

INFORM HEALTH

Software to support delivery of sexual healthcare.



Inform Personal Health Records Inform Partner Notification Service Definition

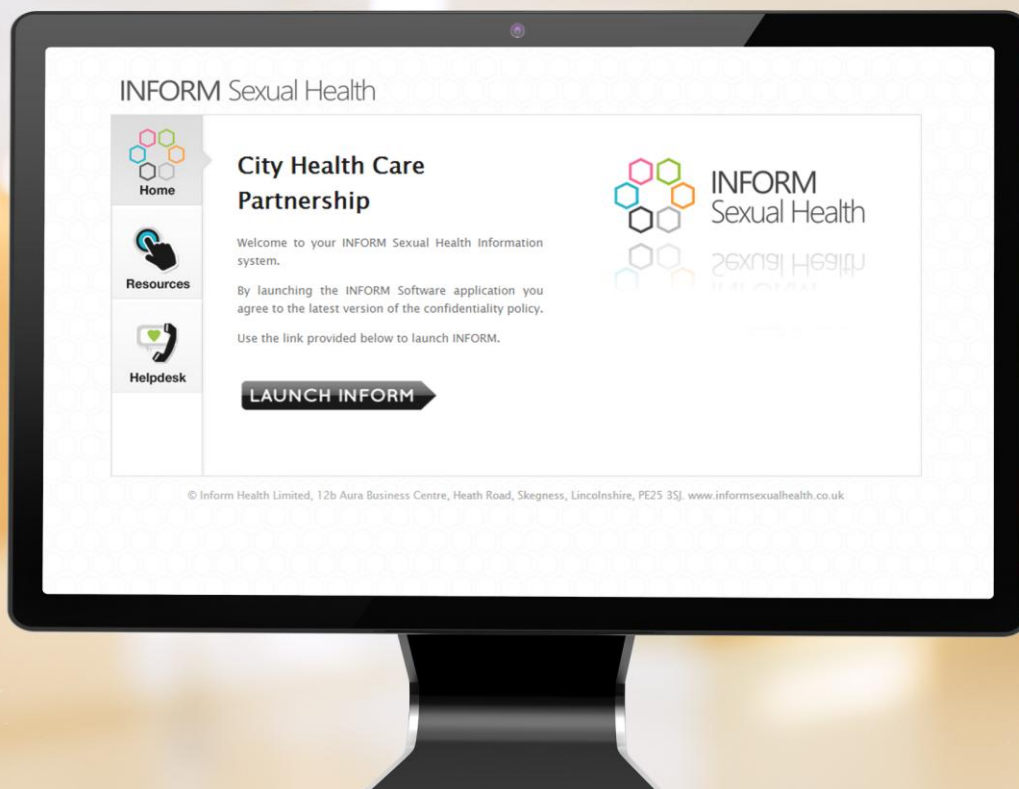
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Welcome to Inform

Inform Health was founded to revolutionise sexual health service technology. The Inform Sexual Health IT system is a complete business management system for sexual health services. Designed to address the challenges facing modern sexual health services, Inform is delivering real improvements in efficiency and patient care. Unlocking the benefits of technology to services and service users.



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Technology for Sexual Health Services

Inform's products have been built from the ground up to support the needs of modern sexual health services. We have customers across the country using Inform for a whole range of sexual health related care including:

- Sexual and Reproductive Healthcare (CASH)
- Genitourinary Medicine
- HIV
- Chlamydia Screening
- Sexual Assault Referral Centre
- Psychosexual Counselling
- Vasectomy
- Sexual Dysfunction
- Young Parents Support Services
- Condom Card Schemes

We work closely with sexual health services to build technology for staff and patients. Inform is used in the clinic to support controlled appointment booking, manage the waiting room and patient flow through clinic. Inform's unique clinical patient record has been design by clinicians to provide efficient and robust documentation of the provision of sexual healthcare.

Inform supports all the work that goes on outside of the consultation room too, with workload management tools to support follow up and recall, results management and partner notification and management.

Technology for Service Users

Inform has also developed technology for patients. Our patient kiosks allow patients to register with your service, arrive for booked appointments and through the digital triage process the kiosk manages the arrival of drop-in patients and arrives them into clinic or provides self-service products including STI testing kits and condoms. Our online registration and appointment booking opens up access to your service online in a way like no other system in sexual health.

