



Business

CLOUD VOICE

G-Cloud 15: **Pricing Document**

Date: January 2026

Issue number: **1**

Cloud Voice

Price Schedule

Price per user, per month includes: User Licence, Standard Handset & Call Tariff including Inclusive UK Geo & UK Mobile minutes***

User Bundles Licence Type	Handset Type****	Price – Per User Per Month (PUPM)* (if 10+ Users)**
Functional User	Yealink T43	£10.50
Fixed User	Yealink T43	£12.50
Mobile User	Yealink T43	£14.50
Functional licence only	No handset included	£8.00
Fixed Licence only	No handset included	£9.00
Mobile licence only	No handset included	£10.00

** Pricing is based on a minimum 24 month contract term. Fees for early termination of a contract would apply.*
*** Further discounts on the PUPM prices are available for larger volumes of users & longer contract terms - pricing is available on request.*
**** Fair Use Policy applies. Full details of tariff allowances and rates are available on request.*
***** Alternative Enhanced & Premium handsets are available at an additional cost - pricing available on request*

- Pricing is exclusive of VAT.
- Only available for Public Sector entities with greater than 10 employees.

Numbers

Numbering	Description	Price per Number/Number Block	
		One Off	Monthly Rental
New Geographic Number	Single Number (DDI)	£1.00	£0.10
Geographic Number Port	Single Number (DDI)	£20.00	£0.10
Geographic Number Port Complex	Contiguous Number Block (One off charge is per number block, rental is per number)	£30.00	£0.10
Date Change	Per Change	£8.00	£0.00

Add Ons

Site Add-Ons*	Monthly Price
Auto Attendant (1 free per site, additional)	£6.00
Call Centre ACD	£10.00
Call Recording 30 Day Storage	£0.00
Call Recording 180 Day Storage (per GB)	£7.50
Voice Recording 7 Year Storage (per GB)	£9.50

* A range of additional site Add-Ons are also available.

User Add-Ons*	Monthly Price
Reception Console (30 users monitored)	£10.00
Reception Console (250 users monitored)	£60.00
Call Recording User	£4.00
Webex Softphone	£1.00
Webex Basic License	£2.00
Webex Standard License	£6.00
Webex Premium License	£22.00

* A range of additional User Add-Ons are also available

- Additional charges apply for Number Ports.
- Handsets and analytical services are also available.
- A valid discount voucher may be applicable and can be included in the Call-Off Order Form at the time of purchase.
- The Supplier offers Professional Services to support the Buyer's requirements as detailed in the table below.
- All prices are exclusive of VAT.

Professional Services

Resource Type	Price Per Day
Project Management	
Project Manager	£650
Senior Project Manager	£800
Engineering	
Junior Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£350
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£200
Out of Hours Weekdays Evening and Saturday (x1.5)	£525
Out of Hours Sunday and Bank Holiday (x2)	£700
Systems Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£750
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£428
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,125
Out of Hours Sunday and Bank Holiday (x2)	£1,500

Resource Type	Price Per Day
Principle Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£900
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£513
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,350
Out of Hours Sunday and Bank Holiday (x2)	£1,800
Consultant Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£1,200
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£684
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,800
Out of Hours Sunday and Bank Holiday (x2)	£2,400
Transition	
Transition Manager	£1,350
Solutions Architect	
Junior Solutions Architect	£1,320
Senior Solutions Architect	£1,800
Information Security	
Information Security Consultant	£1,550
Security Operations Centre	
Cyber Security Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£750
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£428
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,125
Out of Hours Sunday and Bank Holiday (x2)	£1,500
Senior Cyber Security Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£825
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£471
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,238
Out of Hours Sunday and Bank Holiday (x2)	£1,650
Principle Cyber Security Engineer	
Standard Day - normal working hours (8hrs 8.00am-6.00pm)	£900
Half Day - normal working hours (4hrs 8.00am-6.00pm)	£513
Out of Hours Weekdays Evening and Saturday (x1.5)	£1,350
Out of Hours Sunday and Bank Holiday (x2)	£1,800



Company Statement

All information contained in this proposal is subject to contract and, unless expressly stated to the contrary, to Virgin Media Business Limited's standard terms and conditions.

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Registered office: 500 Brook Drive, Reading, RG2 6UU, United Kingdom

Brand Statement

Buyers entering into a Call-Off Contract will be contracting with Virgin Media Business Limited ("The Supplier").

On the 1st August 2025 Virgin Media O2 Business and Daisy Group merged to create a new B2B telecoms powerhouse – O2 Daisy.

O2 Daisy is fully consolidated by Virgin Media O2 with a 70/30 ownership structure with Daisy Group. The corporate brands Virgin Media O2 Business, Virgin Media Business and O2 Business remain.

For contracting purposes, customers of these brands contract with Virgin Media Business Ltd. Depending on the services to be provided, affiliate companies may act as billing and collection agents, such as Telefonica UK.



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