-safe extensions using JD Edwards Orchestrations, UX One, and EnterpriseOne Tools
- UI modernisation, workflow automation, and role-based personalisations
- Low-code extensions and complementary applications developed using Oracle APEX or Visual Builder

- Validation of all customisations against Oracle's continuous delivery model

7. Optimisation and Continuous Improvement

- Performance tuning and workload optimisation for JD Edwards and underlying Oracle Database environments
- Functional health checks and usage analysis to identify improvement opportunities
- Cloud cost and licensing optimisation
- Process automation, DevOps, and digital transformation enablement through JDE Orchestrator

8. Archiving and Purge Services

- Data archiving strategies that improve system performance and maintain compliance
- Historical data retention aligned to corporate and regulatory policies
- Reduction of storage overheads and improvement of reporting efficiency
- Implementation of purge routines with minimal business disruption

Service Benefits

- Reduced operational risk: Modernised, compliant, and secure JD Edwards environments.
- Enhanced efficiency: Automated processes and performance-tuned systems.
- Lower total cost of ownership: Cloud-ready architectures and optimised licensing.
- Proactive management: 24/7 monitoring, patching, and improvement initiatives.
- Future-ready ERP: Roadmaps for integration with Oracle Cloud and digital innovation.

Service Options

- Advisory Services: Roadmapping, readiness assessments, and architectural design.
- Project Delivery: End-to-end upgrade, migration, or implementation projects.
- Co-Managed Services: Shared operational model for in-house and DSP support teams.
- Fully Managed Services: Comprehensive outsourcing of JD Edwards operations.

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
- Definition of service scope, KPIs, and success metrics
- Handover to delivery or managed service teams
- Knowledge transfer and access setup

Offboarding

- Full documentation handover
- Transition support to customer or alternative provider
- Secure data and credential handback
- Knowledge transfer sessions as required

Pricing

Pricing is based on the chosen engagement model:

- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

Full pricing available on the G-Cloud 15 portal or via DSP's commercial team.

Service Summary

DSP delivers expert consulting, modernisation, and managed services for Oracle PeopleSoft environments, helping organisations extend the value of their ERP investment while preparing for a cloud-enabled future.

As an Oracle Partner and Gartner-recognised Oracle Cloud Managed Services Provider (MSP), DSP supports customers across all stages of their PeopleSoft journey, from on-premise optimisation to migration, integration, and management in the cloud.

Our services encompass Upgrades, Migrations, Managed Services, Integrations, Implementations, Reporting, Extensions, Archiving, and Optimisation, ensuring PeopleSoft environments remain secure, performant, and strategically aligned with business goals.

Service Features

DSP's Oracle PeopleSoft services include:

1. Implementation Services

- Full lifecycle PeopleSoft implementations across HCM, Financials, Campus Solutions, and Supply Chain modules
- Solution design aligned with organisational goals and best practice business processes
- Configuration, data migration, and functional setup
- Integration with Oracle and third-party systems for HR, payroll, and analytics
- User enablement and change management to ensure successful adoption

2. Upgrade and Migration Services

- PeopleTools and Application upgrades to maintain Oracle support compliance and access new functionality
- Modernisation of legacy environments with PeopleSoft Update Manager (PUM) and Selective Adoption strategy

- Cloud migration to Oracle Cloud Infrastructure (OCI) for improved scalability, security, and performance
- Data migration and validation, testing automation, and cutover planning
- Hybrid architecture design for coexistence with Oracle Fusion Applications

3. Integration Services

- Design and development of integrations using Integration Broker, REST APIs, and Oracle Integration Cloud (OIC)
- Synchronisation of PeopleSoft data with other enterprise applications (e.g., Azure AD, payroll, CRM, and analytics tools)
- Automation of business processes across HR, Finance, and Supply Chain workflows
- Event-driven architecture and middleware configuration for real-time data exchange

4. Managed Services

- 24/7 proactive monitoring and administration for PeopleSoft environments
- Incident, problem, and change management aligned with ITIL best practices
- Functional and technical support, including patching, cloning, and refresh management
- Managed upgrades, PUM maintenance, and update testing
- SLA-driven service delivery supported by a dedicated Service Delivery Manager (SDM)
- Optional co-managed or fully outsourced models

5. Reporting and Analytics

- Configuration and optimisation of nVision, BI Publisher, and Pivot Grid reports
- Integration with Oracle Analytics Cloud (OAC) and external BI platforms
- Development of dashboards, KPIs, and ad-hoc reporting for decision support
- Data warehouse design and data model optimisation for analytics readiness

