Valto

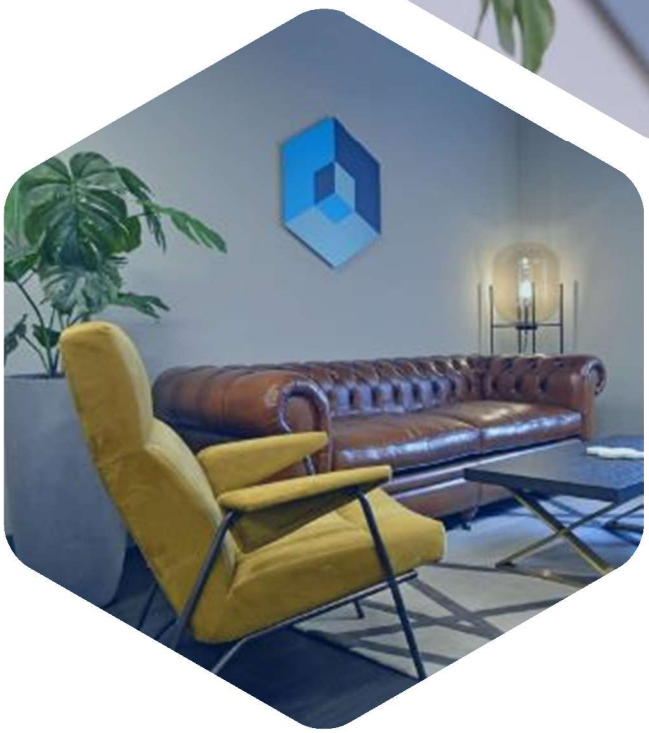
Microsoft Teams Health Check

G-Cloud 15 Service Description











Valto

Valto build the intelligent workplace of the future

Powered by Microsoft

Microsoft 365 · SharePoint · Power Apps · Teams · Azure · Intune · Copilot · Viva

Valto is a Microsoft specialist committed to helping customers get more from Microsoft.

As a Microsoft Solutions Partner, we are experts in Microsoft Technologies including Modern Workplace, Microsoft 365, Azure, Business Applications, Data & AI.

One of our primary goals is to help "Change the World" by Impacting 1 million lives positively through social initiatives and working with non-profits.

Our Vision

- Best place to work
- Biggest and best projects
- Happiest Customers
- Change the World
- Best Culture
- Best Talent

MODERN WORKPLACE

DEVELOPING INTRANET, DOCUMENT MANAGEMENT AND HYBRID WAYS OF WORKING SOLUTIONS USING MICROSOFT TEAMS, SHAREPOINT, VIVA, AND OTHER MICROSOFT 365 SERVICES

MICROSOFT 365 & AZURE

ASSISTING ORGANISATIONS MANAGING DEVICES INCLUDING DESKTOPS / MOBILES AND MIGRATING TRADITIONAL SERVERS INFRASTRUCTURE TO THE AZURE PUBLIC CLOUD

BUSINESS APPLICATIONS

PROVIDING DEVELOPMENT SOLUTIONS AROUND THE MICROSOFT POWER PLATFORM INCLUDING POWER APPS, POWER BI AND POWER AUTOMATE

DATA & AI

PROVIDING AI SOLUTIONS INCLUDING FABRIC, POWER BI, AZURE PRO CODE DEVELOPMENT AND COPILOT

MANAGED SERVICES

PROVIDING MANAGED SERVICES FOR ALL THE PILLARS OUTLINED INCLUDING IT SUPPORT FOR ORGANISATIONS.

Microsoft Solutions Partners



Microsoft Solutions Partner in Modern Work

Modern Work Solution Partners have demonstrated the capabilities to deploy for SMB & Enterprise based on performance, skilling and customer success.

We also hold the less common Microsoft Adoption and Change Management Advanced Specialization, which, in short, means that our projects stand an extremely high chance of successful adoption.

Microsoft Solutions Partner in Digital & App Innovation

As a Solutions Partner for Digital & App Innovation we have demonstrated our broad capability to help customers build, run, and manage applications across multiple clouds, on premises, and at the edge.

Additionally, we hold the Low Code Application Development Advanced Specialization which includes Microsoft Power Apps and Microsoft Power Automate, to rapidly develop custom and flexible low-code line-of-business solutions.

Service Description

Summary
Valto's Microsoft Teams Health Check helps organisations assess the effectiveness, governance, and adoption of their Teams environment. Through an objectives-led workshop and detailed assessment, we provide clear recommendations to improve performance, security, and collaboration.

Service Details
The Microsoft Teams Health Check is a structured engagement designed to evaluate an existing Microsoft Teams environment against business objectives. It begins with a workshop to understand how Teams is intended to support communication, collaboration, and productivity across the organisation.
Following the workshop, Valto carries out a detailed health check covering Teams configuration, governance, security, usage, and integration with Microsoft 365. We identify issues that may impact performance, compliance, user experience, or long-term manageability.
Our assessment combines technical review with insights into user behaviour and ways of working. This ensures recommendations are practical, achievable, and directly aligned with the objectives agreed during the workshop.
Valto produces a detailed health check report outlining risks, issues, and prioritised recommendations. These can be implemented by internal teams or delivered by Valto through a fixed price engagement to support the agreed outcomes.

Service features
- Objectives-led discovery and stakeholder workshop
- Review of Microsoft Teams configuration and settings
- Governance, lifecycle, and policy assessment
- Security and compliance review
- Usage, adoption, and engagement analysis
- App, meeting, and calling configuration review
- Identification of risks and improvement opportunities
- Alignment with Microsoft 365 best practices
- Prioritised recommendations and actions
- Fixed price implementation options

Service benefits
- Identifies issues affecting Teams performance
- Aligns Teams improvements with business objectives
- Reduces governance and security risks
- Improves user experience and adoption
- Provides clear, prioritised improvement actions
- Supports informed decision-making on next steps
- Enables internal teams to act confidently
- Improves return on Teams investment
- Highlights quick wins and longer-term improvements
- Provides clarity on cost and effort required

Service constraints
The Microsoft Teams Health Check is typically delivered remotely but can be delivered onsite by agreement. The service includes assessment and recommendations only and does not include remediation unless separately agreed. Access to relevant Microsoft 365 environments, reporting data, and stakeholders is required. Recommendations reflect findings at the time of assessment and agreed objectives.

Case Studies



Chester Zoo Case Study

Reducing waste through an efficient uniform ordering app to save money.

Chester Zoo staff members needed a way to keep track of previous orders and collections and an easier way to approve or reject any uniform related requests.

Click here to read.

City of London Case Study

The City of London previously managed its gardens with pen and paper.

Their goal was simple: build a Microsoft Power App solution that would streamline garden management for London's fieldworkers and administrators alike. The solution would have to be easy to use, scalable, and securely available on employee mobile devices.

Click here to read.





North Wales Fire and Rescue Services Case Study

NWFRS enhances emergency response with secure intranet deployment.

NWFRS needed to upgrade their on-premises information systems. By leveraging existing Microsoft 365 licenses, NWFRS achieved streamlined workflows and improved communication without incurring extra costs.