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Pro-Cloud

Bluelight

G-CLOUD 15
SERVICE SPECIFICATION





Executive Summary

For more than 30 years, CSS Europe Limited has developed cloud software platforms that **help organisations improve services and manage essential operations.**

CSS solutions support a wide range of public and private sector partners, such as the NHS, local authorities, healthcare and cultural institutions, media organisations and emergency services, in achieving efficiency and meeting regulatory obligations.

Many clients choose to stay long-term. They rely on CSS' software and ongoing support to help them run their day-to-day operations smoothly and to adapt as their needs evolve

TRUSTED TO
CONTINUALLY
DELIVER DIGITAL
EXCELLENCE

A circular infographic with a white background and a thin red border. Inside, there are concentric circles. A thick blue arc is positioned on the left side, spanning from the top to the bottom. In the center, the text 'TRUSTED TO CONTINUALLY DELIVER DIGITAL EXCELLENCE' is written in black font.

Pro-Cloud Bluelight

Pro-Cloud Public Safety BlueLight is CSS' specialist cloud-based platform for Fire & Rescue and Police services. Like Pro-Cloud, this solution will track and trace all assets, manage and automate equipment maintenance, and monitor KPI's across every level of your service.

OUR SOLUTIONS

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TCES Community Wheelchair

A paperless platform that streamlines clinical and logistical processes across Wheelchair Services, improving visibility and record accuracy.



TCES Community

A cloud-based Community Equipment Service platform supporting equipment ordering, delivery and management for discharge and admission-prevention pathways.



Pro-Cloud

A cloud-based asset management solution that tracks and traces assets, automates servicing and maintenance, and provides KPI monitoring across all operational levels.



Pro-Cloud Public Safety Ambulance

A configurable set of modules designed to support day-to-day ambulance operations, tailored to meet the requirements of any ambulance service.



Pro-Cloud Fleet

A fleet tracking and management platform using telematics to provide real-time data on fleet activity. Available as a standalone tool or integrated module within other Pro-Cloud solutions.

OUR SOLUTIONS



All CSS software comes under the Software as a Service model (SaaS), with Project Implementation being fundamental in getting Pro-Cloud Public Safety or any other software solutions, operational within a 16-week timeframe. This model offers the most cost-effective subscription package compared to other solutions on the market.

In addition to the core offering of Pro-Cloud Bluelight, CSS provide further solutions for a variety of industries and sectors including:

- Pro-Cloud for Warehouse and Asset Management
- Pro-Cloud Public Safety for NHS Trusts, Charities & Private Ambulance Services
- TCES Community Wheelchair for Wheelchair Services
- TCES Community for Customer Equipment Services

For further details on the solutions listed above please see them as listed on the G-Cloud 15 framework. Alternatively, contact CSS directly or visit www.worldwidecss.com for more.

PRO-CLOUD BLUELIGHT ESSENTIALS

Pro-Cloud BlueLight has been specifically designed in collaboration with Fire & Rescue and Police professionals to meet a service's requirements. It is a full-loop Asset Management software solution that can be configured **to streamline and transform the everyday operational processes of any Public Safety Service.**

