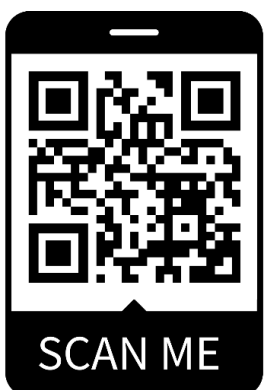




# **AZURE CLOUD SUPPORT & OPERATIONS SERVICES**

New Company Services Ltd

G Cloud 15  
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## **1 Service Description**

A specialist Azure cloud support service providing operational support, monitoring, optimisation, and assurance for Azure environments. Enables NHS and public-sector organisations to operate secure, resilient, and cost-effective Azure platforms without the need for full-time cloud operations teams.

## **2 About Our Service**

This service delivers ongoing Azure cloud support covering platform operations, monitoring, incident response, security assurance, and cost optimisation. It provides expert guidance and operational oversight to ensure Azure environments remain stable, compliant, and aligned with organisational and service requirements.

## **3 Service Features**

- Azure platform operational support and monitoring
- Azure - Incident response and service restoration
- Azure resource health and availability monitoring
- Azure - Security posture and configuration reviews
- Azure - Identity, access, and role management support
- Azure - Cost management and optimisation guidance
- Azure - Capacity and usage monitoring
- Azure - Change and release support
- Azure - Platform health reporting and dashboards
- Azure - Documentation and operational handover

## **4 Service Benefits**

- Stable and resilient Azure cloud environments
- Azure - Reduced operational and security risk
- Azure - Predictable cloud support costs
- Azure - Faster incident detection and resolution
- Improved visibility of Azure platform health
- Optimised Azure cost and resource usage
- Access to experienced Azure specialists
- Azure - Complements existing IT and cloud teams
- Azure - Supports compliance and governance requirements
- Confidence in day-to-day Azure operations



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