



INFORM SARC

Health Information System for Sexual Assault Referral Centres

Technology for Sexual Assault Referral Centres

In 2019 a new Health Information System was launched for Sexual Assault Referral Centres. Built from the ground up to support the needs of the modern Sexual Assault Referral Centre, **INFORM SARC** has been designed by working closely alongside experts in the delivery and management of SARC services.

INFORM SARC is a comprehensive software application providing a range of features and support for SARC services including:

- Referrals to SARC
- Forensic Medical Examinations (FME)
- Independent Sexual Violence Advisors (ISVA)
- Counselling
- Capturing telephone activity
- Electronic Client Records
- Caseload management
- Task and Workload management
- Printing Records for legal purposes
- Capture and reporting on key data (KPIs)

Building on our existing expertise in the development of technology systems for Sexual Health and HIV, Inform Health have designed a system that supports the whole team involved in the delivery and management of SARC services. Our design principles focus on ensuring accuracy and integrity of information across the entire **INFORM SARC** system. This is combined with powerful security providing your staff with controlled, audited and appropriate access to client

Included in the system is the following standard functionality

Navigation Bar

- Task Notification

Client Search

Client Registration

Client Record

- Client Bar
- Summary
- Client Details
- Contact Directory
- SARC Referrals
- FME Episodes
- ISVA Episodes
- Counselling Episodes
- Activity
- Attachments
- Care Sessions (appointments)
 - Adult's ISVA support session
 - Children's ISVA support session
 - Counselling Assessment (18+)
 - Counselling Assessment Child (Under 18)
 - etc
- Notes
- Tasks
- Telephone Sheet
- Telephone Calls

Telephone Sheet (new, existing, and unknown clients)

Activity Search

Home

My Tasks:

- personal tasks: unread and outstanding tasks
- group tasks: unread and outstanding tasks

Work Lists:

- Tasks (My tasks and group tasks)
- SARC Referrals
- FME Episodes
- ISVA Episodes
- Counselling Episodes

Contact Directory

- Shared contacts
 - Investigation Police Officer
 - Other
 - Social Worker
- Personal contacts
 - GP
 - Other
 - Parent / Guardian 1
 - Parent / Guardian 2
 - Social Worker

Admin

- Users
- Roles
- Locations
- Groups
- Lookups

Audit Management

Data Extracts

Contact

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