G-Cloud 13 Terms & Conditions



Arch Consulting Ltd

1 Terms & Conditions

- The Arch Consulting T&Cs are subject to the Framework agreement and Call – Off contract which may be signed between Crown Commercial Service and Arch Consulting.
- The Framework agreement and Call – Off contract takes precedence over Arch Consulting T&Cs.
- Software is provided on a subscription or perpetual basis with, in the latter case, a parallel M&S service contract.
- For implementation services, the contract duration is the length of the implementation period. This can vary from 1 to 12 months depending upon the services chosen.
- For support services, the duration of the contract is a minimum of one year.