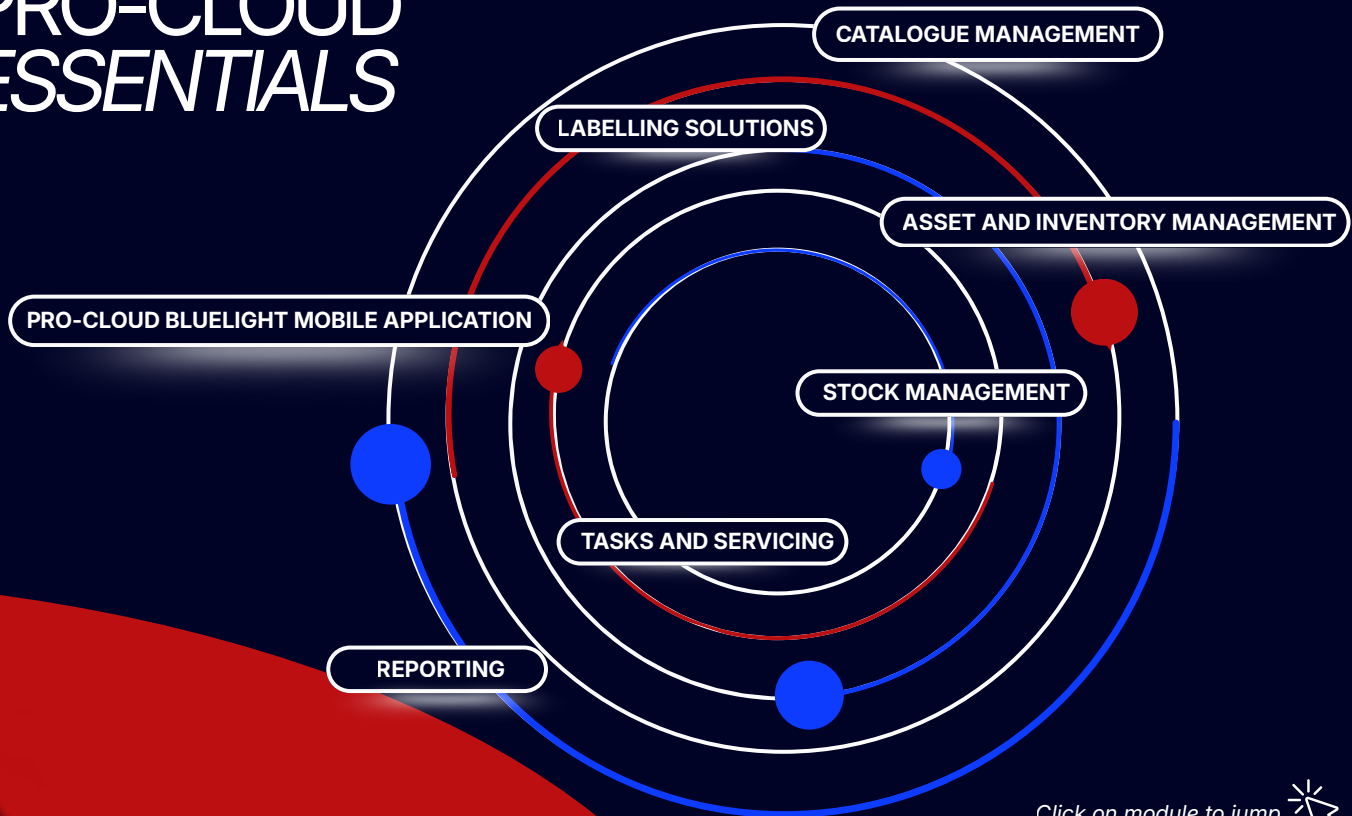
The Pro-Cloud BlueLight Essentials Package is the minimum subscription required to introduce service improvement, innovation, and efficiencies into your service. The modules provided in the Essentials Package will facilitate the complete management of your central asset management storage facility through to the tracking and maintenance of operational assets at stations.





PRO-CLOUD ESSENTIALS

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CATALOGUE MANAGEMENT

The Catalogue Management module is a highly configurable and comprehensive register and handles a variety of asset classes (e.g. branches) and non-tracked assets (e.g. stabilising blocks). The information collected for the Catalogue can be used alongside the Asset & Inventory module to value current asset holdings as well as make data-driven long-term decisions.

A comprehensive information profile of the product can be recorded which includes, but is not limited to;

- Manufacturer (webpage, details, manufacturer code)
- Purchase and Sale Costs
- Stock holding levels (minimum and maximum levels)
- Usage limitations (Health and Safety guidance)
- Delivery implications
- Warranty and Shelf-Life Period
- Product image(s)



ASSET AND INVENTORY MANAGEMENT

This paperless module forms the foundation of Pro-Cloud BlueLight and manages stock control, asset traceability, asset lifecycles, and much more. Take control and benefit from real-time visibility of your catalogue of assets by utilising Pro-Cloud BlueLight's asset tree structure, asset locations, and sub locations. It's comprehensive labelling procedure is instrumental in delivering valuable and accurate stock management data that is automatically accessible. With a combination of labelling options available through Pro-Cloud BlueLight a service can:

- Uniquely identify critical and high-value equipment including the Manufacturer's Serial Number
- Manage each asset in compliance to the manufacturer's specifications as well as Health and Safety guidelines e.g. LOLER, PAT and PUWER
- Track the movement of an individual asset throughout its entire lifecycle
- Maintain a centralised record of information for each asset
- Easily calculate capital investment by value and quantity with user-friendly asset reports



STOCK MANAGEMENT

Keep stock visibility high and ensure every asset movement is recorded and updated in real-time

The Pro-Cloud BlueLight goods-in procedure, activity completion, and scrap and stock loss functions are all integrated into handheld scanning devices - ensuring every asset activity is recorded and updated in the system in real-time.