6. Extensions and Customisation

- Development of upgrade-safe customisations leveraging PeopleTools framework
- Creation of Fluid UI pages, components, and custom workflow automation
- Low-code extensions through Oracle APEX and Visual Builder for hybrid cloud use cases
- Validation and testing to maintain compliance with Oracle's selective adoption model

7. Archiving and Purge Services

- Implementation of data archiving strategies to reduce database footprint and improve system performance
- Historical data retention aligned with business and regulatory compliance requirements
- Design and deployment of purge routines to maintain optimal performance and manage storage costs

8. Optimisation and Continuous Improvement

- Performance tuning for PeopleSoft Application Server, Process Scheduler, and Oracle Database
- Functional and technical health checks to identify efficiency opportunities
- Cost and licensing optimisation for PeopleSoft and the underlying technology stack
- Process automation and digital transformation enablement through PeopleSoft Fluid and Orchestrator tools

Service Benefits

- Future-ready ERP: Enable continuous innovation and prepare for cloud coexistence or migration.
- Reduced operational overhead: Proactive monitoring and management by Oracle-certified experts.
- Improved performance: Optimised PeopleSoft infrastructure and application performance.
- Lower total cost of ownership: Cloud-enabled design and automated update strategies.
- Business alignment: Continuous service improvement to ensure PeopleSoft evolves with organisational needs.

Service Options

- Advisory & Assessment Services: Health checks, readiness assessments, and modernisation roadmaps.
- Project Delivery Services: End-to-end upgrade, migration, or implementation delivery.
- Co-Managed Services: Shared operational model between internal and DSP teams.
- Fully Managed Services: Complete functional, technical, and infrastructure management by DSP.

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
- Definition of service scope, KPIs, and success metrics
- Handover to delivery or managed service teams
- Knowledge transfer and access setup

Offboarding

- Full documentation handover
- Transition support to customer or alternative provider
- Secure data and credential handback
- Knowledge transfer sessions as required

Pricing

Pricing is based on the chosen engagement model:

- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

Full pricing available on the G-Cloud 15 portal or via DSP's commercial team.

Service Summary

DSP provides end-to-end professional and managed services for Oracle Primavera — the leading enterprise project and portfolio management (EPPM) solution for complex, multi-project environments.

As an Oracle Partner and Gartner-recognised Oracle Cloud Managed Services Provider (MSP), DSP helps organisations maximise the value of Primavera across on-premise, hybrid, and Oracle Cloud Infrastructure (OCI) deployments.

Our services cover Implementations, Migrations, Managed Services, Integrations, Upgrades, Reporting, Extensions, Archiving, and Optimisation, ensuring that Primavera environments deliver the visibility, control, and scalability required for effective project delivery and strategic planning.

Service Features

DSP's Oracle Primavera services include:

1. Implementation Services

- End-to-end implementation of Primavera P6, Unifier, and Primavera Cloud (P6 EPPM, P6 Professional, Primavera Portfolio Management)
- Solution design tailored to project management methodologies (e.g., PRINCE2, PMBOK, Agile)
- Configuration of project structures, roles, permissions, and enterprise data
- Integration with Oracle ERP systems (E-Business Suite, Fusion ERP, JD Edwards, and PeopleSoft)
- User training, adoption support, and governance setup for consistent portfolio management

2. Upgrade and Migration Services

- Upgrades from legacy Primavera versions to the latest on-premise or cloud release

- Modernisation of legacy environments with PeopleSoft Update Manager (PUM) and Selective Adoption strategy
- Migration to Oracle Primavera Cloud on Oracle Cloud Infrastructure (OCI) for improved scalability and security
- Data migration and validation from P6 Professional or EPPM to Cloud
- Assessment and delivery of hybrid solutions combining on-prem and OCI environments
- Automated upgrade impact testing and validation

3. Integration Services

- Integration of Primavera with ERP, HR, and financial systems to ensure unified project and resource management
- Design and deployment using Oracle Integration Cloud (OIC) or REST APIs
- Integration with Oracle Analytics Cloud, APEX, and third-party tools such as Power BI, ServiceNow, or MS Teams
- Real-time data exchange and workflow automation between project, cost, and schedule systems

4. Managed Services

- 24/7 proactive monitoring and management of Primavera environments
- Application, database, and infrastructure support aligned to ITIL best practice
- Patching, upgrades, and quarterly release management for Primavera Cloud
- Functional and technical support with defined SLAs and escalation paths
- Governance and reporting through a dedicated Service Delivery Manager (SDM)
- Optional co-managed or fully outsourced operational models

5. Reporting and Analytics

- Configuration and enhancement of Primavera Analytics, BI Publisher, and Oracle Analytics Cloud (OAC) dashboards
- Portfolio and project performance dashboards for executive and operational users
- KPI development for schedule adherence, cost performance, and resource utilisation
- Data visualisation and trend analysis to support data-driven decision-making

