Jacobs

Pricing Document – Flood Platform

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Pricing Document – Flood Platform

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Jacobs U.K. Limited

Cottons Centre
Cottons Lane
London SE1 2QG
United Kingdom

T +44 (0)203 980 2000
www.jacobs.com

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G-Cloud: Flood Platform Price

Seats

Edition	Price Per Seat (Monthly) Billed Annually
View	Free, limited to 3 per seat on Core Edition and 5 per seat on Advanced Edition
Core	£225
Advanced	£275

Seats are provided on an annual license subscription basis and must have the same subscription end date (such end date being the date specified in this quotation ("the End Date")). Any seats added during an existing subscription period are charged on a prorated basis so all licenses shall have the same subscription end date.

Edition Consistency:

The Flood Platform subscription services are available in the following editions, View, Core, or Advanced and excluding seats using the View edition all other seats within a Customer organisation are limited to the same edition and assigned to the same email domain. The additional subscription fee for upgrades mid subscription is charged on a prorated basis, with the subscription end date remaining the same. It is not possible to downgrade mid-subscription. To assign or reassign a seat to an Authorised User, the Org Admin must send an email request to support@floodplatform.com with the Authorised User's name (first and last) and email address to be added or removed.

User Sandbox and Org Level Storage

User Sandbox:

Each annual license (seat) subscription includes a "User Sandbox". The amount of data storage provided in the User Sandbox is specified on the website (www.floodplatform.com) ("the Website") and may be increased or decreased by Jacobs at any time. Authorised Users will receive 28 days' advance notice of any changes to the User Sandbox data storage capacity. User Sandbox Data Storage limits are strict and cannot be exceeded. When a seat is reassigned to another Authorised User, any data stored in the User Sandbox of the previous Authorised User will be deleted and cannot be recovered.

Org Level Data Storage Subscription:

Each Customer must purchase an annual "Org Level Data Storage" subscription of at least 1TB. Additional Org Level Data Storage can be bought in 1TB increments.

The price per purchase remains fixed throughout the Subscription Term. It is set at the **Azure published rate** (https://azure.microsoft.com/en-gb/pricing/calculator/) **plus 5%**, based on the time of purchase and the Azure Storage Account setup below.

Region	UK South
Type	Block Blob Storage
Performance	Standard
Storage Account Type	General Purpose V2
File Structure	Flat Namespace
Access tier	Hot
Redundancy	LRS
Savings	Pay as you go

The end date for Org Level Data Storage must match the End Date for Seats. Any additional Org Level Data Storage added to a Customer organisation (mid-subscription) will be charged on a prorated basis to align with the End Date for Seats, using the Azure published rates at the time of purchase.

Shared Teamspace:

The Customer is responsible for all Storage costs.

Usage Restrictions & Storage Limits:

Customers will be prevented from uploading files if the size of the Zip file being uploaded exceeds the remaining Org Level Data Storage capacity or their compute credit balance is less than one (1). Simulations will not start if the organisation's Org Level Data Storage is less than 10GB.

To enable ongoing Data Processing, Simulation, or Data Analysis activities, Org Level Data Storage limits may be exceeded by up to 1TB. If the Org Level Data Storage limit is exceeded, functionality is restricted to View Edition for all Authorised Users, with the additional functionality of being able to delete and transfer data. If the Org Level Data Storage limit is exceeded, the Customer must, within 28 days, either delete sufficient data to comply with the storage limits or purchase additional storage. Failure to do so will result in access being suspended.

Compute Credit

Compute credit can be purchased at any time in **increments of £1,000**. Compute credit can only be purchased and consumed in the currency used to purchase Seats.

Compute Credit can be used for Data Processing, Simulations, or Analysis. Usage and charges depend on the type of task and Virtual Machine setup, following the current **Azure rate** (https://azure.microsoft.com/en-gb/pricing/calculator/) **plus 0%.** Rates are determined by the Virtual Instance setup described below.

Region	UK South
Operating System	Windows
Type	OS Only
Tier	Standard
Instance	Varies based on type of Data Processing, Simulations, and Analysis performed – details provided on the Website
Compute	Pay as you go
OS (Windows)	License included

Compute Credit does not expire and will carry over from one subscription period to another. If a subscription lapses, no refunds are provided for unused compute credit.

Usage Restrictions:

Users will be prevented from uploading files if the Customer's compute credits balance is less than one (1) credit. Simulations will not start if the Customer's compute credits balance is less than one (1) credit. If the Customer's compute credits balance is negative, functionality is restricted to View Edition for all Authorised Users.

To enable ongoing Data Processing, Simulation, or Data Analysis activities to complete, Customers are provided with a compute credit limit which may not be exceeded. Once the limit is reached, any ongoing Data Processing, Simulations, or Analysis will be terminated, and any data generated may be lost. If the Customer's compute credits balance becomes negative, within 28 days of becoming a negative balance the Customer must purchase compute credits to return to a positive balance of more than zero. Failure to do so will result in access being suspended.

Shared Teamspace:

The Customer is responsible for all Data Processing, Simulations, and Analysis compute charges associated with their Teamspace.

Lapsed Subscriptions and Late Payments

Upon expiry or other termination, including in the context of late payment, of a subscription, functionality will be restricted to View Edition only. Data stored in the Org Level Data Storage will be retained for 28 days and may be downloaded or transferred to another Customer by Org Admins. After this period, all data stored in the Org Level Data Storage will be deleted and will not be recoverable.