

1. Management Infrastructure Support Options

We offer flexible, tiered support packages tailored to your infrastructure management needs. Pricing is indicative and finalised following a detailed survey of your environment, requirements, scope, volume, and contract term.

2. Support Tiers

Tier	Starting Price (per month)	Typical Coverage Includes
Silver	From £300	Core infrastructure monitoring & basic management support.
Gold	From £600	Enhanced response times, proactive management, extended coverage.
Platinum	From £1,200	Premium 24/7 support, priority escalation, advanced optimisation & dedicated resources.

All prices are starting points ("from") and are exclusive of VAT.

3. Flexible Add-ons & Customisation

- Additional support hours can be added to any tier
- Specialist resource packs available, including:
 - NOC (Network Operations Centre) services
 - Solution Architects
 - Security specialists
 - Other advanced technical teams (on request)
- Bespoke packages available for large-scale or complex environments

4. Important Notes

- Final pricing is determined after an initial survey/assessment
- Prices vary based on:
 - Scope of support required
 - Number of devices/systems under management
 - Contract length / commitment term
 - Specific technical complexity and specialist resource needs