G-Cloud 15 Framework

Pricing Information

DDoS Monitoring & Mitigation

Neos Networks
1 Forbury Place
43 Forbury Road
Reading
RG1 3JH

Email: publicsector@neosnetworks.com
Web site: www.neosnetworks.com

Pricing

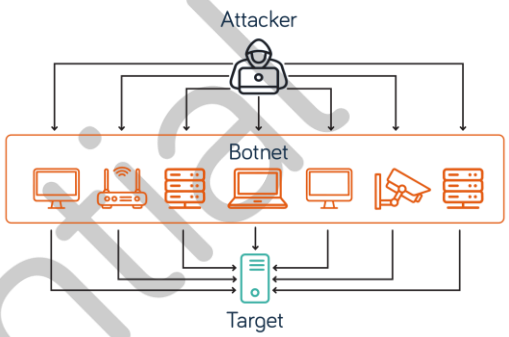
What is DDoS Monitoring & Mitigation?

In addition to your Managed DIA service, we are able to provide you options to help protect your network from a Distributed denial of Service (DDoS) attack.

What is a DDoS attack?

A distributed denial-of-service (DDoS) attack is a type of cyber threat that aims to disrupt websites, applications or online services by overwhelming them with excessive internet traffic.

Unlike a traditional denial-of-service (DoS) attack, which typically comes from a single source, a DDoS attack is "distributed" – launched simultaneously from multiple systems or IP addresses. This makes it much harder to trace and defend against.



DDoS attacks are often used to:

- Disrupt business operations
- Demand ransom payments
- Make political or ideological statements

While they don't breach systems or steal data, they can cause serious downtime, damage customer trust and lead to financial losses.

Our DDoS proposition

DDoS Standard

- Applied to all DIA customers by default, free of charge
- Protects Neos Networks core network and internet peering routers from attack
- Customers individual services are not included
- Upgrade to any DDoS package – 20-day lead time

DDoS Monitoring

- Customer's service is built into our DDoS platform
- 24/7 monitoring and monthly reporting
- Fast upgrade capability to DDoS Mitigation within 3 hours

DDoS Mitigation

- All the features of DDoS Monitoring
- Immediate auto-mitigation of any attacks identified by the platform
- Future Roadmap: Customer portal access providing visibility of all services, details of traffic analysis and attacks, customisation of alerts and reporting

Feature	DDoS Standard	DDoS Monitoring	DDoS Mitigation
Charge to customer	FOC	Low	Medium
DDoS Protected Core Network	Yes	Yes	Yes
Per service DDoS identification method	No	Sampling	Sampling
Per service monitoring	No	Yes	Yes
Automated reporting	No	Monthly	Weekly
Fast upgrade to DDoS Mitigation	No	Yes	N/A
Per service auto mitigation	No	No	Yes
Customer portal access	No	No	Roadmap

Pricing Components

DDoS Monitoring & Mitigation is an add on service to our Direct Internet Access and Managed Direct Internet Access service. DDoS Monitoring and Mitigation can be purchased either Off Net (services terminate on a port on the EAD/Partner NTE) or On Net.

Off Net prices for DDoS Monitoring & Mitigation include the third-party tail, the Direct Internet Access or Managed Direct Internet and the DDoS Monitoring & Mitigation service.

On Net Cloud Connect prices comprise of the Direct Internet Access or Managed Direct Internet and the DDoS Monitoring & Mitigation service and there is an optional CAT-5 or an optical cable run from the Neos Networks node to the customer rack location where possible, or to the data centre "Meet me Room".

Pricing Examples

DDoS Standard Off Net wires only service

Park Road, Birmingham, B18 5JA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £2,990.00 per Annum (includes EADLA)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £2,990.00 per Annum (includes EADLA)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £7,689.00per Annum (includes EADLA)

DDoS Monitoring Off Net wires only service

Park Road, Birmingham, B18 5JA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £3,170.00 per Annum (includes EADLA)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £3,170.00 per Annum (includes EADLA)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £7,869.00 per Annum (includes EADLA)

DDoS Mitigation Off Net wires only service

Park Road, Birmingham, B18 5JA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £4,190.00 per Annum (includes EADLA)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £5,990.00 per Annum (includes EADLA)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £22,089.00 per Annum (includes EADLA)

DDoS Standard On Net wires only service

Telehouse North London E14 2AA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £504.00 per Annum (excluding cross connect cabling)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £504.00 per Annum (excluding cross connect cabling)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £2,683.67 per Annum (excluding cross connect cabling)

DDoS Monitoring On Net wires only service

Telehouse North London E14 2AA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £684.00 per Annum (excluding cross connect cabling)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £684.00 per Annum (excluding cross connect cabling)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £2,863.67 per Annum (excluding cross connect cabling)

DDoS Mitigation On Net wires only service

Telehouse North London E14 2AA
Bearer: 1Gbps / Bandwidth: 100 Mbps, for 3 years £1,704.00 per Annum (excluding cross connect cabling)
Bearer: 1Gbps / Bandwidth: 1G, for 3 years £3,504.00 per Annum (excluding cross connect cabling)
Bearer: 10Gbps / Bandwidth: 10G, for 3 years £17,083.67 per Annum (excluding cross connect cabling)

Key FAQs

Does the process introduce any latency?

- Due to our strategic deployment of the Corero solution within our own core network, neither the detection or mitigation functions introduce any measurable latency

Do you need to configure anything on your equipment?

- No, unlike with other cloud-based solutions in the market, our customers do not need to configure any complex routing settings to enable their selected DDoS add-on

Is any physical equipment required at the customers site?

- No, all functionality is conducted within our core network, before the traffic reaches the customer's service

Does the platform use Deep Packet Inspection (DPI)?

- Yes, when the traffic is sent for mitigation, DPI is applied to ensure accurate traffic scrubbing is completed

What is the time to mitigate?

- Mitigation of malicious traffic will occur in less than 30 seconds

About Neos Networks

Neos Networks has the UK's largest business-dedicated network. With over 600 points of presence and 90 data centres nationwide, Neos provides high capacity critical connectivity for businesses, from telecoms and energy to banking and emergency services.

Agile and customer-focused with almost limitless scale, Neos enables emerging technologies like AI, 5G and IoT, making connectivity work for Britain.

enquiries@neosnetworks.com

+44 (0)345 070 1997

neosnetworks.com