
Phonehub IO Ltd

Prison Voicemail – Management Portal

G-Cloud 15 Pricing

Supplier

Phonehub IO Ltd

Registered Office

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Registered in England and Wales.

Company Number

9568821

Framework

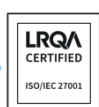
G-Cloud 15

Last Updated

07 January 2026



Crown
Commercial
Service
Supplier



1 Standard Prison Voicemail - service

	Setup	Monthly price	Notes
Cost to establishment	Free	Free	There is no service cost to the buyer, all costs are incurred by the end-user

End user outside the prison funds service through monthly subscriptions / pay as-you-go plans

Prisoners access service via standard phone system

2 Prison Voicemail – (optional) Management portal

User access method	Setup	Monthly price / establishment	Notes
PIN Phone / In cell phone	Free	£280.00 + VAT	All access by prisoner recorded in PIN Phone system
Prisoner laptop or Chromebook access	Free	£280.00 + VAT	All access by prisoner recorded in Prison Voicemail system*

3 Automated transcription and translation portal add-on

Transcribed calls per month / establishment	Price per minute
Up to 100	Free of charge
Greater than 100	10p + VAT

* Laws governing interception apply, all access audited and strictly controlled.

4 90-day free trial of Prison Voicemail management portal available

The 90-day free trial is available to new customers only, defined as a prison that has not previously used our service, and where the operating company or department has not used our service in any of its facilities.

*Full 90-day free trial terms are included in the terms and conditions document.

All prices in the pricing table and examples are excluding VAT at the prevailing rate.