Managed Detection & Response (MDR) for SMBs

24/7 cyber security monitoring, threat detection and response services tailored for small and medium-sized businesses

Protos Networks' MDR service is purpose-built for small and medium-sized businesses that need strong, round-the-clock, real-time protection against modern cyber threats. We combine 24/7 expert monitoring with world-class tools like CrowdStrike and LevelBlue USM Anywhere to deliver enterprise-grade security — without the overhead or complexity.

With over 90% of organisations relying on Microsoft 365 for email, file storage, collaboration, and device management, attackers are increasingly targeting identity as the weakest link. More than 80% of breaches involve stolen or misused credentials, and techniques like MFA fatigue and token theft are now commonplace. Protos Networks' MDR service is designed around this reality — prioritising identity, endpoint, and cloud security where the threats are most active.

We've developed three MDR service tiers to meet various security needs and budgets — **Essentials, Best Practice and Complete**. Each package is designed to provide the right level of protection based on your organisation's size, compliance requirements and technical maturity. Whether you need foundational coverage or a fully integrated threat detection and incident response solution, a Protos MDR package fits.

Some of our service capabilities include:

- **Industry-Leading Endpoint Detection and Response:** CrowdStrike Falcon EDR provides real-time visibility and rapid containment to stop breaches such as ransomware before they spread.
- **Microsoft 365 Monitoring Included at Every Level:** All service tiers include continuous security monitoring for Microsoft 365, covering Exchange, SharePoint, Teams and Entra ID.
- **Identity Protection—Standard Across All Tiers:** All packages include CrowdStrike's Identity Threat Protection, which provides advanced detection of compromised credentials, lateral movement and MFA bypass attempts.
- **24/7 UK-Based Security Operations Centre:** Our expert analysts work around the clock to investigate alerts, contain threats, and provide real-time support — giving you peace of mind at any hour of the day.
- **Flexible SIEM and Cloud Integration Options:** Our service supports over 800 integrations and scales to cover third-party apps, cloud platforms (AWS, Azure, GCP) and network infrastructure.

Key Benefits

Monitor endpoints, user identities and Microsoft 365 activity around the clock for complete security visibility.

Detect and contain threats quickly to minimise disruption and reduce risk to your business.

Enterprise-grade cyber security tailored and priced for small and medium-sized organisations.

Expert support from our UK-based Security Operations Cente (SOC).

Meet compliance standards and cyber insurance expectations.

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Feature	Essentials	Best Practice	Complete
CrowdStrike Falcon EDR	√	√	√
Identity Threat Protection**	√	√	√
Microsoft 365 Monitoring	√	√	√
24/7 Detection & Response	√	√	√
USM Anywhere SIEM/XDR		√	√
USM Integrations*		√	√
Third-Party EDR Support*			√
IaaS Monitoring (AWS, Azure, GCP)			√
Network and Event Logging			√
Incident Response Planning			√
Annual Incident Response Exercise			√
Incident Response Retainer		8 Hours/Year	Unlimited
Bolt-On Services	Optional	Optional	Optional
Warm Log Storage	7 Days	125GB/Month 15 Days	125GB - 60TB 15 - 180 Days
Cold Log Storage	CrowdStrike Defaults	Service Length	Service Length
Pricing	From £20.00 Per Endpoint/Month	From £1,200 Per Month	Contact Sales (Requires Scoping)

* Supported and in scope third-party software and systems
**Requires Microsoft Entra ID P1/P2 licences

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MDR Packages

MDR Essentials:
Core detection and response services for endpoints, identity and M365. Ideal for small organisations up to 50 users.

MDR Best Practice:
Everything in Essentials plus enhanced visibility, SIEM integration and limited IR retainer. Suited for security-concious SMBs 50-200 users.

MDR Complete:
Everything in Best Practice plus full IR lifecycle support, cloud, network, endpoint and identity logging. For organisations with more complex or regulatory requirements.

Bolt-On Services:
Options include CrowdStrike USB device control, firewall management, DNS, web and email security.

protos NETWORKS

In partnership with

LevelBlue CROWDSTRIKE

Schedule a Scoping Call