6. Extensions and Customisation

- Custom workflow development within Primavera Unifier for project approvals and capital planning

- Extension of Primavera capabilities using Oracle APEX or Visual Builder for hybrid cloud environments
- Form and UI customisations while maintaining Oracle compliance and upgrade-safe design principles
- Integration of Primavera with collaboration tools and document management platforms

7. Optimisation and Continuous Improvement

- Performance tuning for application, database, and integration layers
- Process and configuration reviews to enhance usability and adoption
- Automation of manual processes such as cost approvals or resource allocation
- Cloud cost and licensing optimisation for Primavera Cloud and OCI infrastructure

Service Benefits

- Improved project control: Enhanced visibility across programmes, resources, and budgets.
- Reduced risk: Proactive monitoring and governance reduce schedule and cost variance.
- Future-ready architecture: Cloud-enabled, scalable, and secure Primavera deployments.
- Operational efficiency: Simplified management and improved collaboration between project teams.
- Lower total cost of ownership: Modern, optimised solutions supported by DSP's Managed Services model.

Service Options

- Advisory & Assessment Services: Health checks, readiness assessments, and modernisation roadmaps.
- Project Delivery Services: End-to-end upgrade, migration, or implementation delivery.
- Co-Managed Services: Shared operational model between internal and DSP teams.
- Fully Managed Services: Complete functional, technical, and infrastructure management by DSP.

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
- Definition of service scope, KPIs, and success metrics
- Handover to delivery or managed service teams
- Knowledge transfer and access setup

Offboarding

- Full documentation handover
- Transition support to customer or alternative provider
- Secure data and credential handback
- Knowledge transfer sessions as required

Pricing

Pricing is based on the chosen engagement model:

- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

Full pricing available on the G-Cloud 15 portal or via DSP's commercial team.

Service Summary

DSP delivers end-to-end consulting, implementation, and managed services for Oracle Hyperion, empowering organisations to improve financial planning, consolidation, and reporting through world-class Enterprise Performance Management (EPM) solutions.

As an Oracle Partner and Gartner-recognised Oracle Cloud Managed Services Provider (MSP), DSP helps customers modernise and manage their Hyperion environments across on-premise, hybrid, and Oracle Cloud Infrastructure (OCI) deployments.

Our services span Implementations, Migrations, Upgrades, Integrations, Managed Services, Reporting, Extensions, Optimisation, and Archiving, ensuring customers achieve reliable performance, compliance, and strategic financial insight.

Service Features

DSP's Oracle Hyperion services include:

1. Implementation Services

- Full lifecycle delivery of Oracle Hyperion Planning, Financial Management (HFM), Profitability and Cost Management, and Essbase
- Design and configuration of planning models, data integrations, and consolidation workflows
- Business logic, calculation scripts, and dimensional modelling aligned with financial processes
- Integration with ERP systems (e.g., Oracle E-Business Suite, Fusion, JD Edwards, and PeopleSoft)
- Testing, training, and user enablement for seamless adoption

2. Upgrade and Migration Services

- Upgrades to the latest Hyperion releases for improved performance and security

- Migration from on-premise Hyperion to Oracle EPM Cloud or OCI-hosted environments
- Modernisation of legacy architecture, including consolidation of multiple environments
- Data migration and reconciliation, ensuring integrity across financial and planning data
- End-to-end transition support including testing, validation, and go-live management

3. Integration Services

- Data integration using FDMEE, ODI, EPM Integration Agent, or Oracle Integration Cloud (OIC)
- Synchronisation between Hyperion and ERP, HR, or data warehouse systems
- Real-time data feeds for planning, forecasting, and consolidation processes
- Streamlined workflows to ensure consistent and auditable data movement across applications

4. Managed Services

- 24/7 monitoring and support for Hyperion applications, databases, and infrastructure
- Incident, problem, and change management under ITIL-aligned processes
- Environment administration including patching, cloning, and performance tuning
- Application-level functional support (metadata management, security, and automation)
- Quarterly reviews and continuous improvement planning led by a dedicated Service Delivery Manager (SDM)
- Optional co-managed or fully outsourced models to suit customer needs

5. Reporting and Analytics

- Configuration and optimisation of Financial Reporting, Smart View, BI Publisher, and Oracle Analytics Cloud (OAC)
- Development of management dashboards, KPI scorecards, and executive reports
- Integration with enterprise BI systems for unified financial and operational insight
- Data visualisation and self-service reporting for finance and non-finance users alike

6. Extensions and Automation

- Development of automation scripts for data loads, calculations, and report distribution
- Workflow extensions and process automation using Groovy, EPM Automate, or REST APIs

