
Phonehub IO Ltd

Prison Email

G-Cloud 15 Pricing

Supplier

Phonehub IO Ltd

Registered Office

1-2 The Old Church, St. Matthews Road,
Norwich, England, NR1 1SP

Registered in England and Wales.

Company Number

9568821

Framework

G-Cloud 15

Last Updated

23 January 2026



Crown
Commercial
Service
Supplier



1 Email service

Message length – up to 2500 characters

Electronic only service for digitally enabled establishments

Message Type	Price per message	Notes
Free Tier	7 emails / month	Requires use of secure app.
Paid Emails	£0.20 per email	Includes one free outbound reply per email. Requires use of secure app. For messages sent using digital in cell technology there are no additional charges.

Additional charge – physically printed / scanned service

Message Type	Price per page	Notes
Colour page A4	£0.20 per page	Covers printing cost
Black and white	£0.05 per page	Covers printing cost
Scan charge	£0.20 per scan	Cover's administration

All prices in the pricing table and examples are excluding VAT at the prevailing rate unless otherwise specified.