

Service Definition Document – Reporting & Visualisation (Powerbi/Tableau)

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CCS - G-Cloud 15
19 January 2026



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Service attributes

Service type

Lot 3: Cloud Support

Service name

Service name

Reporting & Data Visualisation

About your service

Service description

Our Reporting & Data Visualisation service helps UK Government turn raw data into actionable insights through interactive dashboards and advanced reporting. Using Power BI, Tableau, and cloud-native architectures, we embed governance, security, and change management to deliver scalable, user-friendly solutions aligned with GDS standards, optimising investments and enabling data-driven decision-making.

Service categories

- Cloud Support Services
 - Set Up and Migration
 - Data auditing and organising
 - Data auditing and organizing
 - Data/information structure design
 - Data/information structure design
 - Project management and governance
 - Project management and governance
 - Service optimisation/right sizing
 - Service optimisation/right sizing
-

Service features and benefits

Service features and benefits

Service features

- End-to-end design and delivery of reporting and visualisation solutions
- Expertise in Power BI, Tableau, and other leading platforms
- Integration with existing systems to reduce duplication and optimise investments
- Cloud-native architecture for scalability and resilience
- Advanced data modelling and governance for trusted insights
- Customisable dashboards and interactive visualisations
- Pro-code/low-code/no-code data transformation development Rapid prototyping
- Continuous improvement through performance analytics and feedback loops
- Embedded change management and capability building
- Compliance with GDS, CDDO frameworks, and accessibility standards

Service benefits

- Improves decision-making through real-time, actionable insights
- Reduces technology complexity and operational costs via rationalisation
- Accelerates delivery while minimising disruption to current operations
- Enhances citizen experience with smarter, data-driven public services
- Empowers government teams through structured change management and skills transfer
- Supports sustainability and social value objectives across programmes
- Delivers measurable outcomes aligned with policy and strategic goals

Service scope

Service constraints

N/A

Reselling

Supplier type

Supplier type

I'm not a reseller

User support

Email or ticketing support

Email or online ticketing support

Yes

Support response times

Email support available 9am-5pm Monday to Friday (UK time) with a typical response time of 48 hours (SLAs to be agreed on a case-by-case basis).

User can manage status and priority of support tickets

No

Phone support

Phone support

Yes

Phone support availability

9 to 5 (UK time), Monday to Friday

Web chat support

Web chat support

No

Support levels

Support can be provided at various levels depending on the solutions and the customer requirements. Support levels can range from a basic feedback form to a full helpdesk facility with 365 day coverage depending on the SLA.

Staff security

Staff security clearance

Staff screening performed but doesn't conform with BS7858:2019

Government security clearance

Up to Security Clearance (SC)

Pricing

Discount for educational organisations

No