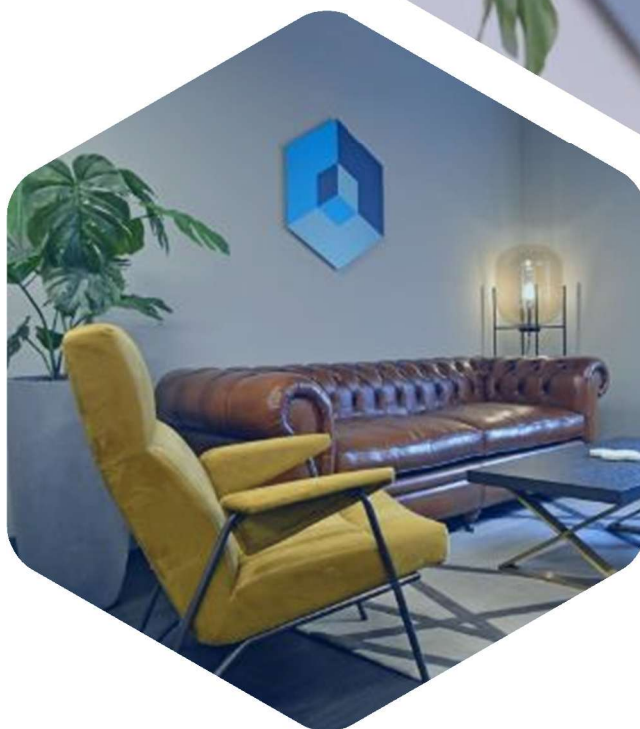


Valto

Dynamics 365 Health Check

G-Cloud 15 Service Description



Valto build the intelligent workplace of the future

Powered by Microsoft



Microsoft 365



SharePoint



Power Apps



Teams



Azure



Intune



Copilot



Viva

Valto is a Microsoft specialist committed to helping customers get more from Microsoft.

As a Microsoft Solutions Partner, we are experts in Microsoft Technologies including Modern Workplace, Microsoft 365, Azure, Business Applications, Data & AI.

One of our primary goals is to help "Change the World" by Impacting 1 million lives positively through social initiatives and working with non-profits.

Our Vision



Best place to work



Biggest and best projects



Happiest Customers



Change the World



Best Culture



Best Talent



MODERN WORKPLACE

DEVELOPING INTRANET, DOCUMENT MANAGEMENT AND HYBRID WAYS OF WORKING SOLUTIONS USING MICROSOFT TEAMS, SHAREPOINT, VIVA, AND OTHER MICROSOFT 365 SERVICES



MICROSOFT 365 & AZURE

ASSISTING ORGANISATIONS MANAGING DEVICES INCLUDING DESKTOPS / MOBILES AND MIGRATING TRADITIONAL SERVERS INFRASTRUCTURE TO THE AZURE PUBLIC CLOUD



BUSINESS APPLICATIONS

PROVIDING DEVELOPMENT SOLUTIONS AROUND THE MICROSOFT POWER PLATFORM INCLUDING POWER APPS, POWER BI AND POWER AUTOMATE



DATA & AI

PROVIDING AI SOLUTIONS INCLUDING FABRIC, POWER BI, AZURE PRO CODE DEVELOPMENT AND COPILOT



MANAGED SERVICES

PROVIDING MANAGED SERVICES FOR ALL THE PILLARS OUTLINED INCLUDING IT SUPPORT FOR ORGANISATIONS.

Microsoft Solutions Partners



 **Microsoft**
Solutions Partner
Modern Work

Specialist
Adoption and Change
Management

Microsoft Solutions Partner in Modern Work

Modern Work Solution Partners have demonstrated the capabilities to deploy for SMB & Enterprise based on performance, skilling and customer success.

We also hold the less common [Microsoft Adoption and Change Management Advanced Specialization](#), which, in short, means that our projects stand an extremely high chance of successful adoption.

Microsoft Solutions Partner in Digital & App Innovation

As a Solutions Partner for Digital & App Innovation we have demonstrated our broad capability to help customers build, run, and manage applications across multiple clouds, on premises, and at the edge.

Additionally, we hold the [Low Code Application Development Advanced Specialization](#) which includes Microsoft Power Apps and Microsoft Power Automate, to rapidly develop custom and flexible low-code line-of-business solutions.

 **Microsoft**
Solutions Partner
Digital & App Innovation
Azure

Specialist
Low Code Application
Development

Service Description

Summary

Valto's Dynamics 365 Health Check helps organisations assess performance, configuration, and alignment of their Dynamics 365 environment including Business Central. Through an objectives-led workshop and detailed assessment, we provide clear recommendations to improve reliability, adoption, and business value.

Service Details

The Dynamics 365 Health Check is a structured engagement designed to evaluate an existing Dynamics 365 environment against business and operational objectives. It begins with a workshop to understand intended outcomes, current usage, and success measures across the organisation.

Following the workshop, Valto conducts a detailed assessment covering configuration, data quality, security, integrations, customisations, and usage. This includes Dynamics 365 applications such as Business Central, Sales, Customer Service, Field Service, Finance, Supply Chain Management, and Project Operations, where applicable. Our assessment combines technical review with insights into user behaviour and business processes. This ensures recommendations are practical, achievable, and aligned with how Dynamics 365 is used day to day.

Valto produces a detailed health check report outlining findings, risks, and prioritised recommendations. These can be implemented by internal teams or delivered by Valto through a fixed price engagement to support agreed objectives.

Service features

- Objectives-led discovery and stakeholder workshop
 - Review of Dynamics 365 configuration and usage
 - Data quality and structure assessment
 - Security, roles, and access review
 - Integration and customisation evaluation
 - Performance and stability assessment
 - Governance and lifecycle management review
 - Identification of risks and improvement opportunities
 - Alignment with Microsoft best practices
 - Prioritised recommendations and actions
-

Service benefits

- Identifies issues impacting Dynamics performance
 - Aligns Dynamics usage with business objectives
 - Improves system reliability and stability
 - Reduces security and governance risks
 - Improves user adoption and experience
 - Supports informed optimisation decisions
 - Enables confident internal ownership
 - Improves return on Dynamics investment
 - Highlights quick wins and long-term improvements
 - Provides clear next steps for optimisation
-

Service constraints

The Dynamics 365 Health Check is typically delivered remotely but can be delivered onsite by agreement. The service includes assessment and recommendations only and does not include remediation unless separately agreed. Access to Dynamics 365 environments, system documentation, and stakeholder input is required. Recommendations reflect findings at the time of assessment and agreed objectives.

Case Studies



Chester Zoo Case Study

Reducing waste through an efficient uniform ordering app to save money.

Chester Zoo staff members needed a way to keep track of previous orders and collections and an easier way to approve or reject any uniform related requests.

Click [here](#) to read.

City of London Case Study

The City of London previously managed its gardens with pen and paper.

Their goal was simple: build a Microsoft Power App solution that would streamline garden management for London's fieldworkers and administrators alike. The solution would have to be easy to use, scalable, and securely available on employee mobile devices.

Click [here](#) to read.



North Wales Fire and Rescue Services Case Study

NWFRS enhances emergency response with secure intranet deployment.

NWFRS needed to upgrade their on-premises information systems. By leveraging existing Microsoft 365 licenses, NWFRS achieved streamlined workflows and improved communication without incurring extra costs.

