



Service Definition

Data Warehouse Design, Migration & Support

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1.1 Service Description

We provide organisations with the approach, tools, resource and support required to design and deliver a cloud hosted Data Warehouse solution. Implementing a Data Warehouse solution provides businesses with a great insight into the data they hold and operations they perform to help drive real value. We follow our tried and tested four phase approach to transition:

Phase 1

Discovery & Consultation

We engage with key stakeholders within the business and IT teams to understand your existing data landscape then help to develop a compelling business case for deploying a data warehouse environment.

Phase 2

Planning & Design

We design the Data Warehouse environment within Microsoft Azure or other Public Cloud Service to provide maximum flexibility for performance and scalability. We provide data modelling, mapping and schema design to suit your data and requirements. We able to plan to extract, transform and load data from various source environments.

Phase 3

Configuration & Migration

Once the planning and design are in place, we can move onto implementation of the target environment and data schema. We can deliver services through Coding, Building, Testing, Packaging, Releasing, Configuration and Monitoring in collaboration with buyer resources external 3rd parties or as a complete service. We leverage AGILE methodology to complement our DevOps approach to continuous integration and delivery. We recommend leveraging our Technical Support & Escalation service to provide confidence in the underlying platform.

Phase 4

Support & Aftercare

During the transition period and after we can provide a range of support services to suit every customer. We can supplement existing in-house teams or 3rd party teams in both the short and long term depending on the requirement.

1.2 Service Features

- Project initialisation, planning and delivery.
- Architecture design and implementation.
- Data modelling, mapping and schema design.
- Modern cloud based deployment.
- ETL function design and implementation.
- Test strategy, scripts and automation.

1.3 Service Benefits

- Reduce deployment times using existing templates and skilled resource.
- Single source for BI data and reporting services.
- Scalable to meet demand.

1.4 Service Constraints & Requirements

- Customer licensed hosting environment required.
- Access to customers environment.

1.5 Staff Clearance

All staff are UK Based, BPSS cleared as a minimum and we have 3rd line resources and consultants available that hold Security Clearance.

1.6 On-boarding

There are no onboarding activities for these services, providing the constraints and requirements are met our consultants can commence the Discovery & Consultation.

1.7 Off-boarding

There are no offboarding activities specific for these services however as part of the engagement close any migration tooling will be removed, and technical handovers completed. If additional supplementary services have been purchased these may have their own off-boarding activities.