- Custom dashboards and user interfaces developed using Oracle APEX or Visual Builder
- Integration of EPM data with AI/ML models for predictive forecasting and scenario modelling

7. Optimisation and Continuous Improvement

- Performance and scalability reviews for large Hyperion and Essbase deployments
- Functional and process health checks to identify and eliminate inefficiencies
- Cost and licensing optimisation, including Oracle Cloud migration readiness assessments
- Implementation of modernisation initiatives such as automated reconciliation and continuous forecasting

8. Archiving and Purge Services

- Data archiving strategies that maintain compliance and improve performance
- Storage optimisation through data lifecycle management and compression techniques

Service Benefits

- Enhanced financial control: Accurate, auditable, and timely planning and consolidation.
- Reduced risk: Proactive monitoring, patching, and compliance support.
- Lower total cost of ownership: Cloud-optimised design and automation reduce overheads.
- Faster decision-making: Real-time reporting and analytics across all business functions.
- Future-ready: Seamless integration with Oracle Cloud EPM and OCI platforms.

Service Options

- Advisory & Assessment Services: Health checks, readiness assessments, and modernisation roadmaps.
- Project Delivery Services: End-to-end upgrade, migration, or implementation delivery.
- Co-Managed Services: Shared operational model between internal and DSP teams.
- Fully Managed Services: Complete functional, technical, and infrastructure management by DSP.

Onboarding and Offboarding

Onboarding

- Discovery workshop to review current state and requirements
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Pricing

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- Fixed-price projects – for defined upgrades, migrations, or implementations
- Time and materials – for ad-hoc consultancy and technical support
- Managed service retainers – for ongoing operational management
- Flexible commercial models aligned to government procurement frameworks

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BUYER RESPONSIBILITIES

Please refer to the Terms and Conditions associated with this service on the Platform. These terms may include additional Buyer obligations or costs that are not detailed elsewhere.

The Buyer responsibilities as part of this service with DSP are as follows:

- Provide all reasonably requested resources, stakeholders, information, and materials promptly to support service delivery.
- Assign appropriate process and subject matter experts to collaborate with DSP in designing the solution.
- Supply business users to perform user acceptance testing according to the agreed plan.
- Procure all necessary software licenses and subscriptions, including SaaS, PaaS, and IaaS, ensuring all environments are provisioned for security and performance to meet Buyer requirements.
- Provide access to existing systems or data required for migration purposes.
- Supply test instances of any third-party systems necessary for testing inbound or outbound interfaces.
- Make relevant employees available for training as needed.
- Ensure the Buyer's project team is empowered to make timely decisions to facilitate smooth progress.
- Fulfil all obligations outlined in the Agreement clauses and associated Schedules.
- Comply with applicable laws and regulations, and direct DSP regarding any business-specific processes and procedures that must be followed.
- Review and sign off all deliverables promptly based on agreed acceptance criteria.

If these responsibilities do not align with your expectations, please contact DSP to discuss potential adjustments to our approach.

PROTECTION OF DATA

DSP places data protection at the core of every engagement, ensuring all services are designed and managed in line with UK public sector security standards, including GDPR, ISO 27001, and the Government's Cloud Security Principles.

SKILLS & KNOWLEDGE TRANSFER

DSP recognises that skills and knowledge transfer is a fundamental part of delivering G-Cloud services to public sector clients. Wherever possible and applicable, knowledge transfer is incorporated into the service delivery plan agreed at the start of each engagement. Our consultants and engineers have significant experience in providing effective skills transfer to public sector organisations operating within the G-Cloud framework.

To ensure consistency and effectiveness, DSP utilises a structured approach tailored to the specific topic, identified skills gaps, and individual client needs. This approach follows our proven Assess-Plan-Implement framework, which guides the entire knowledge transfer process, from understanding objectives and planning training delivery to executing and evaluating success. This framework is designed to empower public sector teams to sustain and drive ongoing change long after the formal service period ends, fully aligned with G-Cloud best practices.

ACCREDITATIONS & ADVOCACY

DSP are a trusted and accredited partner with over 25 years of experience designing, implementing, and supporting Cloud solutions across a wide range of industry sectors. We hold numerous expertise certifications; our UK-based teams of experts hold over 1500 certifications combined and regularly complete the latest training and certifications.



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ORDERING & INVOICING

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements for our service in more detail.

FURTHER INFORMATION

For more information about this or any of our G-Cloud services, please contact our G Cloud Team.

Phone: +44 (0) 203 880 1686

Email: gcloud@dsp.co.uk including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.





LET'S WORK TOGETHER

+44 (0) 203 880 1686

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