Products

Inform have developed a range of products for sexual health services:

- INFORM Sexual Health
- INFORM HIV
- INFORM Multi Disciplinary Team (MDT)
- INFORM Online Registration
- INFORM Online Appointment Booking
- INFORM Patient Kiosks
- INFORM Personal Health Records (PHR)

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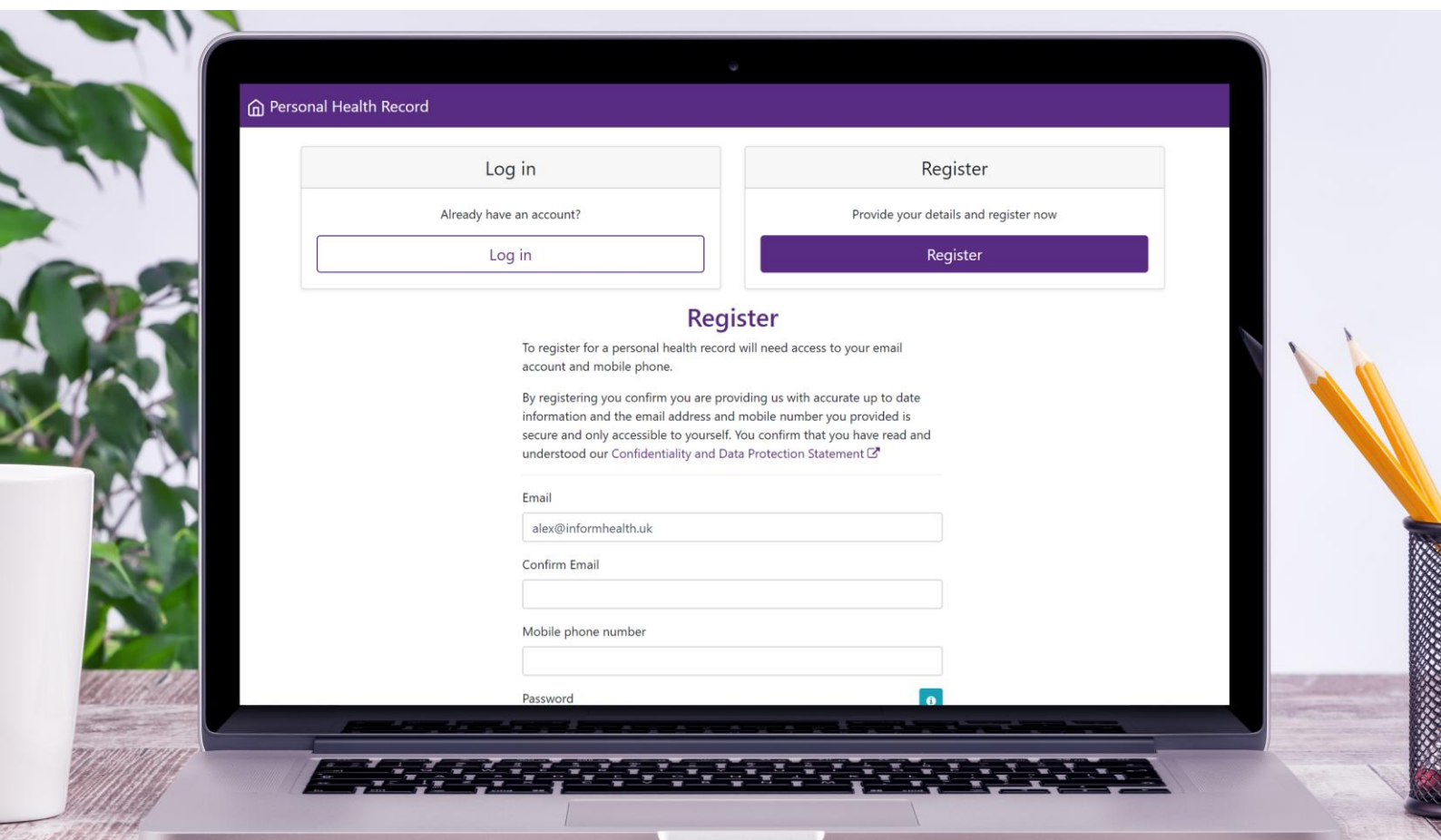
Website www.informhealth.co.uk

INFORM PHR



Personal Health Records

Personal Health Records provide patients with access (via the internet) to elements of their electronic patient record. They provide the ability to communicate securely with the healthcare service and are the foundation to opening up patient-centric care like never before.