This module is where stock takes are carried out and enables services to efficiently manage stock levels by setting minimum and maximum inventory thresholds. This will help centralise stock management, monitor stock, and track finances for more efficient long-term planning.

The Stock Management module incorporates:

- Goods Receipt (Ad hoc or via the Purchasing Module)
- Stock Holding Management (min/max/reorder levels)
- Stock Movement Control - setting up rules and authorisation for stock movement
- Stock Checks - frequency ranging from Standard, Schedule or Perpetual
- Stock Performance Management - review your assets' maintenance history via the Workshop module to ensure reliability and efficacy



TASKS AND SERVICING

With Pro-Cloud BlueLight you can simplify your Tasks & Servicing by automating your maintenance schedules. Track and undertake Manufacturer and Health & Safety checks without leaving a paper trail or relying on a spreadsheet. By configuring unique assets with their service schedule, you can utilise the Task Board to plan the day-to-day, month-on-month maintenance programs and assign them to the relevant personnel for completion.

The capabilities of this module include:

- Manage manufacturer regulatory services and Planned Preventative Maintenance schedules such as PAT, LOLER and PUWER checks
- Easily plan and undertake servicing of equipment - ensuring everything is up to industry standards
- Report and flag late services with reason codes to mitigate any risks associated with using out-of-date service equipment
- Configure tasks required for the delivery of specialist equipment e.g undertake Pre-Delivery Inspection of specialist equipment on receipt from supplier
- Link custom digital questionnaires (i.e., Service Certificates) to ensure and simultaneously transition into paperless working. - When required, these can be escalated to the appropriate personnel to ensure an item is replaced immediately

STANDARD REPORTS

- Automated Dashboards providing real-time statistics on Stock Alerts, Missing Stock, Pending and Late Activities, Tasks and Servicing Monitoring
- In-module reports to provide information of historical events such as Stock report history, Product Queries, and Distribution Report within the Asset and Inventory module
- Operational reports within the reporting suite such as Equipment Replacement Asset Movement

Standard reports can be exported to .csv files for more in-depth analysis.



REPORTING

Pro-Cloud BlueLight provides users with a standard suite of day-to-day operational reports as well as a comprehensive Business Intelligence Reporting system powered by Microsoft Business Intelligence (BI).

POWERED BY MICROSOFT BI - MANAGEMENT INFORMATION REPORTS INCLUDE BUT ARE NOT LIMITED TO:

- Key Location Stock Reporting
- Financials - Capital Expenditure and Asset Replacement Forecasts
- Missing Items
- Scrap Report
- Failed Task(s)
- Upcoming Tasks
- Overdue Task(s)

Management Information Reports can be exported to PDF, Word, Excel or .csv formats



PRO-CLOUD BLUELIGHT APP

Take paperless working to the field with the mobile app, available for Android and iOS, the Pro-Cloud BlueLight app is ideal for any mobile working solution. The suite of app modules support users working digitally while in the field, reducing time spent undertaking and recording asset and equipment checks. After completing tasks or activities the requisitioner is notified instantly via Email or SMS.

The app's core functions include but are not limited to:

- Assigned Jobs Menu (Technician Assigned Jobs)
- Goods Receipt (Goods In)
- Inventory Management (Asset Information Lookup, Asset Checks and Asset Moves)
- Stock Management (e.g. Stock Take, Stock Transfer)
- Task Management (e.g. Ad-Hoc)

Pro-Cloud BlueLight's labelling technology works with a wide range of Android mobile scanning devices. This hardware comes from CSS' partnership with Zebra Technologies, offering the most cost-effective and advanced technology in the field.

Your labelling solution will be curated to integrate seamlessly and work perfectly in accordance with your Service's requirements.



LABELLING SOLUTIONS

Choosing a suitable labelling solution for your organisation is paramount in order to ensure you track and manage your inventory as efficiently as possible. All asset labels have a built-in unique asset ID number, meaning you can track and trace products throughout their complete lifecycle.

Labels can be designed to suit your requirements and you can choose how much information you want printed onto an asset label.

