

# Programme management

Lot 3: Cloud Support

## Features

- Align programmes with organisational strategy and defined projects
- Define, scope and deliver programmes of work
- Business case writing and support, investments appraisals, cost model development
- Risk, Issue, Assumption, Dependency Management, Learning from Experience (LFE)
- Benefits identification, planning, management and realisation; benefits mapping
- Programme reporting, define and develop metrics, scorecards, dashboards
- Project assurance reviews and maturity assessments
- Define, implement and manage programme and project control frameworks
- Service management and business readiness support

## Benefits

- Aligned stakeholder view of strategic priorities and projects
- Tailored delivery frameworks and methodology to maximise speed to market
- Clear rationale for undertaking projects, and investment in them
- Fully quantified and realisable benefits increase stakeholder buy-in
- Optimised business performance that is scalable to need
- Improved control ensures delivery in accordance with risk appetite
- Increased maturity levels in project and programme management

## About Hand & Millar

Hand & Millar Management Consulting is a dynamic and energetic enterprise committed to delivering high-quality management consulting services across both public and private sectors. With a strong foundation in integrity, loyalty, and partnership, we are dedicated to helping clients achieve their strategic goals through tailored solutions and expert guidance.

By ensuring we put our clients' needs at the heart of everything we do, our experienced and empathetic consultants provide proportionate, tailored and implementable project delivery capabilities into client teams to help their organisation succeed.

## Our purpose

Our purpose is to create the best possible future for the individuals, teams and organisations we work with through the broad range of services that we offer public sector organisations.

Hand and Millar Management Consulting believes in doing things differently by seeing things differently. We tailor our approach and methodologies to meet the specific needs of each client, ensuring practical, results-driven solutions that foster long-term success.

## Our core values

We care passionately about delivering value into the public sector. This is because we are consumers of many public sector services ourselves, but also because that is where we have come from. Our Partners have both worked within the Civil Service, as have many of our employees and associates. Our 3 core values reflect this dedication and experience:

**Listening as Leadership:** We make space for voices to be heard, perspectives to be shared, and meaning to be discovered.

**Trust through Empathy:** We seek first to understand not just what's said, but what's felt. We approach every challenge with a genuine desire to uncover what matters most to people.

**Presence with Purpose:** We're fully engaged with our clients and each other. Whether in a moment of challenge or clarity, we remain attentive and guided by the "why."

## Our G-Cloud 15 services

|                                      |                                                       |
|--------------------------------------|-------------------------------------------------------|
| Acceptance management                | Portfolio management                                  |
| Agile coaching                       | Portfolio management office                           |
| Agile IT transformation delivery     | Programme assurance                                   |
| Architecture as a service            | Programme governance                                  |
| Benefits management                  | Programme management                                  |
| Business case management             | Programme management office (PMO)                     |
| Business change management           | Project assurance                                     |
| Business readiness management        | Project evaluation and learning from experience (LFE) |
| Cloud transformation                 | Project governance                                    |
| Cost management and cost engineering | Project management                                    |
| Cyber risk management                | Project management office                             |
| Data management                      | Requirements management                               |
| Digital transformation               | Risk management and risk assurance                    |
| Executive coaching and mentoring     | Security assurance coordination                       |
| Exit and transition management       | Service management                                    |
| Live service risk management         | Strategy development                                  |
| Planning and scheduling              | Transformation recovery and acceleration              |
| Portfolio assurance                  | User-centred capability (end user computing and UX)   |
| Portfolio governance                 |                                                       |