

nlightnIT – GCloud 15 Pricing

nlightnIT offer a full range of database support services ranging from one-off projects to full all inclusive and unlimited database support.

We will assess any project prior to pricing and where possible apply a fixed cost for the overall project.

Prices quoted are based on technology, system usage and required cover levels.

We offer these services across a wide range of database technologies.

Consultancy Rates

- All our Consultant DBAs are of a senior level
- Discounts apply for bulk purchase of Professional Service Days

Technology	Consultancy Rate
Oracle	£975.00
Oracle EBS	£1000.00
SQL Server	£950.00
MySQL	£950.00
MariaDB	£950.00
PostgreSQL	£950.00
Linux/Unix	£850.00
Cloud Administration	£950.00
Cloud Migration Planning	£950.00

Standards for consultancy day rate cards

- **Consultant's working day:** 7.5 hours with 30 minutes lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday (Local time)
- **Travel, mileage subsistence:** On-Site Consultancy is subject to standard rates as agreed with the customer prior to any commencement of work
- **Professional indemnity insurance:** included in day rate
- **Taxes & Expenses:** The day rate quoted above are exclusive of any taxes & expenses. Taxes will be charged based on the local tax implications and expenses will be charged as per actuals as per the agreement with the customer

Managed Services

All Managed Service Agreements are subject to a minimum of **£500.00** per month

Costs quoted are per month.

Oracle

Support Level	Support Hours	Cost
PROD - Database - Reactive	8am - 6pm	£100
PROD - Database - Proactive	8am - 6pm	£150
PROD - Database - Proactive	24/7	£225
PROD - RAC Cluster (2 node) - Reactive	8am - 6pm	£100
PROD - RAC Cluster (2 node) - Proactive	8am - 6pm	£250
PROD - RAC Cluster (2 node) - Proactive	24/7	£350
PROD - RAC Cluster (Additional node) - Reactive	8am - 6pm	£50
PROD - RAC Cluster (Additional node) - Proactive	8am - 6pm	£100
PROD - RAC Cluster (Additional node) - Proactive	24/7	£150
PROD - EBS Database - Reactive	8am - 6pm	£150
PROD - EBS Database - Proactive	8am - 6pm	£250
PROD - EBS Database - Proactive	24/7	£375
DR - Database - Reactive	8am - 6pm	£25
DR - Database - Proactive	8am - 6pm	£50
DR - Database - Proactive	24/7	£75
NON_PROD - Database - Reactive	9am - 5pm	£50

SQL Server

Support Level	Support Hours	Cost
PROD - Instance - Reactive	8am - 6pm	£100
PROD - Instance - Proactive	8am - 6pm	£150
PROD - Instance - Proactive	24/7	£225
PROD - Availability Group (2 node) - Reactive	8am - 6pm	£100
PROD - Availability Group (2 node) - Proactive	8am - 6pm	£250
PROD - Availability Group (2 node) - Proactive	24/7	£350
PROD - Availability Group (Additional Node) - Reactive	8am - 6pm	£50
PROD - Availability Group (Additional Node) - Proactive	8am - 6pm	£100
PROD - Availability Group (Additional Node) - Proactive	24/7	£150
DR - Database - Reactive	8am - 6pm	£25
DR - Database - Proactive	8am - 6pm	£50
DR - Database - Proactive	24/7	£75
NON_PROD - Database - Reactive	9am - 5pm	£50

MySQL/MariaDB/PostgreSQL

Support Level	Support Hours	Cost
PROD - Database - Reactive	8am - 6pm	£100
PROD - Database - Proactive	8am - 6pm	£150
PROD - Database - Proactive	24/7	£225
PROD - Cluster (2 node) - Reactive	8am - 6pm	£50
PROD - Cluster (2 node) - Proactive	8am - 6pm	£250
PROD - Cluster (2 node) - Proactive	24/7	£350
PROD - Cluster (2 node) - Reactive	8am - 6pm	£25
PROD - Cluster (Additional Node) - Proactive	8am - 6pm	£100
PROD - Cluster (Additional Node) - Proactive	24/7	£150
DR - Database - Reactive	8am - 6pm	£25
DR - Database - Proactive	8am - 6pm	£50
DR - Database - Proactive	24/7	£75
NON_PROD - Database - Reactive	9am - 5pm	£50

Linux/Unix Operating Systems

Support Level	Support Hours	Cost
PROD - Reactive	8am - 6pm	£100
PROD - Proactive	8am - 6pm	£150
PROD - Proactive	24/7	£225
NON_PROD - Reactive	9am - 5pm	£50

Middleware

Support Level	Support Hours	Cost
WebLogic PROD - Reactive	8am - 6pm	£100
WebLogic PROD - Proactive	8am - 6pm	£150
WebLogic PROD - Proactive	24/7	£225
WebLogic NON_PROD - Reactive	9am - 5pm	£50

Other

Support Level	Support Hours	Cost
OLVM Hypervisor PROD - Reactive	8am - 6pm	£100
OLVM Hypervisor PROD - Proactive	8am - 6pm	£200

To discuss your requirements in detail, please email sales@nlightn-it.com or call on 0330 332 6223