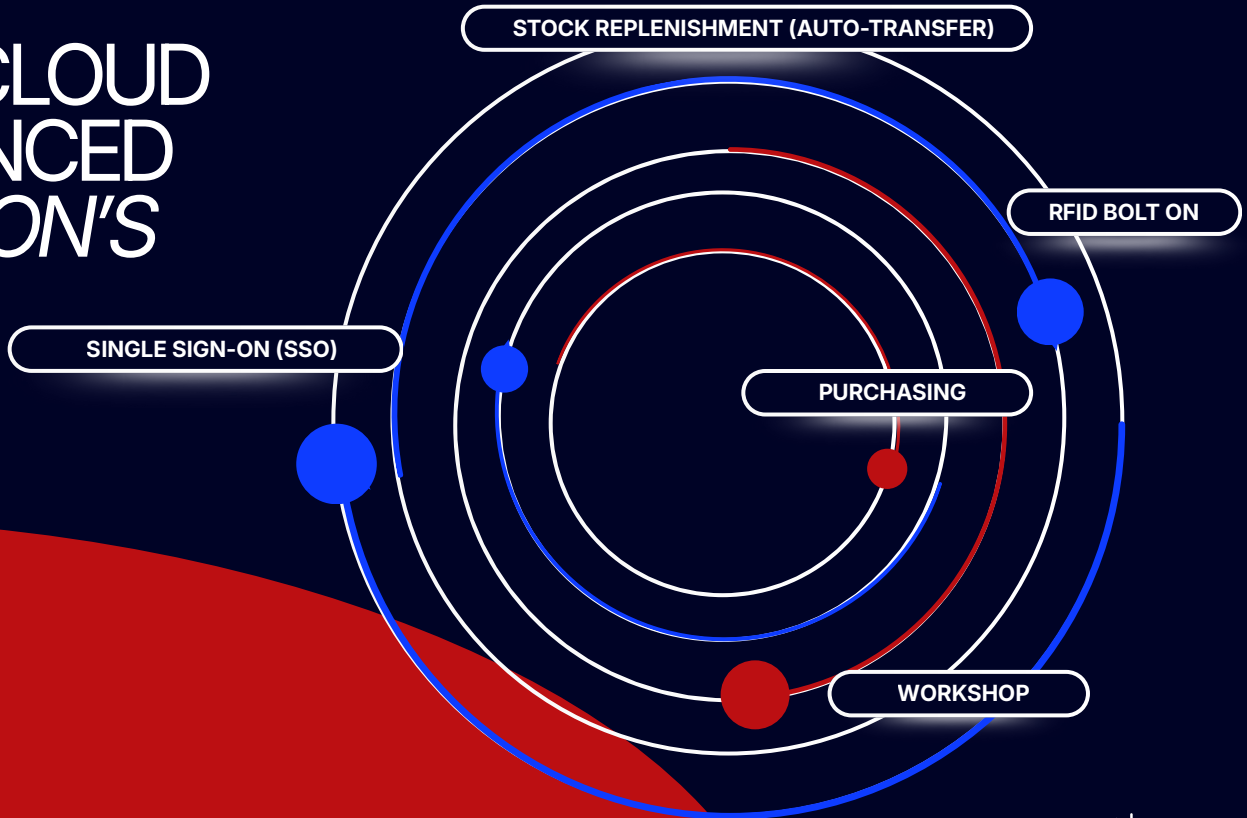
CSS support a variety of label/tag types such as:

- ◆ RFID
- ◆ QR
- ◆ NFC
- ◆ BLE
- ◆ GS1
- ◆ GPS
- ◆ EAN



PRO-CLOUD ADVANCED BOLT-ON'S

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Building off of the Essentials Package, Pro-Cloud BlueLight's bolt-on modules offer more tools and benefits to further maximise the efficiency of your Service's day-to-day operations.



PURCHASING

The Purchasing module incorporates the entire purchasing cycle with API integration allowing data to be shared with central ERP systems. This module gives buyers more flexibility in managing purchases direct to suppliers with the API integration eliminating the risk of double entry.

