

Pricing sheet

Managed Security Service

Supplier: Vorboss Limited

Service: Managed Security Service

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support

Currency: GBP (£)

VAT: All prices exclude VAT unless stated otherwise

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Vorboss Managed Security Service is priced as a subscription service using a combination of per user, per device, and per tenant charges depending on the buyer's requirements and agreed service scope. The service can be delivered as a standalone managed security service or alongside associated IT and network services where required.

Final scope, quantities, and pricing are confirmed through the G-Cloud Order Form (Call-off Contract).

Service Tier Pricing (Per User, Per Month)

Service Tier	Charging Unit	Monthly Price (GBP)	Summary of Coverage	User Volume
MDR – Core	Per user / month	£30	24/7 monitoring and triage with notification and escalation (scope as agreed) Storage included – Fair Usage Policy Applies	<250
MDR – Core	Per user / month	£26	24/7 monitoring and triage with notification and escalation (scope as agreed) Storage included – Fair Usage Policy Applies	251 – 500
MDR – Core	Per user / month	£24	24/7 monitoring and triage with notification and escalation (scope as agreed) Storage included – Fair Usage Policy Applies	501 – 1000+
MDR – Advanced	Per user / month	£20	24/7 monitoring with enhanced investigation depth and guided containment actions (scope as agreed) – Storage is not included.	<250
MDR – Advanced	Per user / month	£18	24/7 monitoring with enhanced investigation depth and guided containment actions (scope as agreed) – Storage is not included.	251 – 500
MDR – Advanced	Per user / month	£15	24/7 monitoring with enhanced investigation depth and guided containment actions (scope as agreed) – Storage is not included.	501 – 1000+

Notes:

- Minimum contract term (where applicable): 12 months
- Coverage hours, service levels and response targets are defined in the Service Definition and confirmed in the Order Form.
- Exact monitoring scope (log sources, retention, escalation routes, response actions, reporting cadence) is agreed during onboarding and documented within the Order Form.

Vulnerability & Patch Management (Protect) (Where included)

Vulnerability & Patch Management is available where required and may be included within scope. License required included in the service

Item	Charging Unit	Monthly Price (GBP)	Description
Vulnerability Management – Endpoint	Per device / month	£12.50	Patch monitoring and compliance oversight, exception handling and remediation coordination (scope as agreed)
Vulnerability Management – Server	Per server / month	£20	Patch monitoring and compliance oversight for in-scope servers (scope as agreed)

Security Reporting (Where included)

Reporting is provided where included based on the selected tier and agreed service scope.

Report Type	Charging Unit	Monthly Price (GBP)	Notes
Monthly Security Report	Per tenant / month	Included	Included depending on tier and reporting requirements
Executive Summary Report	Per tenant / month	Included	Included depending on tier and reporting requirements
Priority Incident Summary (PI)	Per incident	Included	Issued within agreed timeframe following incident stabilisation

Associated Services (Optional – Project-Based)

Associated services are delivered as defined project engagements and priced separately.

Associated Service	Charging Unit	Price (GBP)	Description
Cyber Health Check	Fixed price (project)	Day Rate	Current-state assessment and prioritised improvement roadmap (scope dependent)
Penetration Testing	Fixed price (project)	Day Rate	Scope-based penetration testing with reporting and remediation guidance

Licensing Requirements (Optional – Supplied by Vorboss or Buyer-Provided)

Some components of Managed Security Service delivery may rely on third-party licensing (for example Microsoft security licensing). Buyers may either use existing licences or procure through Vorboss as part of onboarding and transition where required for service delivery.

Licensing requirements and responsibilities are confirmed during onboarding and documented within the Order Form.

Microsoft Licensing

Licence	Charging Unit	Monthly Price (GBP)	Description
Microsoft Business Premium	Per user / month	£Cost + 3% admin Fee	Licence selection depends on buyer requirements
Microsoft E3	Per user / month	£Cost + 3% admin Fee	Enterprise productivity tier
Microsoft E5	Per user / month	£Cost + 3% admin Fee	Enhanced security and compliance tier
Microsoft Defender for Endpoint P2	Per user / month	£Cost + 3% admin Fee	Endpoint detection and response

Additional Microsoft licences:

Vorboss can supply other Microsoft licensing options on request, subject to buyer requirements and service scope. Final licence selection and pricing are confirmed within the Order Form.