Build your preferred digital front door

Patient Details

Provide patients with the ability to register with your sexual health service and manage their own demographic details. Patient details includes the ability to capture information on protected characteristics and accessible information needs of a patient due to a disability or sensory impairment.

Triage

Triage is a customer specific clinical algorithm used to establish the care needs of a patient leading on to the offer of appropriate services and signposting.

Appointment Management

Appointment management provides the ability to book, cancel and rearrange appointments. Utilising the triage process to identify the appropriate appointment.

Walk in and Self-service

Utilising both geofencing and QR codes displayed in clinic, patients can self-arrive as soon as they check in to the clinic. Check in can lead onto both face to face consultations or to pick up self-service products including condoms, pregnancy and STI testing kits.

STI Postal Testing Kits

STI postal testing kits provides the ability to capture the information required to dispatch postal testing kits to patients directly from the sexual health service or via a third-party provider.

Messaging

Messaging provides the ability for the service to communicate with the patient through their online Personal Health Record.

STI Postal Testing Kits

STI postal testing kits provides the ability to capture the information required to dispatch postal testing kits to patients directly from the sexual health service.

Condoms by Post

Condoms by post provides the ability to capture the information required to dispatch condoms directly from the sexual health service or via a third-party provider.

Image Share

Image and document share provides the ability for patients and the sexual health service to share images and documents. Image share provides the patient with the ability to share images with the sexual health service which can support remote diagnosis. The service has control over which patients can share images and when they can share. The patient can remove images from their PHR so they are no longer visible online while retaining the image within the patient's medical legal record within the Inform Sexual Health application. Document share provides the ability to exchange documents between the patient and service and can support with remote completion of consent forms.

Repeat PrEP

Repeat PrEP allows patients receiving PrEP to complete a self-taken history via their PHR when requesting a repeat prescription. The self-taken history is then reviewed by clinical staff in the patients EPR. The patient's responses are viewed alongside the patient's actual electronic patient record. Based on the responses given by the patient, reviewing clinicians can then decide if they wish to issue a repeat prescription or invite the patient to attend a telephone or face to face appointment for further clarification.

Check In – Kiosk on your Phone

Utilising QR codes displayed in clinic, patients can self-check in as soon as they arrive to the clinic. Check in can lead onto both face to face consultations or to pick up self-service products including condoms, pregnancy and STI testing kits.

Results Notification

Results notification provides the ability for patients to be notified that their test results are available and access the results of their tests online.

Self-managed STI Treatment

Self-managed STI Treatment provides a customer specific clinical algorithm to access the eligibility for self-managed treatment for defined STI's and the provision of treatment by post, treatment collection from service and treatment collection from third parties (e.g. Pharmacies). The self-management is combined with care protocols which alert the service to intervene when a patient falls off the defined care pathway.

Self-managed Contraception

Self-managed contraception provides a customer specific clinical algorithm to access the eligibility for defined methods of contraception and the provision of contraception by post, contraception collection from service and contraception collection from third parties (e.g. Pharmacies). The self-management is combined with care protocols which alert the service to intervene when a patient falls off the defined care pathway.

Self-managed Partner notification

Self-managed Partner notification provides the ability for patients with an infection to provide details of their partner online and notify them anonymously that they have been in contact with an infection.

Self-taken Histories

Self-taken histories provide the ability for patients to contribute to their electronic patient record reducing the time required in clinic to document the patient's history.

On line Chat

New development Due in April 2024 - A new tool to enable patients and clinical staff to converse via a textual online chat tool.

INFORM PHR



Patient Details

Provides patients with the ability to register with your sexual health service and manage their own demographic details. Patient details includes the ability to capture information on protected characteristics and accessible information needs of a patient due to a disability or sensory impairment.

Personal Health Record My Details Messages 0 Alert Settings History Logout Welcome andrew@informhealth.uk

My Details

Please provide us with the following details.
Click here if you would like to know more about why we collect this information.