Your purchasing team will benefit from;

- Simple interface to raise Purchases with easy to manage Supplier Information - including Stock Code, Cost, Lead Days, and Warranty
- Notifications to suppliers of a pending order with access to the Supplier Portal
- The warehouse can partially, or fully, receive orders based on dispatches from the suppliers
- Defective items can be returned upon receiving
- The system permits partial or full invoice receipts - The invoice is automatically cross-referenced with the purchase order for discrepancies prior to posting into the ledger
- Tracking dashboards highlighting late Purchase Orders



WORKSHOP

Pro-Cloud BlueLight's Workshop Module builds on the foundation of centralised asset management and adds an extra level of control for equipment servicing and maintenance throughout the asset's entire lifecycle. By equipping this, you can create a workshop job at any stage of the asset management process and assign appropriate personnel to the chosen task.

All costs and parts associated with individual maintenance are fully traceable against the asset records. This allows management to report on repair or refurbishment costs and spot recurring failure trends which can then be addressed with suppliers or manufacturers.

Labour hours can be automatically captured on a mobile device from when the job is started to the point of completion. Alternatively, it can be recorded manually.



STOCK REPLENISHMENT (AUTO-TRANSFER)

Utilise the Stock Replenishment Bolt-On module to automate your stock replenishment processes, cutting out manual processes, reducing expenditure, and maintaining workable stock levels across multiple locations.

The Stock Replenishment feature lets you configure Pro-Cloud to your minimum and maximum stock level requirements. Once your holdings approach these thresholds, the system will automatically reorder, or pause any scheduled orders, to ensure your levels are workable.

Combine this module with the wallboard dashboards to maintain total visibility and traceability for your stock holdings.



SINGLE SIGN-ON (SSO)

The Supplier Management module ensures any work outsourced to third-party suppliers can be provisioned and completed within the Pro-Cloud BlueLight platform without depending on external systems. Within this module, requests can be directed to suppliers to:

- Provide a quotation for the supplier of an item or service
- Request the delivery, collection, or repair of an item at a location
- Sub-contract servicing direct to the supplier for completion using the Pro-Cloud BlueLight third party Supplier integrated system

Dashboards and reports provide clear visibility of the work undertaken, removing manual processes and saving time across the whole supply chain.

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- Cut out manual stock replenishment processes
 - Replenish stock in accordance with demand and reduce unnecessary stock holdings
 - Optimise stock levels in the short and long term
 - Benefit from reduced stock replenishment expenditure



RFID BOLT-ON

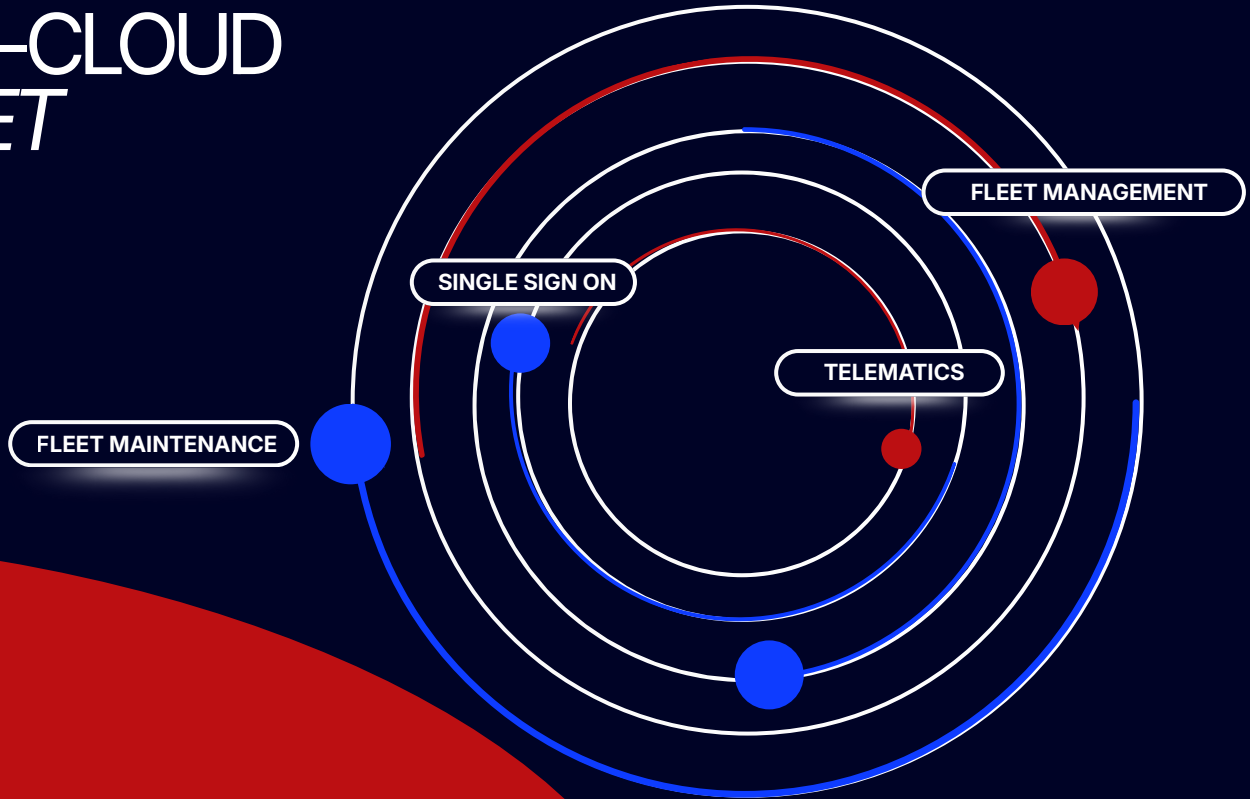
Transform your everyday inventory checking processes with our RFID solution and read multiple RFID tags simultaneously, increasing operational efficiency and saving time when compared to traditional scanning methods.

