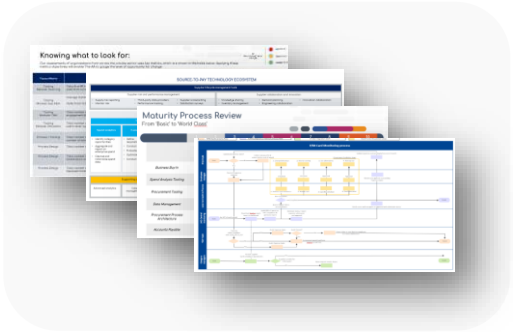
About 4C

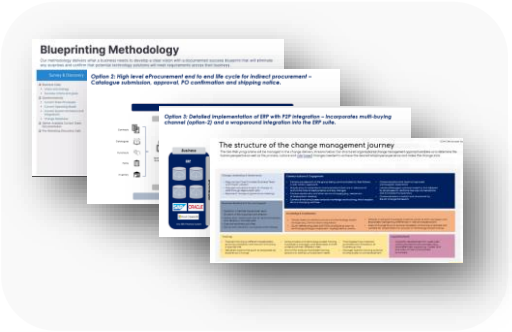
Digital Innovation

Digital Innovation: *Practice Overview*



1. Architecture Discovery

- ***Sample activity:***
  - ✓ End-to-end process architecture
  - ✓ System architecture assessment
  - ✓ Current design template review
  - ✓ Module specific review
  - ✓ Utilisation appraisal (metrics)
  - ✓ Automation maturity
- ***Delivery***: 4C led discovery/diagnostic
- ***Stakeholders involved:*** Multi-team
- ***Output:*** Multi-format



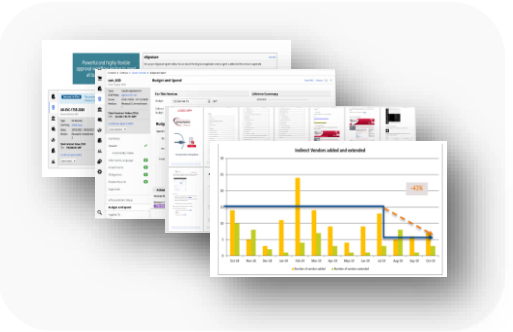
2. Solution Blueprinting

- ***Sample activity:***
  - ✓ North-star roadmap definition
  - ✓ User requirement specification
  - ✓ Future design template review
  - ✓ Workflow + integration req.
  - ✓ Integration protocols
  - ✓ Change + comms strategy
  - ✓ Business case development
- ***Delivery***: 4C led workshops
- ***Stakeholders involved:*** Multi-team
- ***Output:*** Multi-format



3. Implementation/Integration

- ***Sample activity:***
  - ✓ Deployment strategy
  - ✓ Dev environment model
  - ✓ End-to-end implementation
    - Process refinement, software build, configuration, UAT, migration, go-live
  - ✓ Programme management
- ***Delivery***: 4C led virtual delivery
- ***Stakeholders involved:*** Core-team
- ***Output:*** Multi-format



4. Training/Hypercare

- ***Sample activity:***
  - ✓ Module specific training
  - ✓ Post-go live hypercare
  - ✓ Training collateral creation
  - ✓ Handover strategy
  - ✓ Team optimisation sessions
  - ✓ Utilisation analytics dashboard
- ***Delivery***: 4C led virtual/in-person
- ***Stakeholders involved:*** All-team
- ***Output:*** Multi-format

0. Change and Programme Management