

INFORM HEALTH

Software to support delivery of sexual healthcare.



Inform Personal Health Records Inform Partner Notification

Pricing
Dec 2025

Inform Personal Health Records for Integrated Sexual Health and HIV

PHR Foundation system

Patient Details

Patient details provides patients with the ability to register with the sexual health service and manage their own demographic details. Patient details includes the ability to capture information on protected characteristics and accessible information needs of a patient due to a disability or sensory impairment.

Patient messaging

Messaging provides the ability for the service to communicate with the patient through their online Personal Health Record.

Appointment Management with triage * Now included in the PHR Foundation module*

Appointment management provides the ability to book, cancel and rearrange appointments. Utilising the triage process to identify the appropriate appointment.

Triage is a customer specific clinical algorithm used to establish the care needs of a patient leading on to the offer of appropriate services and signposting, and is incorporated into the PHR modules where appropriate.

PHR Additional Modules

STI Postal Testing Kits - Service Managed

STI postal testing kits provides the ability to capture the information required to dispatch postal testing kits to patients directly from the sexual health service. This is a locally managed service and supports order and despatch workflow management.

Condoms by Post - Service Managed

Condoms by post provides the ability to capture the information required to dispatch condoms directly from the sexual health service or via a third-party provider. This is a locally managed service and supports order and despatch workflow management.

Results Notification

Results notification provides the ability for patients to securely access their test results online. Patients are notified that their test results are available and the service can see when they have been viewed.

Check In on Own Device

Say goodbye to costly touchscreen equipment and allow patients to check in on their own device. Utilising QR codes displayed in clinic, patients can update their details and self-check in as soon as they arrive to the clinic. Incorporating waiting room wayfinding, Check In on your Own Device can lead onto face to face consultations or to pick up self-service products including condoms, pregnancy and STI testing kits or other items.

Repeat PrEP

Repeat PrEP allows patients receiving PrEP to complete a self-taken history via their PHR when requesting a repeat prescription. The self-taken history is then reviewed by clinical staff in the patients EPR. The patient's responses are viewed alongside the patient's actual electronic patient record. Based on the responses given by the patient, reviewing clinicians can then decide if they wish to issue a repeat prescription or invite the patient to attend a telephone or face to face appointment for further clarification.

Self-managed Contraception

Self-managed contraception provides a customer specific clinical algorithm to access the eligibility for defined methods of contraception and the provision of contraception by post, contraception collection from service and contraception collection from third parties (e.g. Pharmacies). The self-taken history and self-management is combined with care protocols which alert the service to intervene when a patient falls off the defined care pathway.

Self-managed STI Treatment

Self-managed STI Treatment provides a customer specific clinical algorithm to access the eligibility for self-managed treatment for defined STI's and the provision of treatment by post, treatment collection from service and treatment collection from third parties (e.g. Pharmacies) via PDS and EPS. The a self-taken history and self-management is combined with care protocols which alert the service to intervene when a patient falls off the defined care pathway.

Future Appointment Review and invitation

Future Appointment Review and invitation allows the service to set a next appointment period i.e. 6 months for a given service. Prior to the next appointment time becoming due, the patient is automatically sent a self-taken history to complete and invited to book an appointment for the given service. The patient's responses are available for review by the HCP, alongside the information contained in the patient's Inform EPR.

Online Chat

Online chat allows patients and clinical staff to converse via a textual online chat tool.

Image Share

Image and document share provides the ability for patients and the sexual health service to share images and documents. Image share provides the patient with the ability to share images with the sexual health service which can support remote diagnosis. The service has control over which patients can share images and when they can share. The patient can remove images from their PHR so they are no longer visible online while retaining the image within the patient's medical legal record within the Inform Sexual Health application. Document share provides the ability to exchange documents between the patient and service and can support with remote completion of consent forms.

Self-taken Histories

Self-taken histories provide the ability for patients to contribute to their electronic patient record reducing the time required in clinic to document the patient's history.

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PHR Foundation system with patient messaging		Total Cost Per Month £
	Monthly cost for a fully hosted PHR	2,000.00
	Inform PHR Software Licence	
	Development and Implementation Services	
	Address look up software	
	Including PHR Appointment Booking	

Additional Modules (optional)

PHR Module - Service Managed STI Postal Testing Kits	225.00
PHR Module - Service Managed Condoms by Post	168.75
PHR Module - Results Notification	600.00
PHR Module - Check In on Own Device	225.00
PHR Module - Repeat PrEP (Self-taken History)	620.00
PHR Module - Self-managed Contraception	912.50
PHR Module - Self-managed STI Treatment	912.50
PHR Module - Future Appointment Review and invitation	520.00
PHR Module - Online Chat	720.00
PHR Module - Image Share	500.00
PHR Module - Consultation Care templates Self-taken Histories	1,500.00

Inform Partner Notification

Self-managed Partner notification

Self-managed Partner notification provides the ability for patients with an infection to provide details of their partner online and notify them anonymously that they have been in contact with an infection. The system supports all local treatment centres identify the infection and confirm treatment.

Inform Partner Notification		Total Cost Per Month £
	Inform Partner Notification	2,000.00

Payment Terms

- The prices are based on a minimum 24 month term with the option to extend in yearly increments in accordance with G Cloud regulations.
- Payment is due monthly in advance.
- Prices are shown in pounds sterling and exclude VAT