RFID inventory checking can be used in a warehouse environment using a handheld RFID reader. A single scan can detect the presence of multiple RFID tags, making equipment checks quicker and simpler.



PRO-CLOUD FLEET

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FLEET MANAGEMENT

Manage your fleet of registered vehicles as a stand-alone product or in conjunction with the Pro-Cloud BlueLight solution.

Pro-Cloud BlueLight Fleet is available as both a stand-alone solution and a Bolt-On for existing platforms.

Pro-Cloud BlueLight raises the bar on fleet automation, bringing instant visualisation to your owned, leased, or hired fleet in accessible and user-friendly interface. Pro-Cloud Fleet takes care of day-to-day servicing, MOT, and inspections and also collects vital information from drivers' activity through in-built telematics trackers.

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- Accurate Vehicle Registration - Integrated DVSA Lookup
 - Record and Track Renewals - MOT, Vehicle Excise Duty (Vehicle Tax), and Insurance
 - Upload all supporting vehicle documentation and maintenance certificates against the vehicle record
 - Manage Leased and Hired Vehicles in relation to costs by day rate and mileage
 - Accident Management module facilitates Vehicle Incident Processing
 - Track Vehicle Utilisation & Optimisation via the Vehicle Usage Tracker Dashboard



FLEET MAINTENANCE

Plan vehicle maintenance and undertake statutory vehicle checks all from the Pro-Cloud BlueLight Fleet Maintenance module interface.

- Easily configure the schedule into the future to support maintenance planning
- Configure your Vehicle Inspection or Service Checklist into an electronic task list
- Assign Tasks Engineers and Track the Parts & Labour time for the job
- Integrate with the Workshop and Purchasing modules (subscription required) and associate maintenance spend with Purchase Orders allocated to the job being undertaken via the Workshop module



TELEMATICS

Using an advanced telematics device, vehicle tracking and fleet efficiency indicators are seamlessly worked into Pro-Cloud BlueLight Fleet (this includes the stand-alone solution and the Bolt-On).

The Telematics Dashboard will provide data on Vehicle usage as well as Driver Behaviour i.e., average turning, acceleration, and deceleration speeds. Additionally, GPS tracking capabilities ensure real-time visibility of a vehicle's location.

Any faults identified by the device are transmitted to the Dashboard ensuring immediate resolutions to keep your fleet of vehicles both mobilised and optimised for performance.

ADDITIONAL SERVICES



SINGLE SIGN-ON (SSO)

Pro-Cloud BlueLight can be integrated into your organisations MicroSoft Entra ID (formerly Azure Active Directory) service to provide localised user account management tools. SSO can be implemented into your service the following ways:

- Standard Authentication SSO
- Multi Factor Authentication SSO
- Multi-Provider SSO

The user account import API can download and register active accounts from integrated groups and update them with any changes - eliminating the extra administrative work of onboarding and administering the end-user accounts.



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Pro-Cloud Fire & Rescue

INNOVATIVE SOFTWARE SOLUTIONS FOR MODERN CHALLENGES.