Title
Mr

First name
Andrew

Surname (Family Name)
Smith

Date of Birth
12/12/2000

Gender Identity
Male (including trans man)

Sex assigned at Birth
Male

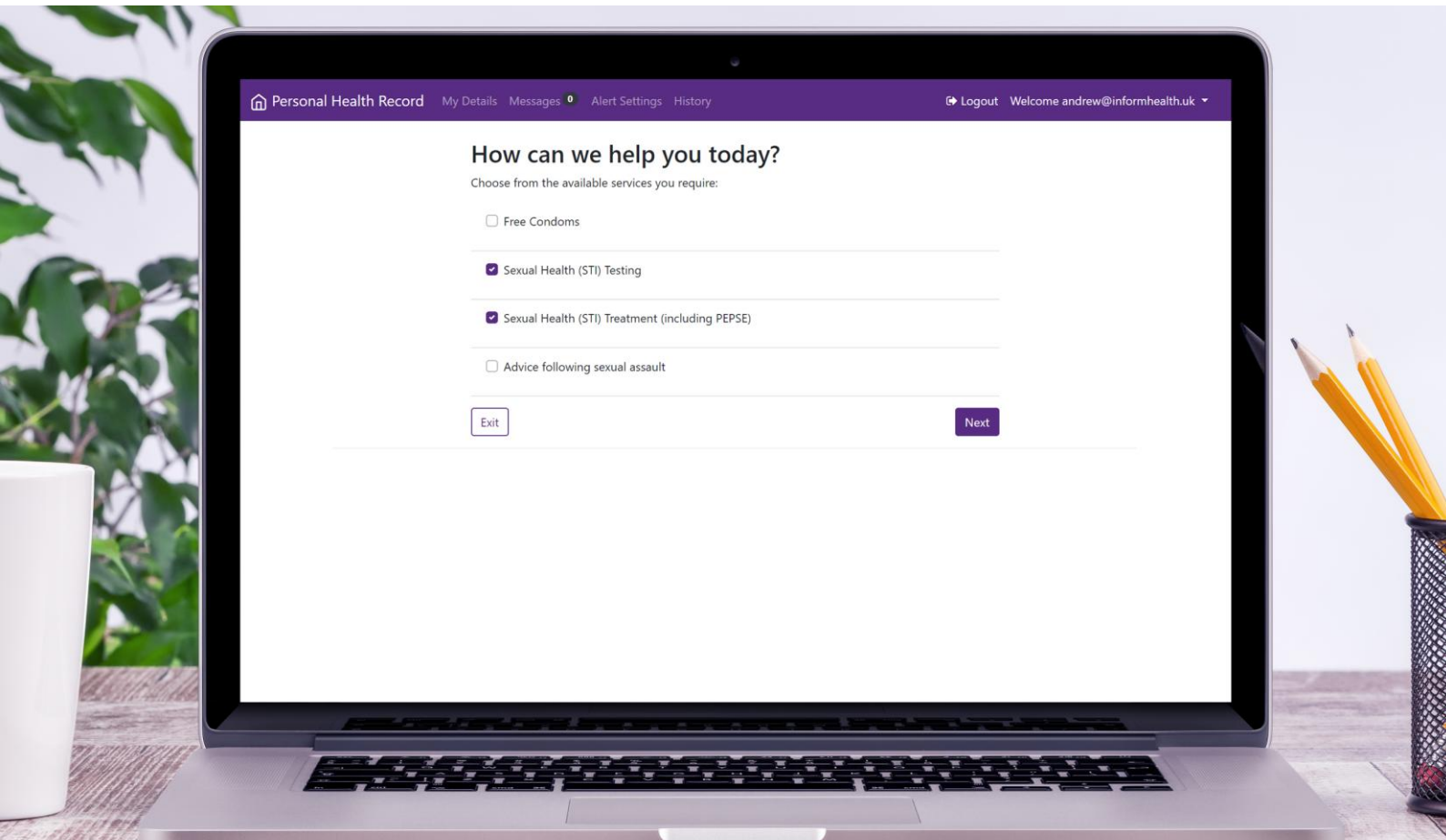
Address Details

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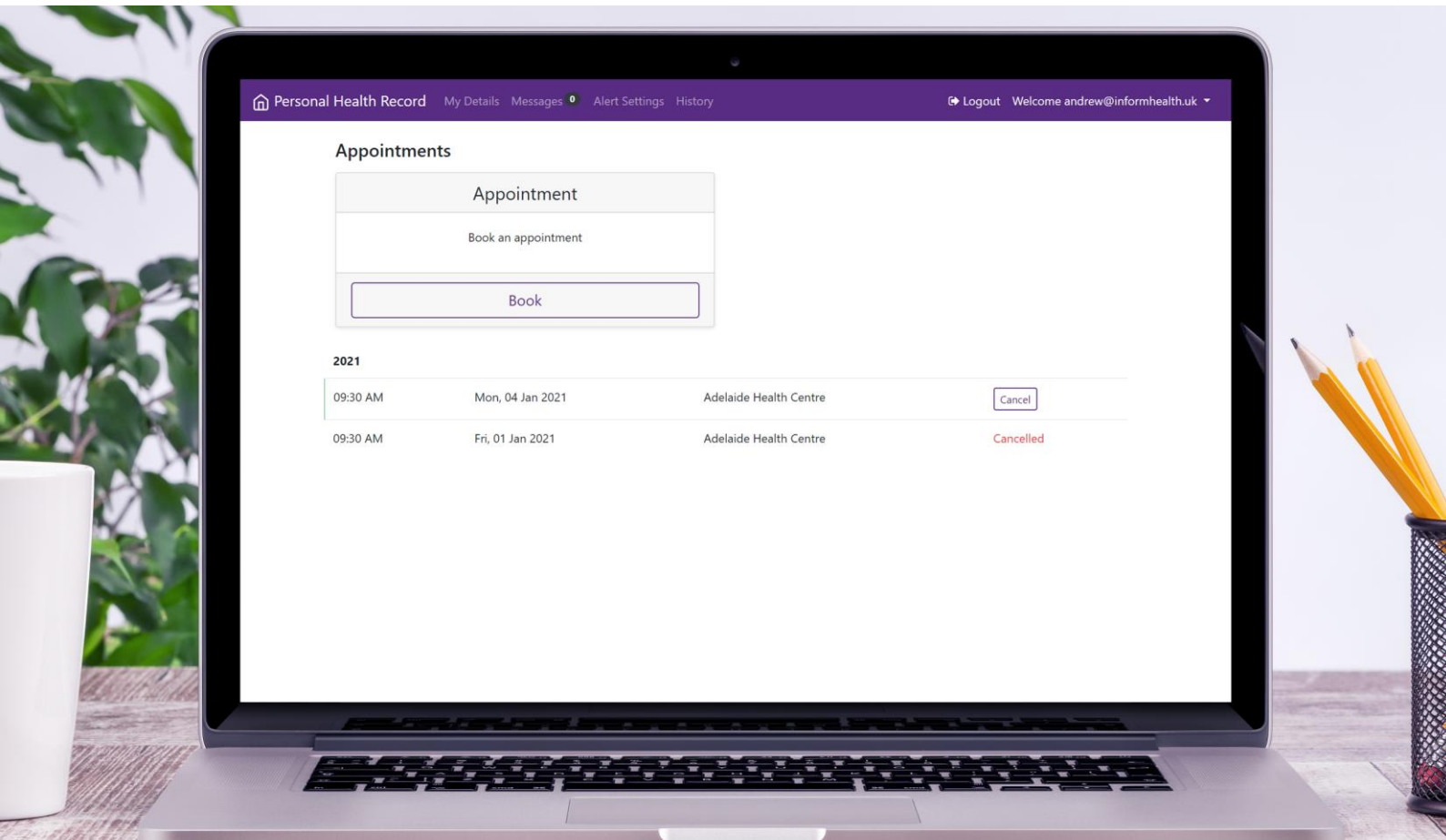


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The laptop screen shows the Inform PHR interface. The top navigation bar includes links for Personal Health Record, My Details, Messages, Alert Settings, History, Logout, and a welcome message for mackie70@rgdoubtdhq.com. The main content area displays test results for two dates: 25 Mar 2020 and 11 Oct 2019. The 25 Mar 2020 results include a table with 10 tests and their corresponding results, such as Chlamydia Urine Test (positive) and Gonorrhoea Urine Test (negative). The 11 Oct 2019 results include a table with 2 tests, both of which were not tested due to sample issues.

Test	Results
Chlamydia Urine Test	Your result shows that you have Chlamydia.
Gonorrhoea Urine Test	Your result was negative (clear).
Chlamydia Rectal Test	Your result shows that you have Chlamydia.
Gonorrhoea Rectal Test	Your result was negative (clear).
Chlamydia Throat Test	Your result was negative (clear).
Gonorrhoea Throat Test	Your result was negative (clear).
HIV Blood Test	Your result was negative (clear).
Syphilis Blood Test	Your result was negative (clear).

Test	Results
HIV Blood Test	Unfortunately, your sample could not be tested for HIV.
Syphilis Blood Test	Unfortunately, your sample could not be tested for Syphilis.