

Sunrise Software

SaaS Price List

SaaS Pricing

Number of Subscribers	Sunrise pupm*
1 - 20	£56
21 - 50	£52
51 - 100	£45
101 - 200	£40
201 - 300	£35
300 +	£30

*Pricing is per named user per month.

*Price is based on 36-month term with discount offered for longer term commitments.

*Concurrent licences available on request.

*End User Self-Service is included at no additional for G-Cloud 15 customers within the above pricing.

*Customer Sandbox is included at no additional cost for G-Cloud 15 customers within the above pricing.

Professional Services

Sunrise provides a number of onboarding packages with expert consultancy, training and support included. All projects are managed by our Project Office team which is included in the package prices. Please see the onboarding package details and prices.

	Quick Start	Standard	Enterprise
	£8,000	£16,000	From £30,000
Sunrise ITSM Consultant	Included	Included	Included
Project Office Management	Standard Onboarding with Project Office Support	Standard Onboarding with Project Office Support	Bespoke project plan with project manager and Project Office Support
Project Services	Standard setup and configuration including Entra/ Azure Data Sync	Design and Discovery, advanced setup including Entra/ Azure Data Sync	As per bespoke project plan
Timescales	6 weeks	12 weeks	As per bespoke project plan
Delivery Method	Remote	Remote	Remote / onsite
Configuration Activities	Sunrise/ Customer	Sunrise / Customer	Sunrise
Inclusive Training	2 x 4 hour sessions	4 x 4 hour sessions	As per bespoke project plan
Customer Service Desk Support	Support available from day one	Support available from day one	Support available from day one

Professional Services

Sunrise onboarding projects are typically delivered within these timescales. However, should you wish additional weeks, these can be booked at £645 per week excluding VAT.

Additional Optional Services	Investment
Closed 2 Day Administrator Training Course (up to 6 delegates)	£2,800
Public Administrator Training Course	£1,150 per delegate
Design and Discover Session - Silver	£3,800
Design and Discover Session - Gold	£6,200
Additional Professional Services Consultancy Days	From £1,100 per day
Additional Private Training Days	From £1,400 per day